



(His Majesty King Abdullah II Ibn Al-Hussein and Her Majesty Queen Rania Al-Abdullah)

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In the name of God most compassionate most merciful

Opening remarks

Fadil Mohammad Al-Hmoud
Secretary- General



The National Council for Family Affairs (NCFA) proudly presents its fruit achievement for the year 2015, fully committed to pursuing its work on family issues guided by the directives of Her Majesty Queen Rania Al-Abdullah (Chairperson of NCFA Board of Trustees) and her continued emphasis on the importance of providing care and protection to the family to remain a solid foundation for a stable and safe society.

During last year and to improve the workplace environment, NCFA was able to procure new headquarters for its offices, which were refurbished to suit the nature of its work to continue providing services and forge ahead to attain its goals. Furthermore, NCFA's General Secretariat was restructured with a view to raise the institutional capacities of its employees based on the requirements of institutional development.

To effectively translate NCFA's vision of expansion and outreach to all governorates of the Kingdom, two new family counseling centers were established; the first one in Bait Eera and Yarqa in the Governorate of Balqa in cooperation with Al-Beireh Charitable Society, and the other in Al-Hashemy AL-Shamaly area in the Capital Amman in cooperation with the Families Development Society, bringing the number of counseling centers established up to 2015 to nine.

Furthermore, guided by NCFA's continued concern with the childhood stage and the importance of protecting it against all sorts of harm, a survey study was carried out on the Child Protection Hotline services with a view to identify the extent of their prevalence and the level of their services at the national level and to set a future perspective for their work mechanisms.

NCFA has also worked to establish and rehabilitate several nurseries across different regions of the kingdom to provide safe environments for the children and subsequently help their mothers feel at ease while they are working.

During 2015, NCFA worked with a range of bodies, institutions, individuals and experts who work in the area of the family at the local, regional and international levels. The beginning of the year witnessed the organization of “the Regional Consultation Meeting on the alternatives to corporal punishment inflicted on children” which aimed at encouraging national institutions to take positive measures to support the use of alternative methods to corporal punishment within the boundaries of the family and community. Another regional meeting was organized under the patronage of HM Queen Rania Al-Abdullah on Strengthening National Protection Systems in Refugee Settings (principles and implementation under the theme of ensuring best interests of male and female survivors who were victims of gender-based violence).

Also, as part of its efforts to follow-up on the status of the family and its issues, NCFA issued its first periodic report on the status of the Jordanian family. Furthermore, a series of seminars were organized covering a range of family themes, including a specialized seminar entitled “Role of the family in Fighting Extremist Thought”. The seminar resulted in practical steps on the ground whereby everybody works together to protect our families and enable them to assume their constructive roles in the face of existing problems and pressures.

In conclusion, as NCFA presents a brief account of its accomplishments, it hopes that they will be in the best interests of the Jordanian family and its members, extending its deepest appreciation and gratitude first and foremost for the Board of Trustees chaired by HM Queen Rania Al-Abdullah for their ongoing support, and for our partners from governmental, non-governmental, private sector and international organizations and bodies for their cooperation, being an example of the one team spirit for a happy childhood, a promising youth and a safe old age.

We ask God to grant us success to serve the interests of our Jordanian family members under the wise leadership of HM King Abdullah II Bin Al-Hussein.

May God be our Guide



National Council For Family Affairs (Jordanian Identity Global Vision)

Establishment:

The National Council for Family Affairs (NCFA) was established under Law No. 27 for the year 2001 with the aim to improve the livelihood of the Jordanian family and its members, be they children, youth, women or elderly.

Vision:

An enhanced environment for the Jordanian family to achieve stability and well-being.

Mission:

Contributing to formulate and steer policies as well as support efforts that aim to enhance the status of the Jordanian family, optimize its role and preserve its values and heritage.

Institutional Values:

- ✓ Transparency and accountability.
- ✓ Credibility.
- ✓ Leadership.
- ✓ Expertise and efficiency.
- ✓ Creativity.
- ✓ Scientific methodology.
- ✓ Quality.
- ✓ Development and improvement.
- ✓ Active partnership.
- ✓ Monitoring and Evaluation.

Guiding Principles:

- ✓ The tolerant provisions of Islamic shariah.
- ✓ The Jordanian Constitution.
- ✓ Ratified international and Arab conventions.
- ✓ National legislation.
- ✓ NCFA's Law.
- ✓ Royal guidelines and directives.
- ✓ Positive social heritage.

NCFA Roles:

- ✓ Policy formulation.
- ✓ Management of research and data resources.
- ✓ Coordination and Networking.
- ✓ Monitoring and evaluation.
- ✓ Organizational development.
- ✓ Advocacy.

NCFA Board Members during the reporting period:

- ✓ Her Majesty Queen Rania Al-Abdullah /President of NCFA Board of Trustees.
- ✓ H.E. Dr. Rajai Muasher / Vice President .
- ✓ H.E. Deputy Prime Minister and Minister of Education.
- ✓ Minister of Planning and International Cooperation.
- ✓ Minister of Social Development.
- ✓ Minister of Health.
- ✓ Minister of Awqaf and Islamic Affairs.
- ✓ H.E. Ms. Laila Sharaf.
- ✓ H.E. Dr. Mohammed Hamdan.
- ✓ H.E. Mr. Nabih Shuquem.
- ✓ H.E. Dr. Lana Mamkegh.
- ✓ Director of Public Security Directorate.
- ✓ Dr. Tahseen Al-Qatawneh/ Legislation and Opinions Bureau.
- ✓ Dr. Mou'men Al-Hadedy.
- ✓ Ms. Hala Zureikat.
- ✓ Dr. Adab Al-Saoud.
- ✓ Mr. Fadil Al-Hmoud/ Secretary General.



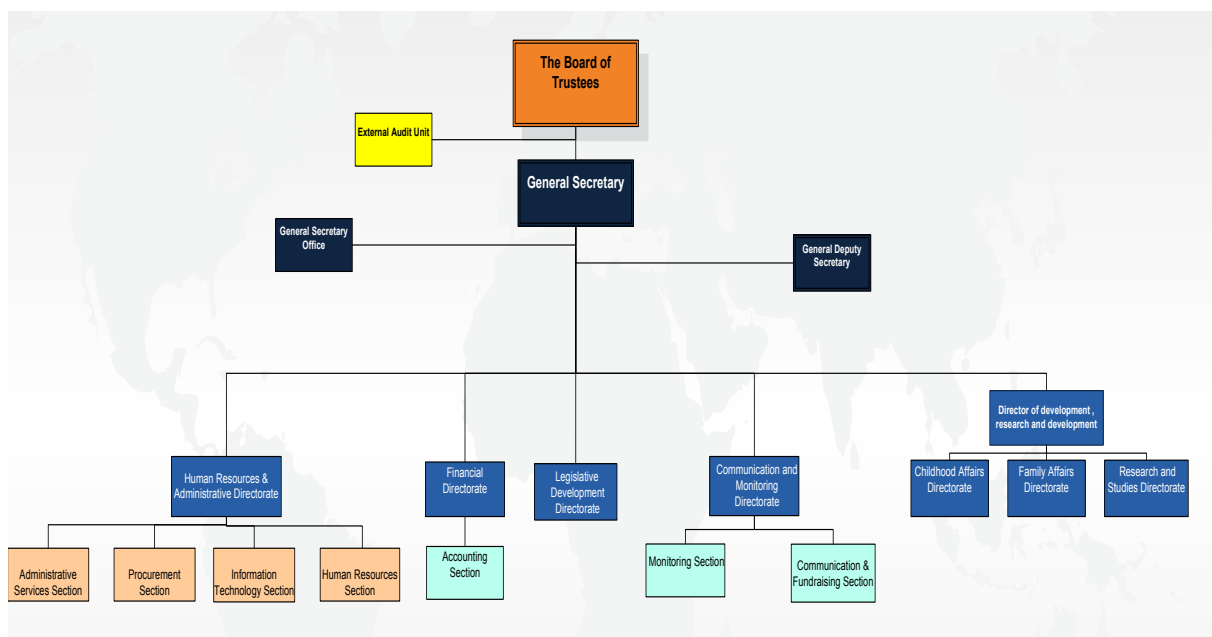
NCFA Board Members shared with the field visits organized to NCFA partner institutions with the purpose of engaging more with NCFA's activities and programs and to get acquainted with their expertise and work of these institutions.

The General Secretariat:

It functions as NCFA's executive body and is supervised by the Secretary General. (To attain the goals and mission of NCFA, a multidisciplinary team of staff undertakes the responsibility of executing NCFA works and activities). During 2015, the General Secretariat was restructured for the purpose of raising the capacity of its employees.



NCFA Organizational Structure Department



Our accomplishments in figures

As of 2011 and up to 2015, the total numbers of family counseling centers opened across the Kingdom reached (9) centers.

(1700) families and (160) social workers and specialists working with children and families were targeted to raise their awareness on NCFA's packages «Internet World» and « My First Steps towards Safe Relationships».

(200) Male and female participants from several entities, bodies, individuals and experts working in the field of the family at the local, regional and international levels took part in the regional seminars on family protection.

(100) Male and female employees from different governorates working under the Ministry of Social Development were trained on issues pertaining to the counseling of foster families

Raising the awareness of (500) local community members on a range of family issues.

(10) Awareness and counseling family sessions were implemented targeting (60) families from different governorates to train them on the «Families at Risk Manual» in cooperation with several societies.

Establishment and rehabilitation of (5) nurseries in cooperation with national institutions in the governorates of Amman, Karak, Mafraq, Ajloun, Irbid and Zarqa

Cooperating with several national institutions to train their workers on the «Family Counseling Training Manual»; the total number of workers reached (200).

Accomplishment During the Year

First: In the field of family development and protection

Family Counseling Project:

With a bid to expand and proliferate its work across all governorates of Jordan, NCFA signed two cooperation agreements under this project with the Al-Bireh Association/ Bait Eera and Yarqa in the Governorate of Balqa' and the Families Development Society



in Amman to establish two family counseling centers. Under these two agreements, NCFA has provided technical support by collaborating with the center to devise their own work plans and financial support to furnish and equip their workplace to be able to provide family counseling services at the best level.

Owing to the important role of marital counseling in ensuring family stability and happiness, an awareness workshop was organized in this regard attended by experts in the field. Working papers presented by the experts focused on the keys to marital happiness, covering the psychological, religious and legal aspect of family life from a scientific perspective.

To increase its cooperation with the institutions with which NCFA had signed memoranda of understanding, several awareness and training programs and activities have been implemented including:

- ✓ A training program for (50) male and female preaching and guidance supervisors working for the Ministry of Awqaf and Islamic Affairs in the North and South regions.
- ✓ Awareness programs targeting (25) social specialists working in Tkiyet Um Ali in addition to targeting the local community through Tkiyet Um Ali's societies in a number of Jordanian governorates. (200) individuals from the Governorates of Mada-ba, Zarqa, Amman and Ma-fraq were targeted.



- ✓ An awareness program in cooperation with the Hashemite Fund for the Development of Jordan Badia targeting the local community in the areas of Dhlail, Jizah and Mafraq.
- ✓ An awareness program targeting (40) representatives from several charity societies in the Governorate of Mafraq in cooperation with the General Union of Voluntary Societies/Mafraq.

To ensure effective operation of the governorates' family counseling centers, steering committees were formed in each governorate in cooperation with the Ministry of Interior, headed by the governor and comprising representatives from several institutions and individuals involved with the family and its members. The objective of these committees is to improve the level of services provided for the families in each governorate in health-related, social, economic, scientific and developmental areas.

At the end of 2015, a meeting was held with the participation of representatives from all family counseling centers across the Kingdom. Outcomes of the meetings included forming a committee of all representatives and developing its working mechanism through which meetings are held periodically, and working as one team to institutionalize family counseling services in Jordan.

The Senior Citizens Project

The analytical report of the Jordanian National Strategy for Senior Citizens 2009-2013 aimed at highlighting Jordan's accomplishments in the area of elderly care. Owing to the value of the data, information and findings offered within, the report and its key recommendations were launched at a ceremony patronized by Her Majesty Queen Rania Al-Abdullah (President of NCFA Board of Trustees) with present the National Committee. Another ceremony were organized at which a number of senior citizens who have left clear marks in their communities were honored.



Report Recommendations

- Stressing the importance of the elderly and their contribution and expertise in life.
- Raising public awareness on the importance of this age group in the development of society and their ability to give.
- Raising public awareness on Geriatric Medicine and encouraging people to specialize in this important field.
- Networking and coordinating in matters pertaining to senior citizens.
- Introducing a special law that protects the elderly and addresses their affairs.
- Developing elderly related services, programs and policies to set an example for others to follow, as is the case with childhood and protection issues.

With respect to communicating with the National Committee that was formed by virtue of the Prime Ministry Decision No. 21/12/28364 dated 18/10/2012 and commissioned to follow-up on the National Strategy for Senior Citizens, several periodic meetings were held in this regard. One of the meetings yielded a list of reservations on a certain report prepared by Helpage International during 2014 on the situation of the elderly in certain countries including Jordan. The report indicated that the health, educational and social services provided for the elderly in Jordan are not as good as some other countries mentioned in the report. As such, the foundation was contacted and a meeting was held with their liaison officer in Jordan to discuss the reservations and accordingly all notes and observations were taken into consideration.

On another level, and owing to the importance of raising awareness on the Social Security Law, particularly in relation to old age insurance and its significance, a workshop was organized for members of the Committee to introduce the Law and illustrate its concept, significance and pillars.

To make use of international expertise and to learn about the experiences of other developed countries, NCFCA cooperated with the administration of the Technical Assistance and Information Exchange funded by the European Union and two French experts were called in. Thereupon, a meeting was held for Committee members to go over the international policies and action plans pertaining to the elderly and view the services presented by these countries to senior citizens within the social, health, economic and environmental areas.

Family Protection Projects:

Within the framework of cooperation agreements and action plans signed between NCFCA and United Nations Organizations (UNICEF, United Nations Population Fund, UNHCR/Jordan), and under the supervision of the National Team for Family Protection against Violence, the following section outlines the most prominent milestones achieved during the year 2015 as a result of this cooperation:

NCFA has prepared an updated draft of the National Framework for Family Protection against Violence which aimed to evaluate the achievement of goals in the previous framework and its alignment with national legislation; measure the effectiveness of the participatory approach adopted during its implementation and the clarity of the roles of national institutions in the management of family violence cases; and determine gaps and shortcomings of the old framework on the ground so as to avoid them in future. The draft was introduced and presented to the National Team for Family Protection against Violence and relevant governmental and nongovernmental institutions through two workshops. All notes and observations emanating from the workshops were incorporated into the draft.

NCFA has also conducted a survey study for the child protection hotline services in Jordan with a view to examine the level of services and the extent of their dissemination nationwide and to propose future mechanisms for their work. To be a scientifically sound study, a questionnaire was prepared as an instrument study containing a set of specific and precise questions in addition to field visits to all family support helplines to learn about their services.

On a similar note, NCFA has also prepared the evaluation report of the National Strategy for Family Protection against Violence outlining its accomplishments, gaps and shortcomings and the commitment of institutions to the strategy as their point of reference. The report has also included recommendations and solutions for bridging the gaps and has suggested a list of activities to be carried out in accordance with the pillars of the strategy and the roles of the relevant institutions.

Report Findings

- Stressing the importance of linking the National Strategy with the strategies and action plans of the partners.
- Determining mechanisms for following up on the delivery of strategy goals pertaining to the management of family violence cases annually.
- Uneven distribution of protection and prevention programs across governorates and according to the geographical distribution; more concentration is paid to Amman and the Central region followed by the Northern Region and lastly the South which is on the other end of the scale.
- The lack of mechanisms for determining training needs of service-providers and for measuring the impact of training programs on the ground.

To learn more about the quality of services provided by care centers for their beneficiaries (juveniles, elderly, family violence victims, beggars or orphans) NCFA has developed quality standards in partnership with the Ministry of Social Development (MoSD) to scale up the level of services provided by these centers and to institutionalize their professional practices by developing their own service criteria to be later on accredited at the national level.

In 2015 Jordanian community have witnessed tragedies that have lately shocked Jordanian households in which violent actions were committed by family members, the National team has thereupon formed a fact-finding mission to investigate the circumstances of the violent crimes

and has accordingly devised an executive action plan to strengthen institutional response towards family violence victims for the years 2015-2017 for the sake of strengthening the family protection system at the national level and raising the capacity of national institutions in their response towards family violence.

To attain NCFA's goal of strengthening its ties at the regional and international levels, a consultative meeting was organized under the patronage of Her Majesty Queen Rania AL-Abdullah at the beginning of the year focusing on alternatives to corporal punishment inflicted on children. The meeting sought to encourage national institutions to take appropriate measures to promote the use of alternative disciplinary methods within the boundaries of the family and society. The meeting was attended by representatives from governmental and nongovernmental national institutions, representatives from the Gulf Cooperation Council (GCC) institutions (from United Arab Emirates, Bahrain, Qatar and Saudi Arabia) and from the Executive Council and General Secretariat of the GCC in addition to representatives from international organizations.



Furthermore, NCFA has cooperated with the Public Security Directorate and the United Nations High Commissioner for Refugees (UNHCR)/Jordan to conduct a regional conference under the kind patronage of Her Majesty Queen Rania AL-Abdullah on Strengthening National Protection Systems in Refugee Settings: Principles and Implementations, under the theme of ensuring the best interests of male and female



survivals who were victims of gender-based violence. The objectives of the conference focused on determining methods of strengthening national systems to protect refugees from violence, exploitation and abuse and to give effects to the principles of survivor-centered approaches. More than 100 male and female participants took part in the conference which was attended by the countries most affected by the crisis including Jordan, Turkey, Lebanon, Iraq and Egypt in addition to the participation of representatives from the GCC: Bahrain, Kuwait, Oman and Saudi Arabia, the League of Arab Nations, the GCC General Secretariat, United Nations Organizations and international organizations.

Status of the Jordanian Family Project Report:

After putting the final touches on its first periodic report on the status of the Jordanian family, NCFA circulated the report to its relevant partner institutions. In this regard, NCFA has organized a workshop to introduce the report to the relevant partner institutions with a view to come up

with national follow up mechanisms on the report's recommendations that will be incorporated into operational frameworks and to make use of the National Team's expertise in this regard. Accordingly, a committee comprising members of the National Team was formed to follow-up on these recommendations. At the same time, another specialized technical committee was formed from relevant stakeholders to prepare for the second periodic report on the status of the Jordanian family and to devise a working mechanism to overcome the gaps found in the first report.

The Family Seminars Project:

NCFA continued its work on the recommendations of the seminars conducted during 2014. With regard to the recommendations of the seminar on divorce, a proposal for a detailed in-depth study on the phenomenon of divorce was developed to approach the subject from different perspectives in order to come up with a list of recommendations at the level of legislation, policies and programs that can help mitigate this phenomenon. As for the recommendations concerning the seminar on "Social Security- Societal Violence", a committee was formed accordingly comprising representatives from several institutions and was able to elaborate a set of attainable recommendations which were submitted to the Prime Ministry via an official letter for follow up which was in turn assigned to a government liaison.

During 2015, NCFA organized a specialized seminar titled "Role of the Family in Fighting Extremist Thought", aimed at identifying weaknesses and shortcomings in the role of the family in protecting its members from the clutches of extremists. It also sought to develop methods



that enhance the family's positive role to be able to act as a social control mechanism for its members. The seminar discussed several working papers some of which concentrated on the theoretical aspect of the phenomenon and the others on the mechanisms and roles of national institutions in fighting extremism. The seminar concluded with the formation of a technical mini commission to devise the recommendations which resulted in the preparation of a guidance document on how to fight extremist from a family perspective. This constituted the first national attempt at protecting and safeguarding the family from this phenomenon that brings forth violent actions. The document will set the basis for the detection of extremism-related cases (already defined) and the families at risk of extremism with the help of the relevant institutions (schools, mosques, family protection centers, civil society organizations, family counseling centers ...) and ways of dealing with them. The documents will also identify the roles and responsibilities which should be adopted by the entities involved so as to provide services for the family in an integrated and holistic manner.

Second: In the field of childhood

NCFA has continued its work on the child friendly budgets project which was initiated in the year 2009. Jordan is one of the first countries in the Middle East that has taken the initiative of preparing analysis studies for the budgets of its institutions. During 2015, NCFA conducted an

analysis for the budgets of the Ministry of Public Works and Housing (MoPWH) and the Higher Council for Youth (HCY) in cooperation with UNICEF. The study findings were illustrated during a presentation attended by representatives from the MoPWH, HCY and the General Budget Department. As planned, the child-related budget allocations for the Ministry and the Council are to be included within the General Budget Law.

Furthermore, NCFA has finalized its work on the project “Development of Services Provided for Children from 0-4 Years” which was funded by the Arab Gulf Fund for Development (AGFUND). Under this project, NCFA has rehabilitated and improved the environment of several nurseries (daycare centers) across the Kingdom’s three regions according to international standards. It has also trained nursery staff on the use of the Activities Manual and has strengthened the capacities of more than (90) female caregivers on child management skills.

The following nurseries were established:

- The nursery of the University of Jordan/ Amman.
- The nursery of Prince Ali Medical Hospital/ Governorate of Karak.
- The nursery of Al Al-Bait University/ Governorate of Mafraq.
- The nursery of the Balqa Applied University/Ajloun College/ Governorate of Ajloun.

NCFA has also established two new nurseries in:

- Prince Rashed Hospital/ Governorate of Irbid.
- The Hashemite University/ Governorate of Zarqa’.

To increase knowledge around NCFA’s awareness packages the “Internet World” and “May Steps to Safe Relationships”,

approximately (1400) families and (160) social specialists and workers were trained on the use of both packages in collaboration with the Ministry of Education, the Hashemite Fund for the Development of Jordan Badia, Jordan River Foundation (JRF) and the Islamic Center Association.

With regard to families at risk, NCFA has launched a prevention project in cooperation with QuestScope Foundation to gain knowledge on the proper and necessary skills that support families at risk from the psychological and emotional aspects enabling them to positively deal with social challenges to prevent their escalation. It also aims to ensure early detection of risk indicators, provide psychological and social support services and rehabilitate families at risk. The project included the preparation of a training manual for workers who deal with families at risk. Training on the manual has joined social workers with families from several chosen societies representing the three regions in Jordan. As such, (10) awareness sessions were held covering (60) households.



Under an agreement with JRF, NCFA conducted a comparative study on the services available through JRF's (110) Helpline for families and children as part of a project on "the enhancement of child protection in Jordan through evidence-based planning" which is funded by the European Union. Hence, the (110) Helpline will collect and analyses its own data, and data from the Family Counseling Center in Maan and the Royal Medical Services and submit them to NCFA which in turn will conduct a comparative study based on the data to be later on posted on NCFA's website comprising statistics, indicators and findings which will be updated periodically based on incoming analyzed information sent to NCFA.

Based on the recommendations and findings emanating from a workshop held in commemoration of 25th anniversary of the Convention on the Rights of the Child, an executive action plan for national priorities was prepared to ensure the realization of child rights in Jordan in the areas of social protection, development, health, education and protection from violence in cooperation with the Ministry of Education, Ministry of Social Development, Ministry of Health and Family Protection Department and was funded by UNICEF.

As part of its belief in the role of universities, being the basic cornerstones of societies and key players in the development of society and the shaping of its individuals, NCFA held a consultative meeting early 2015 in partnership with the University of Jordan to discuss means of cooperation among Jordanian universities. The meeting came out with a decision to form a committee by virtue of an official letter from the Prime Ministry to prepare a cooperation plan with the objective of coordinating among academic and national institutions to bridge the gap between theory and practice with regard to family-related disciplines. The plan was finalized and circulated among relevant universities.

Furthermore, under its project "Support and Activation of Private Sector Institutional Nurseries", NCFA has signed several cooperation agreements and memoranda of understanding with several institutions including:

- A cooperation agreement with Jordan River Foundation (JRF) to hold training workshops on areas related to child care within institutional nurseries.
- A memorandum of understanding with the Civil Service Bureau to staff the project's nurseries with unemployed females who have a diploma in a related field such as childhood to work in the nurseries established under this project.
- Memoranda of understanding to establish (6) institutional nurseries with (9) private sector institutions: in the Capital Amman (University of Petra, Israa' University, Israa' Hospital, The Children Museum), in the Governorate of Ajloun (Classic Fashion Apparel Industry Company) and in the Governoarte of Zarqa (the Needle Craft Company, Al-Azya' Al-Amalya Apparel company, EAM Maliban Textiles and Soft Clothing Industry Company).



Third: In the field of legislation

During 2015, NCFA evaluated and reviewed the Judiciary Strategy, in terms of its compliance with the international standards in the field of juvenile justice, in order to conduct a comparison with the current and existing standards and suggest the need requirement for compliance with international standards and principles.

Therefore the NCFA formulated a technical committee from relevant stakeholders, the committee worked and developed a draft of the needed strategy along with a National Plan of Action, through a national assessment of data and statistics for juveniles. .

The NCFA had also set out a National Project to review national legislation relevant to the Jordanian family and its member. the project analyzed several pillars including: Civil and Political Rights /Criminal protection, Personal Status, Economic Rights, Education, Health and Environmental legislation). The project yielded several workshops and instructions:

- Legislation Review and Analysis workshops
- National Consensus Workshop on the legislative need for a Childhood Act.
- National workshop for the approval of the Draft amending law of Family Protection .
- A National project for the enactment of the by –laws for the newly endorsed Juvenile law No32 of 2014 .these bylaws included 6 instruction and two ordinance as follows :
- Instructions pf implementing alternative penalties .
- Instructions for Rehabilitation Programs for Parents of Juveniles in Need of Protection and Care.
- Instructions for the enrollment of Juvenile in education or vocational training.
- Instructions and guidelines for Probation Officer Reports
- Instructions for Moving Detained or Convicted Juveniles.
- Follow up with the Ministry of Social Development on the finalization of the by-laws and instructions project:
 - The Aftercare By-law.
 - Dispute Settlement By-law.
 - Granting Leaves to Juveniles By-law.
 - Project to grant the mother the power to consent medical operations for her minor children.



Following up on the NCFA efforts in the field of legislation and international cooperation , the NCFA has set forth a national project to conduct a unify Personal Status convention on the regional level . thus the NCFA has set a coordination work with the Supreme Judge Judiciary and formulated a national technical committee to set out a draft of the above mentioned convention. Once the NCFA has finished the draft with the approval rom the technical committee , the NCFA will submit it to the League of Arab States with a view to coordinate and regulate procedures among the Arab states pertaining to personal status affairs and ensure best practices in dealing with personal status issues when the parties involved are Arab states. It is hoped that the agreement will also observe Arab-related privacy issues when dealing with matters pertinent to personal status.

NCFA has also prepared the National Team for Family Protection against Violence By-law, as the draft by-law has been prepared along with its explanatory notes and was discussed during a NCFA Board meeting chaired by the Deputy Prime Minister, Minister of Education. The draft bylaw was sent to the Prime Ministry to run through the proper legal channels, followed by a meeting at the Legislation and Opinions Bureau (LOB) to discuss the by-law. Later on, responses to the observations made by LOB were sent thereof awaiting the Prime Ministry's approval.

Fourth: In the field of organizational development

One of the highlights of our achievements in this field was NCFA's new offices which were previously occupied by the Audiovisual Commission. The new four-story building is located in the center of Amman and is close to services. The new location, which was refitted and furnished, included offices, conference rooms, training classrooms, library and a nursery.

NCFA's Board of Trustees adopted the new NCFA's strategy for the years 2015-2017, and subsequently a three-year detailed NCFA work plan was prepared for the corresponding years. The plan, along with the Jordanian Family Status Report, was later on presented to a group of donors in the presence of the Minister of Planning and International Cooperation to attract funding for the programs included within. Furthermore, it was incorporated within the Government's plan of action as part of NCFA's membership in the Social Protection and Corporate Social Responsibility Team relevant to the Integrated Framework for Economic and Social Policies which is headed by the Ministry of Social Development.

During 2015, NCFA started working on the establishment of scientific library within their premises specialized in family affairs so as to provide all kinds of rich and useful information resources in the field of family issues and to spread modern knowledge among specialists, NCFA employees and partners. To set the library policy, a technical committee was formed which approved and helped design a library e-system that facilitates the internal library procedures pertaining to book borrowing and search options. In this regard, a special office was assigned and furnished based on its needs; the following services will be provided by the library:

1. Internal and external borrowing.
2. Information reference service.
3. Research reference services responding to specific requests on information resources including specific books and studies.
4. Current briefing services focused on passing books and periodicals to the beneficiary directly.
5. Information services that anticipates beneficiary needs including briefing visitors on issues of their interest.
6. Selective broadcasting of information services, including providing beneficiaries with information and data pertaining to their specialties on a monthly basis.

Memoranda of Understanding (MOU)



National Center for Clutuer and Peforming arts/King Hussin Foundation 3/2/2015



Justice Center for Aid 7/2/2015



The Hashemit Fund for Development of Jordan Badia 7/2/2015



Seniors Without Borders Initiatives 18/3/2015



Bait Era and Yarqa Association 27/4/2015



Families Development Association 27/4/2015



Civil Service Bureau 3/8/2016



King Hussin Foundation 18/8/2015



Jordanian Bar Association 28/10/2015



Questscop for Social Development 17/11/2015

Our Future Directions

- Continue with our awareness and training programs on different family counseling issues.
- Update the Jordanian National Strategy for Senior Citizens.
- Cooperate with the King Abdullah Award to include the Accreditation and Quality Assurance Standards for Services Provided for Family Violence Cases into the Award's own criteria.
- Release national documents pertaining to family protection against violence including: the National Framework for Family Protection against Violence Document, Family Protection Helpline Services Study, Criteria for Accreditation and Quality Assurance of Home Shelter Services Document according to targeted groups (Juv-eniles, Elderly, family violence victims, beggars and orphans).
- Continue to hold family seminars on a range of family issues.
- Start preparing the second periodic report on the status of the Jordanian family.
- Launch the analytical study for the budgets of the MoPWH and HCY.
- Establish a nursery to accommodate the children of NCFAs employees.
- Continue to establish nurseries in the public and private sectors.
- Launch a training manual for staff working with families at risk and circulate it among relevant societies.
- Launch accreditation standards for Kindergartens in cooperation with the Ministry of Education.
- Prepare an analysis report for the situation of children in Jordan.
- Approve the Juvenile Strategy by the Prime Ministry.
- Continue working on the Pan-Arab Personal Status agreement in cooperation the Chief Justice Department and the National Committee comprising relevant stake-holders.
- Follow-up on the draft laws submitted by NCFAs to the Legislation and Opinions Bureau including the Protection against Family Violence draft law by mobilizing the support of parliamentarians to endorse the law.
- Implement four pilot projects on juvenile justice in cooperation with UNICEF.

Jordanian Family Statistics

No. of Households	1.977.534
Average household size (person)	4.8
Percentage of Males	53%
Percentage of Females	42%
Child Population Rate	Males 58%
	Females 42%
Percentage of married males 13 and older	Males 54%
	Females 57%
Early female Marriage Rate (13-18 years):	7.4%
Participation rate of Jordanian children in the age of basic education (6-15 years):	95%, similar in males and females
Literacy rate for Jordanians 13 years and older	6.7%
Economic participation rate	Males 71%
	Females 21%
Child Labor rate at the age of (9-16)	Males 4.8%
	Females 1.5%

(Source: General Population and Housing Census 2015, Department of Statistics)

Our Financial Resources

NCFA's financial resources, according to Article (14) of NCFA Law No. 27 for the year 2001, were as follows:

- a. Income of movable and immovable funds owned by NCFA.
- b. Returns of funds, projects and programs managed by NCFA.
- c. Jordanian government's grant.
- d. Donations and contributions approved by NCFA, provided that approval of the Cabinet shall be obtained if such donations are from a non-Jordanian source.
- e. Any other resources approved by NCFA.

Our 2015 Sponsors:

- ✓ The Jordanian government
- ✓ Ministry of Planning and International Cooperation
- ✓ Employment- Technical and Vocational, Education and Training Fund (E-TVET)
- ✓ Emirates Red Crescent
- ✓ Arab Gulf Development Program (AGFUND)
- ✓ Save the Children
- ✓ UNICEF
- ✓ UNFPA
- ✓ UNHCR
- ✓ European Union

Our Publications:

