



( His Majesty King Abdullah II Ibn Al-Hussein and Her Majesty Queen Rania Al Abdullah )



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## In the name of God most Compassionate most Merciful

### Secretary General Fadel Mohammed Al-Hmoud



2017 goes by and **The National Council for Family Affairs** and continues, under the guidance of Her Majesty Queen Rania Al Abdullah (chairman of the board of trustees), and with the support of the council's board of trustees and the unrivaled effort of its sons and daughters, implementing many projects, programs and initiatives in all fields. Stressing the importance of the role played by the family in our Jordanian society being considered the first building block of the community, and the mentor from which the individual draws his knowledge, values and principles, embodying the slogan (our work a **Jordanian identity... Global vision**) to achieve our primary goal in improving the quality of the Jordanian family life.

Among the most prominent achievements; the achievement in the legislative area by the Royal Decree approving the **"Protection against Family Violence law"** of 2017; where the council has intensified its efforts to mobilize support by a participatory work approach to approve this law. And continued working after the approval of the law to raise awareness of its most prominent texts through messaging in daily newspapers. In addition to the implementation of a plan of action through executing training workshops in all regions of the Kingdom aimed at those concerned with the application of this law to introduce its texts.

For the importance of the issues of family and child protection against violence to the council ; the council has launched an awareness-raising campaign entitled **«عَلِّمْنَا لَا تَعْلَمُ»** in cooperation UNICEF/ Jordan through social media by dissemination awareness-raising messages that have been broadcasted, the campaign targeted about (15) million participant and interactive on various social media, on the other hand, the first phase of the **« Automated Tracking System for Family Violence Cases Project»** was completed under the supervision of the national team for family protection against violence, and in collaboration with UNICEF/Jordan office, and UNHCR/Jordan office by programming and testing the system in partnership with national partner institutions and training their staff to use the system and equip the its infrastructure and making sure that it is ready to receive and respond to cases of violence using the system, in the same domain, several manuals and protocol have been prepared to facilitate work procedures.

Within the council's interest in institutionalizing the work concerning the issues of Elderly and make them one of the national priorities; the updated **«National Jordanian Strategy for Senior Citizens»** and its executive plan have been launched for the years 2018 - 2022, which came in collaboration with the national committee to follow up the national strategy for elderly implementation, in addition to issuing the analytical study of the reality of Elderly in Jordan, which monitors the reality of Elderly in all aspects to form a bright spot in the field of studies and research related to elderly regarding the severe lack of data related to this category.

In the early childhood area, the council continued to implement the project «**Support and Activation of the Establishment of Nurseries in Public and Private Sector**» by opening a number of nurseries in collaboration with a number of factories, hospitals and universities to serve the children of working women in these institutions, where the number of nurseries that were established by the end of 2017 reached ten nurseries. This project aims to motivate women to take their place in the labor market, which is one of the projects of the National Employment Strategy, implemented in cooperation with the Ministry of Labor and supported by Employment, technical and vocational education and training Fund, in this context, the interactive booklet of «**Child Rights Convention**» has been also issued, which contains texts of the convention's articles written in a language the child can understand and apprehend in order to know his/her basic rights. The booklet was distributed during the International children's day, where nearly a (1000) children attended. The document «**Standards for Accreditation of Kindergartens**» was issued in cooperation with the Ministry of Education as a reference document to improve the level of services provided to kindergartens in all material, educational and human aspects.

In studies and research area, the preparation of the second report «**The status of the Jordanian Family**» and the report «**The Status of Refugee Families**» were prepared using a scientific approach to study the demographic, social, economic, cultural, educational, health and family relations characteristics and provide the necessary information for the development of policies, programs and plans related to the Jordanian family and the refugee family. Which have with prepared by UNHCR/Jordan.

During this year, the council has implemented many **training and awareness programs** in all its field of work , to raise the capacity and competencies of employees in the institutions dealing with family members, and to benefit from their experience and expertise and to get feedback on manuals and studies being prepared.

In conclusion, we hope that through **this report** we put in your hands the information and data on the most important achievements of the National Council for Family Affairs during the year 2017 extending our sincere thanks and appreciation to the members of the Board of Trustees of the National council for Family Affairs for their continuous guidance and support to the Secretariat of the council and to all partners, governmental, non-governmental, private sector, the international bodies and the Family Protection against domestic violence National team, and all those working in the general secretariat of the council, who, without their efforts, the Council would not have been able to accomplish what has been accomplished, stressing our determination to continue our work through the participatory approach adopted by the Council since the beginning of its establishment. May God Almighty help us all to work for the benefit of our dear citizens under His Majesty King Abdullah II Ibn Al Hussein.

**May God be our Guide**

## Major Accomplishments

- Issuing the Royal Decree to approve the law of protection against family violence No. (15) of 2017 and its entry into force on 16/8/2017.
- Training (120) involved in implementing the law of protection against family violence in the three regions of the kingdom
- Adopting the National Strategy for Juvenile Justice from the Prime Minister.
- The opening of a family counseling center in Ajloun Governorate.
- Training all (25) representatives of the family counseling centers on the prospective marriage partners' manual and the future planning mechanism of family life.
- Establishing (4) institutional nurseries in the private sector: Sahab gathering nursery, Irbid Electric Company nursery Safi Factory nursery, and Al Isra university nursery.
- Issuing of the accreditation document for kindergartens.
- Preparing the Jordanian National Strategy for Elderly and its executive plan for the years 2018-2022.
- Launching the awareness-raising campaign to reduce violence against children «علم لا تعلم» targeting about (15) million participant and interactive through various social media.
- Training (65) women trainees in the training program for the rehabilitation of caregivers in the field of nurseries in the Arab Republic of Egypt and Republic of Sudan.
- Issuing the interactive booklet of the Convention on the Rights of the Child during the celebration of International children's day with the participation of approximately (1000) children.
- Programming a system for automating procedures of dealing with cases of Family violence and testing its effectiveness and conducting training courses for trainers of employees in the concerned institutions.
- Train the (60) employees of governmental and non-governmental institutions on the mechanisms and approaches of applying the accreditation standards and quality control for services provided to domestic violence cases.
- Preparing standards for child and family support lines.
- Preparing a team of residents from the governmental and non-governmental institutions of (15) residents to contribute to the procedures of applying the accreditation standards and quality control of the services provided in the welfare homes.
- Forming a national training team of (20) trainees from various national institutions who have been trained on the «National Standard for the Prevention and Response to Gender Based Violence and Domestic Violence and Violence against Children», which was prepared.
- Preparing the second report on the conditions of the Jordanian family based on a sample of (2300) families represented at the level of the kingdom.
- Preparing a report on the conditions of refugee families on a sample of (805) refugee families.



## Forward

### Establishment:

The National Council for Family Affairs (NCFA) was established under Law No. 27 for the year 2001 with the aim to improve the livelihood of the Jordanian family and its members, be they children, youth, women or elderly.

### Vision:

An enhanced environment for the Jordanian family to achieve stability and well-being.

### Mission:

Contributing to formulate and steer policies as well as support efforts that aim to enhance the status of the Jordanian family, optimize its role and preserve its values and heritage.

### Institutional Values:

- ✓ Transparency and accountability.
- ✓ Credibility.
- ✓ Leadership.
- ✓ Expertise and efficiency.
- ✓ Creativity.
- ✓ Scientific methodology.
- ✓ Quality.
- ✓ Development and improvement.
- ✓ Active partnership.
- ✓ Monitoring and Evaluation.

### Guiding Principles:

- ✓ The Jordanian Constitution.
- ✓ Ratified international and Arab conventions.
- ✓ National legislation.
- ✓ NCFA's Law.
- ✓ Royal guidelines and directives.
- ✓ Positive social heritage.
- ✓ The tolerant provisions of Islamic shariah.

### NCFA Roles:

- ✓ Policy formulation.
- ✓ Management of research and data resources.
- ✓ Coordination and Networking.
- ✓ Monitoring and evaluation.
- ✓ Organizational development.
- ✓ Advocacy.

**Members  
of NCFA  
Board of  
Trustees  
during the  
reporting  
period:**

H.M Queen Rania AL Abdullah/Chairperson.

H.E. Senator Dr. Rajai Muasher / Vice-Chairman.

H.E.Minister of Social Development.

H.E.Minister of Planning and International Cooperation.

H.E.Minister of Health.

H.E.Minister of Awqaf and Islamic Affairs.

H.E Minister of Education.

H.E. Senator Dr. Mohammed Hamdan.

H.E. Mr. Nabih Shuquem.

H.E.Director of the Public Security Directorate

H.E. Mrs. Laila Sharaf.

H.E.Dr Sawsan Majali.

Dr. Mou'men Al-Hadedy.

Dr. Tahseen Al-Qatawneh.

Dr. Adab Al-Saoud.

Mrs.Muna Adris.

Dr.Abeer Dababneh.

Mr. Fadel Al-Hmoud/ Secretary –General.



The Council worked during the year to activate the work of the committees of the members of the Board of Trustees of the National Council for Family Affairs, which include: (Legislation Committee, Policy Committee and Support Mobilization Committee, the Communication and Advocacy Committee), based on the recommendations of the discussion session held for members of the Board of Trustees on 18/3/2017 and the discussion session Which was held for directors of directorates in the Council on 6/2/2017. The terms of reference for the work of each committee have been established. The committees also held a number of follow-up meetings on a number of activities.



## The General Secretariat:

It functions as NCFA's executive body and is supervised by the Secretary General. (To attain the goals and mission of NCFA, a multidisciplinary team of staff undertakes the responsibility of executing NCFA works and activities).

## Our Accomplishments

### I. Family Protection Against Violence Area:

The NCFA implemented a number of projects under the supervision of the national team for family protection against violence, and in collaboration with the UN organizations (UNICEF/ Jordan office, UNHCR/ Jordan Office, and the UNFPA/ Jordan Office) as follows:

- Developing «The standard national procedures manual for the prevention and response to gender-based and family Violence, and violence against children» and a training manual on the Procedures Manual in both (Arabic and English) to be as a reference to all workers in every institution on the response mechanisms to cases of family violence. The manual defines the policies and guidelines illustrating the relationship and response mechanisms with cases of violence in general and response procedures in cases of family violence in particular, among the significant outputs of this project was the organization of training courses (ToT) consisting of 70 training hours for a total of 20 employees of the (governmental and non-governmental) institutions involved with family protection, which created a national training team to be the seed of training within their institutions on these procedures.
- Completing the first phase of the «Tracking System for Family Violence» and project outputs were as follows:
  - Forming a permanent executive committee from the involved partners.
  - Programming the system and testing it in partnership with the national partner institutions according to the manual of the procedures of the national framework for family protection against Violence.
  - Training a team of trainers from the partner institutions to provide training for the system users within their institutions,
  - Preparing a user manual for all system users, and commencing the procedures of hosting the system at the National IT Center.
  - Developing the infrastructure by partners to ensure its readiness to receive real cases to start using the system.
- Developing a «Manual on the accreditation and quality control standards of services provided for cases of family violence» in partnership with governmental and non-governmental national institutions to strengthen the capacities of the national institutions involved with providing services for cases



of family violence, especially on the application approaches of these standards on the institutional level and including them within the institutional implementation framework; among the significant outputs of this project was the training of parties involved in the implementation of the standards, through three training courses for (60) participants of both genders representing: (Ministry of Social Development, Ministry of Health, Ministry of Education, Public

Security Directorate: Family Protection Department, Institute for Family Health, Jordanian Women's Union, Jordan River Foundation, and Save The Children-Jordan).

- Developing «The health service provider manual on responding to cases of sexual assault» in partnership with governmental and non-governmental medical institutions, which aims to introduce clear approaches for health service providers including: physicians, nurses and licensed midwives in the health sector (governmental and non-governmental) on its multiple levels (primary and secondary) in responding to cases of sexual assault and providing necessary relevant services.
- The «Institutionalization of child and family support hotline» project, as we worked on the second phase of the project, with the following outputs:
  - Adopting the vision proposed by the national team for family protection against violence, which is «creating a call station to provide support for children and their families in all matters relevant to family, children, and Women's affairs» and providing support, guidance, and counseling, in addition to performing direct referrals to partner service providers.
  - Preparing benchmarks and procedures manual for the work of the hotline, and identifying its infrastructure requirements along with database frameworks and the legal framework that ensures the sustainability and organization of the hotline functions.
- The project on «the accreditation and quality control standards of the services provided in institutional care homes» as the second phase was the output of cooperation with the Health Care Accreditation Council and the Ministry of Social Development for the purposes of applying the standards on a sample including every category covered by institutional care (Orphans, Survivors of family violence, Beggars, elderly persons and Juveniles) including six care centers; the selected homes were assessed based on the standards and requirements; the key requirements in need for further work were identified, and action plans for each center were developed to advance the quality of the provided services in these centers based on the standards; a team of 15 residents was trained on the application of the accreditation and quality control standards of the services provided in institutional care centers.
- A workshop on the alternatives to corporal punishment for children was organized in cooperation with the UNICEF/ Jordan, to discuss the psychological, social, medical and legal impacts of violence against children, and to strengthen the programs on the alternatives to corporal punishment on the national level in line with best regional and international practices on the ban on corporal punishment. Representatives from the governmental and non-governmental institutions in addition to representatives from international organizations participated in this workshop.
- Among its key recommendations: promoting concepts of positive child-rearing in family and marriage counseling programs and through the programs targeting individuals entering into marriage, and providing training for the Armed Forces personnel and Security Agencies, and Ministry of Education personnel to deepen the positive child-rearing and family values, in addition to the expanding the implementation of the Parental awareness to include all families with focus on families at risk.
- Running an awareness workshop for health cadres in private hospitals, in partnership with the Private Hospitals Association under the title «Family Violence: Share Responsibility» to highlight the huge responsibility entrusted to the health cadres in private hospitals and their role in performing medical examination and responding to the family violence cases; the workshop was targeting a number of physicians and nursing staff in private hospitals and addressed the national mechanisms on dealing with family violence, and the governing legal and legislative frameworks in this regard, in addition to the role of the national institutions in dealing with cases of family violence.



## Second: Family Counseling Area:

The opening of "Family Counseling Center in Ajloun Governorate" in cooperation with the Islamic Center Association, the center has started implementing the awareness lectures for the members of the local community on many family issues in general and issues of family counselling in particular, in addition to developing a plan for the center dealing with the mechanisms of work to provide family counseling service and awareness of members of the community. In addition, NCFA launched the center of counseling and students empowerment under the cooperation agreement with the German Jordanian University, which provides Inclusive services and empowers students who may face problems through behavior modification, and making sure that they are re-integrated in their community and universities and ,contributing to build and boost a socially-conscious generation that knows its rights and duties; a generation that can withstand challenges that may be encountered, also, promoting its ability to dedicate and produce so it can be a supporter to its future and the country one as a whole.



As part of raising the capacity of the staff of the family counseling centers, a "training workshop about prospective marriage partners manual" was held, which included family planning issues for prospective marriage partners, in cooperation with the Family Development Program (JI-CAP) and the follow-up to this workshop was carried out through the development of a plan through which all centers implemented courses for prospective marriage partners in all the governorates of the Kingdom, nearly (200) prospec-

tive marriage partners and partners at the beginning of their marriage life were trained, in addition, awareness workshops and training lectures were held in a number of associations in the governorates as part of the cooperation agreement with Tkiyet Um Ali, where nearly (25) awareness lectures were held on family issues, family guidance issues and religious guidance.

On the occasion of the International Day of the Family, the council held an awareness workshop with Jordanian Association for Training and Family Counseling entitled «effective communication skills in the Indicative process» aimed at representatives of the Council Family Counseling Centers.

## Third: Senior Citizens Area:

Launching the «National Jordanian strategy for senior citizens» on International Day for Older Persons, which was launched in cooperation with the Ministry of Social Development and the Golden Age Home, the executive plan for the years 2018-2022 was prepared and its activities were agreed on with the members of the national committee for the Follow-up of the implementation of the national strategy for senior citizens in the presence of His Excellency the Minister of Social Development/member of the Board of Trustees of the National Council for Family Affairs, which was later distributed to the institutions members of the committee.



On the other hand, the analytical study of the reality of older persons was prepared. The study included the situation of older persons in Jordan in all demographic, health, educational, social and environmental fields..., the publication of this study enhances data relating to the senior citizens in our Jordanian society. And benefiting decision makers and researchers of this data when planning for this category.

A draft for senior citizens fund system was prepared through the committee formed by (The Ministry of Social Development, Ministry of Health, Ministry of Finance, Ministry of Public Sector Development, and the National Council for Family Affairs).

### Fourth: Early childhood Area:

Within the framework of the «Observing National Policies on Childhood (Child-Friendly Budgeting)» project, the NCFA, in cooperation with the United Nations Children's Fund (UNICEF) / Jordan Office, initiated the analysis of child-friendly budgeting study for the National Aid Fund, the Ministry of Municipal Affairs and the municipalities of Greater Madaba And Sahab. This study is the fourth and the final in the agreement with UNICEF after the completion of the analytical study of eight ministries in the period from 2009 to 2016, the latest of which was for the Ministry of Public Works and Housing and the Higher Council for Youth (now Ministry of Youth).



regions during the period from 27-29 / 8/2017 for the purpose of circulating the document as a reference guide to improve the level of services provided in kindergartens from all aspects of education, human resources and the physical environment. The project was completed by the end of August 2017.

As an extension of the early childhood development project in cooperation with the Arab Gulf Development Program (AGFUND), which was implemented in Arab countries in cooperation with the Ministries of Education. The NCFA concluded the activities of the «Development of Services for Children from Birth to Less than Four Years» Project in 2017 by implementing a training program for the rehabilitation of caregivers in the field of nurseries in a number of Arab countries to enable and raise their efficiency in working with children from the supervisory and executive levels by developing their abilities, skills, and knowledge in early childhood in order to strengthen their performance in the work environment as follows:

- In the Arab Republic of Egypt, training was held at the headquarters of the Arab Council for Childhood and Development in Cairo during the period 5-9/2/2017, benefiting (33) participants from the supervisor level and caregivers in nurseries.
- Training was held in the Republic of Sudan at the headquarters of the Arab Open University / Sudan Branch, during the period from 13-19 / 5/2017, attended by (30) specialists in early childhood

The NCFA launched the «Standards for Accreditation of Kindergartens in Jordan», which was developed in cooperation with the Ministry of Education and funded by the Arab Gulf Development Program (AGFUND) on 10/5/2017 at an official ceremony under the patronage of HE the Minister of Education / Member of the Board of Trustees of the National Council for Family Affairs. Training workshops were held for all the field directorates affiliated with the Ministry of Education on the document in the three



and caregivers in nurseries affiliated to the local associations and others that are established with funds from AGFUND.

During the year, the NCFA restructured the Youth Team of the Council. The Ministry of Education was approached to nominate the winners in the school competitions and select a group of (30) young girls and boys from all regions of the Kingdom. An introductory meeting was held, in presence of MoE coordinators, with the team to introduce them to the NCFA, its mandate, roles and responsibilities of the team and NCFA in this program.

The council completed its work on the situation Analysis of children in Jordan Report (SitAn) in cooperation with the United Nations Children's Fund / Jordan Office. With thorough review and revisions of the document which included all related aspects to child status, namely: social protection; health and nutrition; water, sanitation and hygiene; violence against children; and youth. This report will serve as a compass for policymakers to develop policies for childhood.

The outcomes of the «Raising and Institutionalizing Services for Children in Nurseries» project were realized in partnership with the Arab Open University / Jordan and funded by the Arab Gulf Development Program (AGFUND) to bridge the gap between the academic and practical sides in working with children in nurseries as follows:

- Holding the seventh and eighth sessions from 12-29/3/2017 for the training and rehabilitation of (62) students from the Arab Open University / Jordan on the skills of early childhood care from birth to four years within the standards of best international practices. The total number of graduates of males and females from all courses was (204), trained and qualified to provide specialized professional services for children in nurseries.
- (25) specialists in childhood from the NCFA, the Arab Open University/Jordan and the distinguished graduates from the training courses, completed the training course on the TOT during the period from 10 to 13 July 2017, that was conducted by the american institute of professional studies. The participants received certificates from the institute, which allows them to apply for future courses to become accredited trainers by the same institute.
- Holding the project evaluation workshop with the Arab Open University / Jordan and coming out with recommendations for future projects.



**Within the project of «Support and activate the establishment of (nurseries) in the public and private sectors» to motivate women to take their place in the labor market, one of the projects of the National Employment Strategy, the following were accomplished:**

- Signing the extension of project «Establishment of nurseries in the public and private Sectors (2017-2020)».
- Signing (5) agreements for the establishment of nurseries in: (Irbid Electricity Company/ International Drug Company/Sahab gathering/Jordanian Post Landmark Hotel).



- Opening of (4) nurseries: Sahab Gathering Nursery/Irbid Electricity Company Nursery/Al Safi Factory Nursery, and Al Isra University Nursery.
- Implementing (190) field visits for sensory detection procedures, identifying the monthly technical needs and follow-up of nurseries in the Kingdom's governorates, and appointing (55) working women in nurseries established since the beginning of the project.
- Receiving (40) requests from ministries, institutions and government departments as well as institutions and companies in the private sector to establish institutional nurseries.
- Signing a memorandum of cooperation with the German Agency for International Cooperation (GIZ) on domestic nurseries and training and rehabilitation of caregivers.
- Preliminary scenarios for a future cooperation agreement between the Ministry of Education, the Ministry of Labor and the National Council for Family Affairs to establish (300) nurseries in schools of the Ministry of Education
- Holding an awareness workshop on «Violence in Jordanian society between causes and solutions» in collaboration with Al Isra University.
- Participation in the preparation of a draft amendment of the nurseries' system (2005) with the Ministry of Social Development and related ministries and institutions and bodies.

### Fifth: Legislation Area:

The council continued its efforts during the year 2017 to advocate for the endorsement of the Family Protection Law by conducting advocacy workshops for parliamentarians; members of the House of representatives and the senate. The draft law was endorsed in May 2017, and published in the official gazette, the law entered into force on 16/8. Later, the council continued its advocacy for the law through broadcasting flashes and information about the newly endorsed law in social media and daily newspapers. Further and to ensure a proper implementation and understanding of the Law, the council put forward a plan of action which combine training and awareness workshops for service providers whom are in direct contact with the law ;( judges specialized in family violence cases, Directors of social service offices, family protection department officers, and forensic doctors working in the Family Protection Department). The workshop were conducted across the kingdom in three governorates with a total of (120) participants.



Alternately, the National Council for Family Affairs worked on draft regulations for the protection of witnesses and reporting persons under Article (6) of the Law and the system of measures under Article (11) thereof, which aims at issuing modern systems that approach best practices to address family problems and will be completed during 2018 by reference to institutional partners, governmental organizations and civil society institutions to adopt the text in its final form.

In late 2017 the Council had finalized its work on drafting a Child Rights Law with the assistance of a national technical committee formed by the Council from relevant ministries and organizations working on child issues; the Jordanian Judicial Council, the Judge's Court, the Ministry of Justice, the Ministry of Social Development, the Ministry of Education, The National Center for Human Rights, the Jordan River Foundation, the Jordanian National Commission for Women, the Legal Aid Center, the United Nations Children's Fund/Jordan office).

following the council's mandate to follow up on the concluding United Nations (UN) observations of the International Committee on the Rights of the Child in Geneva on the fourth and fifth periodic reports of Jordan, the Council addressed the Prime Minister in August to circulate the UN concluding observations and the UN concluding observation on the two additional protocols to the CRC convention. The Letter sent to the prime ministry included a full review of the UN observation and pointed out to the ministry responsibility to follow up on and to provide the council with the ministries achievement or work under the UN observation. subsequently a national workshop for all relevant ministries was conducted to review their feedbacks and to give them a wider perspective and clarification on each observations, the workshop was held during the period 21-22/10/2017.

The National Strategy for Juvenile Justice was finalized by the council in collaboration with a specialized committee, after its finalization and review from the Ministry of Social Development, the strategy was approved from the Prime Ministry on 2/10/2017. The draft strategy was submitted to the Ministry of Social Development and approved by the Prime Minister. After its approval the Council disseminated the strategy to concerned institutions to include its pillars within their strategies and action plans.

The Council, in collaboration with the UNICEF/Jordan, prepared an «Analytical Study for Juvenile Justice in Jordan» with the aim of developing a general perception reflecting the practical reality of juveniles in conflict with the law through the compilation of data and information on juvenile justice and the preparation of statistical lists for juvenile delinquents, and then analyzed by specialized experts to find out the reality of the procedures and services provided to them in order to obtain the appropriate outputs serving the justice of events and contribute to the development of services and strengthen the work of the competent authorities in line with the Juveniles Act No. (32) of 2014 and legislation related.

The Council's efforts over the past years have resulted in the request to amend Article 62/2/C of the Jordanian Penal Code and its amendments No. 16 of 1960, which granted the mother permission to perform surgery for her children, which was approved as recommended by legislative amendments to the law for 2017. Alternately, the legal amendments made by the Council included the repeal of Article 308 of the same law relating to the marriage of the raped, which allowed the offender to escape punishment.

### Sixth: Studies and Research Area:

In 2017, The NCFCA completed its work on «The second periodic report of the Jordanian family» conditions this work took place in two stages as follows:

- **The first stage:** Completion of the Jordanian family conditions survey. Collaborating with the Department of Statistics to draw up a sample reached (2300) families representing the Kingdom and collect data through research teams that were formed and trained on the research survey data gathering and tablets.
- **The second stage:** Implementation of meetings with partners from representatives of governmental and non-governmental institutions, the private sector and civil society organizations concerned, which amounted to (87) partners within six working groups during which the preliminary results of the survey were presented and discussed, which aimed to identify the direct, underlying and root causes behind the issues discussed, and develop practical recommendations to improve the quality of life of the Jordanian family and discuss opportunities and challenges.



The NCFA also organized a specialized workshop on nepotism (Wasta) under the chairmanship of His Excellency the Minister of Political and Parliamentary affairs which aims to identify the most important indicators that reflect the reality of this issue with the competent entities and their psychological effects and link them with other social issues, also suggests the evolution of work procedures, policies and legislation to stand in front of it. A Committee was formed to follow up the implementation of the workshop recommendations, which focused on the impor-

tance of social criminalization of this phenomenon because it has become a culture of Jordanian society for multiple considerations. This awareness should be based on four levels for the purpose of creating a generation that rejects this phenomenon through the treatment of reasoning, working on family, School, University, Mosque and Church.

The NCFA also worked with the Office of the United Nations High Commissioner for Refugees (UNHCR) to prepare a report on "the conditions of refugee families", which aims to describe the situation of refugee families, their demographic, social, economic, cultural, educational, health and family relations. And provide the necessary information for the development of policies, programs and plans related to refugee families based on scientific evidence and setting national priority on issues of refugee families and suggesting recommendations on humanitarian situations and interventions required to respond to the priorities of refugee families and gaps in services. The study was prepared within the following methodology:



- Pulling the sample of (805) families from all governorates of the Kingdom, included refugee families of Syrian, Iraqi, Sudanese, Yemeni and Somali nationality through the data UNHCR database.
- Preparing of the initial report of the results and discussing it with to the technical committee and the causative analysis groups, which included a group of partners from representatives of governmental and non-governmental institutions, international institutions and concerned civil society organizations, reached approximately (42) partners within four working groups, during which the preliminary findings of the report were presented and discussed.

In the second half of 2017, the council, in collaboration with the United Nations Children's Fund (UNICEF), started working on «developing the national framework for the reduction of Child Labor». A technical committee was formed including (the Ministry of Social Development, the Ministry of Labor, the Ministry of Education, Ministry of Interior, the International Labor Organization) discussed the framework prepared by the council in 2011 in cooperation with the three partner ministries to identify the strengths, weaknesses and development requirements in the light of the latest updates on the Juvenile Law and the Law on Protection against family violence. Subsequently a workshop was held for the Technical Committee to take out the updated roles and responsibilities. The first draft of the developed framework was issued.

The Council and through the national committee for the safe and positive use of communication technology, which was formed by a decision of the Prime Minister, reviewed the Electronic Crimes

Law to recommend a number of proposed amendments, in addition to identifying gaps in current programs at the level of programs, legislation and services, to gain support and appropriate advocacy support later.

A meeting was held in cooperation with the National committee for Women's Affairs to highlight the issue of «early marriage» in the presence of the members of the Technical Committee established by the Council in 2016 on early marriage, which includes: (the Ministry of Social Development, the Ministry of Health, supreme judge department, The Higher council for Population, the Institute for Family Health Care, the National Committee for Women's Affairs, the Jordan River Foundation, the Save the Children Foundation, the United Nations Children's Fund / Jordan Office, UNHCR / Jordan and UNFPA / Jordan) and discussing its perspectives .

### Seventh: Communication and Menotring Area

To complement the work of the council on the outcomes of the regional workshop held in 2016 entitled "toward a child friendly media" in cooperation with the League of Arab States, the Arab Council for Childhood and Development and UNICEF/Jordan, during 2017 launched "Journalistic Association Practices on Child Protection Issues in Jordan" report to cover child protection issues in cooperation with the UNICEF/Jordan, the report which was prepared with a scientific approach on information and data on the state of the media in Jordan and its development in recent years, it also included a set of conclusions and recommendations drawn from the survey conducted on a sample of media professionals and their views on media coverage of child protection issues. The main findings of the report indicated that the media's exposure to child protection issues from violence is still superficial, whether in form or content, and in this context the recommendations were:



- adopt decision-makers in the media a media policy able to interact with all issues of society, including child protection issues.
- focus on media professionals in different media to promote the dissemination of the culture of child protection and protect its rights with appropriate content and methods, and to consider their issues worth to be investigated and presented as matters of public concern.

During the year, the council worked on launching the awareness-raising media campaign «علم لا تعلم» in cooperation with the UNICEF/Jordan on the recommendation of the national team for the protection of the family against violence by working on a media campaign to reduce violence against children in Jordanian society, The campaign targeted six different stages through which awareness messages were disseminated on various social media. These included: the concept of violence, its nature, its forms and its effects, prevention and enforcement mechanisms to reduce it,(15) million participant and interactive through social media: (Facebook, Instagram, Tweeter).



On the other hand, the council carried out a training workshop on the concept of «Communication for Development» (C4D) in cooperation with UNICEF/Jordan of national governmental and non-governmental organizations concerned.

From 25 - 27/7/2017 during which this concept was introduced, which will contribute to change the attitudes and behaviors of individuals regarding issues related to child protection, and reduce the abuse of children in society. In the same field, cooperation with the UNICEF/Jordan has prepared a work plan that includes activities for the next three years that will be implemented by partner institutions to reduce violence against children.

The interactive booklet "Convention on the Rights of the Child" was published, which includes the texts of the articles of the Convention, which was formulated in a language that the child can understand and understand to know his basic rights. This booklet was distributed during the celebration of International Children's Day, which was attended by about (1000) children. The celebration came under slogan «Children take charge of the mission», the council participated in this ceremony by taking part in the mission of the Secretary General of the our Council.



Within the framework of the development and modernization of the means of communication and information in the Council, during the year 2017 the development of the following:

- Producing the documentary film about the Council and its achievements and activities.
- Updating and developing the «Roll Up» of the Council and developing its content, redesigning and printing.
- Activate the YouTube channel of the Council.
- Create and activate Instagram page of the Council.
- Activate Tweeter page of the Council.
- Feeding social media by placing: (messages, posts and activities related to the council).

### **Eighth: Institutional Development Area:**

The library of the council was used as a main data and specialized studies in the fields of the family. A specialized collection of books was purchased according to the needs of the various directorates of the Council and their introduction into the electronic system, classification and indexing, and awarding of a number of offices of the partner institutions. Also, the knowledge sharing memorandum was signed with the University of Jordan and searching for opportunities to subscribe to specialized scientific databases that make use of relevant international journals.

Within the framework of increasing the capabilities of the staff of the council and continuous development in all fields; most of the employees were involved in various training courses including: (training courses for trainers, leadership skills, use of Abciderean program, scientific research, statistical analysis, Excel and English) approximately «24» employees (men and women) were trained.

## Our Future Trends

- **Launching of the procedural manual of the national consolidated procedures for the prevention and response to gender based violence, family violence and violence against children and practicing it.**
- **Preparation of an evaluation study to manage the situation in the institutions providing services for family violence.**
- **Expanding the system for automating procedures for dealing with cases of family violence.**
- **Preparation of an evaluation study on the Council's family counselling centers.**
- **Preparation of the analytical study for the budget of the Ministry of Municipalities and the National Aid Fund.**
- **Formation of a representative committee for all working bodies in the area of early childhood.**
- **Develop parental care programs and activities manual for workers with children as a web-based interactive application.**
- **Prepare a manual for institutions (how to monitor child-friendly budgets).**
- **Preparation of a study to test the quality standards in public and private kindergartens according to the criteria of accreditation of kindergartens**
- **Mobilize support for the adoption of the Child Rights Act.**
- **Develop a training manual on the law of protection from family violence.**
- **Issuing a booklet on the fourth and fifth reports of concluding observations and recommendations of the International Committee on the Rights of the Child**
- **Issuing an analytical study of juvenile justice.**
- **Issuing the second periodic report on the conditions of the Jordanian family,**
- **Issuing report on the conditions of the refugee family.**
- **Preparation of the national study on violence against children in Jordan.**
- **Updating the national framework for reducing child labor and procedures guides.**
- **Enhancing the skills and attitudes of medical school students on preventing and responding to cases of violence against children, gender-based violence and domestic violence, and institutionalizing the work procedures at the Jordanian University Hospital in dealing with cases of violence.**
- **Preparation of a study on the situation of refugee children in Jordan.**
- **Preparation of a study on children's use of the Internet.**
- **Launching «Changing Norms and Behaviours To End Violence Against Children in Jordan 2018 - 2020» plan.**

## Jordanian Family Statistics

No. of Households	2085680
Average household size	(person): 4.8
Percentage of Males	53%
Percentage of Females	47%
Child Population Rate	males 58%,
	females 42%
Percentage of married males 13 and older	54% for males
	21.2% for females
Early female Marriage Rate (13-18 years)	7.4%
Participation rate of Jordanian children in the age of basic education (6-15 years)	95%, similar in males and females
Literacy rate for Jordanians 15 years and older	6.8%
86% of citizens are covered by health insurance	
Economic participation rate for males 60.7% females 17.0	
Child Labor rate at the age of (9-16)	4.8% for males
	1.5% for females

(Source: Department of Statistics Data/Annual Report.2017, and General Population and Housing Census,2015.

## Our Financial Resources

NCFA's financial resources, according to Article (14) of NCFA Law No. 27 for the year 2001, were as follows:

- a. Income of movable and immovable funds owned by NCFA.
- b. Returns of funds, projects and programs managed by NCFA.
- c. Jordanian government's grant.
- d. Donations and contributions approved by NCFA provided that approval of the Cabinet shall be obtained if such donations are from a non-Jordanian source.
- e. Any other resources approved by NCFA.

### Our 2017 Sponsors

- The Jordanian government
- Employment- Technical and Vocational, Education and Training Fund (E-TVET)
- Arab Gulf Development Program (AGFUND)
- UNICEF/Jordan
- United Nations High Commissioner for Refugees (UNHCR)

# Our Publications

