

Annual Report

National Council For Family Affairs

2010



المجلس الوطني لشؤون الأسرة

NATIONAL COUNCIL FOR FAMILY AFFAIRS

One of Her Majesty Queen Rania Al Abdullah's Organizations



Her Majesty Queen Rania AL Abdullah
President of the National Council for Family Affairs

Contents

Subject	Page No
Preface	2
..... The National Council for Family Affairs	
(Jordanian Identity..... Global Vision)	3
The Tenth Anniversary	6
..... Our Achievements	
Protection against Violence Pillar	7
Family and National Legislation and Human Rights Pillar	9
Family and the Social and Economic Situation Pillar	10
Family, Education and Culture Pillar	13
Family, Health and Environmental Situation Pillar	14
Family, and Media Pillar	15
Future Plans	17
Supporters	17
Our Publications	18
Family Statistics	19

Preface

The issuance of the 2010 achievements' report of the National Council for Family Affairs (NCFA) occurs at the same time of celebrating the tenth anniversary of NCFA's establishment as a think- tank for policies dealing with family issues and its members. The report reviews all aspects that serve the Jordanian family, by the directions of Her Majesty Queen Rania Al Abdullah, the president of the Council, and the efforts of the Members of the Board of Trustees and its employees, in addition to partners from Governmental and Non-Governmental Institutions working in the field of the family.

In 2010, in cooperation with a group of professors from the Jordanian universities, NCFA produced a reference book on family counseling as well as a training manual to develop the skills of those working in this field; in an effort to raise their efficiency and ability to use the best methods and techniques when dealing with problems they encounter in their work. The NCFA also implemented a national training program for various bodies, which included almost 2250 female and male trainees.

Moreover, NCFA initiated the Child-Friendly Budgeting project which aims to attract the attention of decision- makers and legislators towards the needs of children in various areas which include health, Education, Social protection and Labor. Also, the National Framework Draft was prepared for the purpose of combating child labor which will be an important reference for the workers who deal with the issue of child labor.

Furthermore, NCFA started implementing the stages of Accreditation and Quality Assurance System for Organizations dealing with Family Violence, in order to help the institutions to raise the quality of their services by way of developing standards for services provided to cases of family violence.

Finally, NCFA expresses its gratitude and appreciation to all partners in governmental and non-governmental institutions working in the field of the family, along with the private sector and the international bodies, without whose cooperation NCFA would not have been able to achieve these great efforts. NCFA also hopes that this report will be of great use.

Dr. Haifa Abu Ghazaleh
The National Council for Family Affairs

NCFA (Jordanian Identity Global Vision)

Our Message: To enhance the status of the Jordanian family and maximize its role within the society in order to enable it to contribute to safeguarding our values and civilization legacy, in line with all changes.

Our Mission: To contribute to ensuring a better quality of life for Jordanian families and its members through a national vision that supports national development policies and enables all Jordanian families to attain their ambitions.

NCFA's Roles:

- **Policy Formulation:** As a think- tank for national policies, NCFA undertakes preparing and reviewing and amending policies and legislations and measures related to the family and its members based on national issues and priorities.
- **Managing Research and Data Resources:** NCFA is committed to providing credible information on all family related matters. It manages all the data at its disposal to enable all parties concerned with the family to take informed decisions based on scientific principles that guarantee a sustainable progress and higher standing of the Jordanian family. In addition to that, NCFA directs researches and scientific programs towards national priorities, and their promotion.
- **Advocacy:** NCFA advocates for national support of decision- makers for family policies, family programs and fundraising to ensure the sustainability of family programs on the national level.
- **Coordination and Networking:** NCFA focuses on coordinating among the national Institutions concerned with family issues and its members to unify their efforts in addition to networking with institutions related to family on the regional and international levels.
- **Monitoring and Evaluation:** NCFA monitors and evaluates the implementation of policies, strategies and plans related to the family and its members by its partners, in addition to monitoring procedures of institutions working in the field of family protection from violence.
- **Institutional Development:** NCFA focuses on developing and supporting its technical, administrative and financial capacities to fulfill its role and responsibilities.

The Structure of the National Council for Family Affairs:

1 -President: Her Majesty Queen Rania Al Abdullah.

2- Board of Trustees: The Board of Trustees of the National Council for Family Affairs, Presided by Her Majesty Queen Rania Al Abdullah and constitutes of members of different Ministries, Governmental and Non-Governmental organizations working in the field of family and representatives of the private sector and experts.

Members of the Board of Trustees of the National Council for Family Affairs during the reporting period:

- Her Majesty Queen Rania Al-Abdullah / President of the National Council for Family Affairs.
 - H.E. Dr. Raj'i AlMuasher / Vice-President of the National Council for Family Affairs.
 - H.E. Minister of Education.
 - H.E. Minister of Social Development.
 - H.E. Minister of Planning and International Cooperation.
 - H.E. Minister of Health.
 - H.E. Mrs. Laila Sharaf .
 - H.E. Dr. Mohammed Hamdan.
 - H.E. Director of Public Security.
 - H.E. Dr. Maha Al Dair.
 - Mr. Mohammed Meqdadi / Acting Secretary General of the National Council for Family Affairs.
- 3- Executive Committee: derived from the Board of Trustees and members include:
- H.E. Dr. Raja'i AlMuasher / Vice-President of the National Council for Family Affairs.
 - H.E. Mrs. Laila Sharaf.
 - H.E. Dr. Mohammed Hamdan.
 - H.E. Dr. Maha Al Dair.
 - H.E. Mr. Mohamed Meqdadi / Acting Secretary General of the National Council for Family Affairs.

4- General Secretariat:

Functions as the NCFA's executive body and operational arm. The Secretary General supervises the General Secretariat team to achieve the NCFA's goals and mission. A team from different disciplines carries out its work and activities.



Staff Members of the National Council for Family Affairs

The Tenth Anniversary:

Throughout ten years of planning and achievements, the NCFA, under the directions of Her Majesty Queen Rania Al Abdullah, has prepared many Studies, researches, plans, strategies and programs aimed at improving the quality of life of the Jordanian family. The main strategies developed by NCFA are: The National Strategy for the Jordanian Family in 2005,

the National Strategy for the Senior Citizens in 2008, the National Strategy for Family Counseling in 2009 and the NCFA Strategies for the years 2009-2013. The National Plan for Childhood for the years 2004-2013 is also considered as one of the most important accomplishments of NCFA. In addition, The NCFA worked on a study for disadvantaged children, and a National Framework to Combat Child Labor, which aims at coordinating efforts among the partners to ensure providing high quality services.

In 2010, NCFA developed a training manual to enhance the skills of those working in the field of Family Counseling. 2250 male and female were trained on the topics included in the manual regarding many issues of family counseling. The initiative of establishing centers for family counseling came to address the problems families face in scientific methods, hence Arraya Centre was established in Amman, in cooperation with Amman Greater Municipality. NCFA will continue on establishing other centers in Northern and Southern Governorates. One of the most important initiatives NCFA presented in 2010 is the Child- Friendly Budgeting which is the first of its kind in the Arab region for the purpose of increasing awareness of financial affairs for programs related to children.

Regarding the field of protecting the family from violence, and through the work of the National Team for Family Protection which was established in 2000, by Her Majesty Queen Rania Al Abdullah and which included several national institutions working in the family field, the National Framework to protect the family was created in 2005. It is considered to be an important document which defines the role of all institutions.



In the same context, the Report of Health and Violence was originated along with the protocols of dealing with the cases of family violence in 2006 for the employees of the Ministry of Social Development, The Ministry of Education, The Ministry of Health, The Ministry of Justice and The Judicial Council.

In order to shed more light on the cases of family violence, NCFA arranged regional and local conferences to discuss the problem of violence from all aspects. The First Regional Conference to protect the family from violence was held in 2005. NCFA followed up its recommendations by holding another conference in 2009 which resulted in founding the Arab Net to Protect the Family from Violence. In appreciation of Jordan's efforts in this field, NCFA was approved in 2007 as a collaboration centre family violence prevention on the regional level.

Some of the most important studies and illustrative leaflets NCFA issued through its path are: The Marriage Legal Guide in 2006, The Manual of Legislations related to the family (two parts) in 2007, The Series of Legal Education which includes (Inheritance Guide, Child Abuse Guide: Violence of Coming Generations and the Family Issues Guide) in 2009 and the of CRC indicators in 2009, in addition to many other publications.

Our Achievements in 2010

1. Protection from Violence Pillar

• Accreditation and Quality Assurance System for Organizations dealing with Family Violence:

In 2010, NCFA embarked on working on the first phase of the project: Accreditation and Quality Assurance System for Organizations dealing with Family Violence. This was carried out in an effort to assist these institutions to raise the level of their services through developing special standards to the services provided to the cases of family violence (health, social, educational, legal and police).

The system includes working on three pillars which include the infrastructure of the institutions that provide services to the cases of domestic violence, the staff who provide help, and the procedures and internal systems of those institutions. This draft system will be implemented under the supervision of the National Team for protecting the family from violence as a steering committee and a technical committee represented by link officers from the partner institutions (Department

of Family Protection, Jordan River Foundation, Ministry of Social Development, Ministry of Education, Ministry of Health, the National Centre of Forensic Medicine, Ministry of Justice and the Judicial Council).

In this context, the current system was analyzed and the quality system was established to shed light on the disadvantages in the current methods of responding to the cases of family violence in order to be observed and improved in the future.

Analyzing the system involved referring to national documents and Studies, studying the mechanism of case management by the administration of family protection, method of participation and the speed of response for data analysis and evaluating the current system in comparison with other international systems and standards. Furthermore, the analysis included meetings and field visits to the institutions dealing with the cases of family violence with the aim of recognizing the extent of the institutions' response to the cases of domestic violence.

• **Family Violence Automated Tracking System:**

The objectives of the Family Violence Automated Tracking System related to handling the cases of family violence is to monitor the methods used to provide the services required by the institutions concerned in the cases of family violence in general, and the violence against children in particular, and to ensure dealing with those cases and to provide them with the same essential services in accordance with the responding system included in the National Framework for family protection from family violence.



In 2010, NCFA prepared a proposal for the program, and acquired financing by signing a cooperation agreement with the United Nations organizations. Moreover, technical committees were formed for information technology, in addition to other technical committees for the project itself.

Other objectives of the program are institutionalizing procedures of immediate response to cases of family violence, providing the necessary services within an electronic system, linking all institutions involved in providing the services and facilitating the process of transferring cases amongst each other as well as following them up, in an effort to ensure rapid response of the national institutions according to collaborative method.

II. National Legislations and Human Rights Pillar:

• Convention on the Rights of the Child additional Protocols :

In 2010, NCFA completed preparing the reports of «Optional Protocol on the sale of children, child prostitution and child pornography », and the «Optional Protocol on the involvement of children in armed conflict ». These protocols were presented to the steering committee of the program, and then submitted to the Ministry of Foreign Affairs which in turn submitted them to the International Committee.

• Technical Support Office for Parliamentarian :

Through the Technical Support Office, NCFA helped the two houses of parliament by compiling scientific materials raised in the meetings of the Committee of Family Affairs in a special booklet which included the meeting of the Family Affairs Committee, in addition to the scientific materials put forward at a meeting with journalists to rally support in a booklet called «Family Issues». The booklet encompassed the Personal Status Law, The Law of Education and The Law of Owners and Tenants, in addition to raising the issue of the legal value of international conventions in the national legislation. In addition, the office also coordinated work and presented proposals during the meetings with the members of the Upper House and the media. It also held a special session for legislations on child labor.

• Legal Memorandum's for legislation amendments:

NCFA, with the concerned institutions, contributed in drafting legal provisions related to the family which include the Juveniles law, Child Rights law, legislations related to senior citizens and systems of sheltering the victims of human trafficking. NCFA also reviewed the amended Penal Code and submitted it to the Parliament and the Upper House. Furthermore, NCFA started a new formulation to the law on Protection from family violence by preparing a special report of legislative obstacles facing the institutions which provide the services in the field of family violence, and held a panel between the judicial institutions and service providers.

• Legislation on Child Labor:

NCFA, through the program to Combat Child Labor through Education, analyzed the current legislations on Child Labor, and recommended modifying them in line with the international conventions governing child labor. Jordan is committed to implementing the aforementioned agreements through producing an analytical study of the legislations related to children,



setting up legal memoranda of the required legislative amendments for the benefit of the concerned authorities in the year 2009. In 2010, NCFA received support for the amendment of the required legislations by means of holding a workshop for the members of the Upper House in order to present the study along with its results and recommendations.

It also held a seminar with The Ministry of Labor and The Ministry of Social Development to discuss the recommendations of the study. Furthermore, NCFA restructured the National Committee of Child Labor headed by the Ministry of Labor to serve as a platform of national dialogue regarding the issues of child labor and as a main drive for policy formulation and amendment of legislation and encouraging them.

III. Family and The Social and Economic Situation Pillar:

•Enhancing and Upgrading the Family Counselling Service project:

The National Strategy for Family Counseling, developed by NCFA in 2009, stressed on the necessity of disseminating the services of family counseling and its quality.

As a result, the program of improving these services was carried out for the purpose of reinforcing the ability of the field employees to deal with the problems they face, and increase their number.



In 2010, NCFA completed a national training program regarding family counseling targeting the various categories of the Jordanian Society. The training was based on the reference book NCFA prepared with a group of professors from the Jordanian universities. NCFA also adapted the training program to reinforce the skills of the field employees which focused on many issues of Family Counseling such as family violence, counseling families of the senior citizens, counseling families which have cases of special needs, theories of family counseling and the techniques of group and individual counseling.

All (1835) male and female counselors at the Ministry of Education were trained on many topics listed in the manual as well as training the 185 social specialists and supervisors of The Ministry of Social Development. NCFA also implemented another training program for students of the higher education majoring in counseling, and representatives of the civil society institutions who work in the field of family counseling.



• Establishing the Family Counseling Centre at Raya Garden/ Jabal Annuzha.

In 2010, NCFA signed a cooperation agreement with Greater Amman Municipality to establish family counseling centers at three areas in Amman. These areas are Annuzha, Sweileh and Sahab.

The first centre at Raya Garden/Jabal Annuzha was established for the purpose of orienting family members and guiding them to the

effective methods in dealing with family problems, as well as protecting family members from the social, psychological, and legal problems they face, and also stressing the positive and important role of the family in the society.

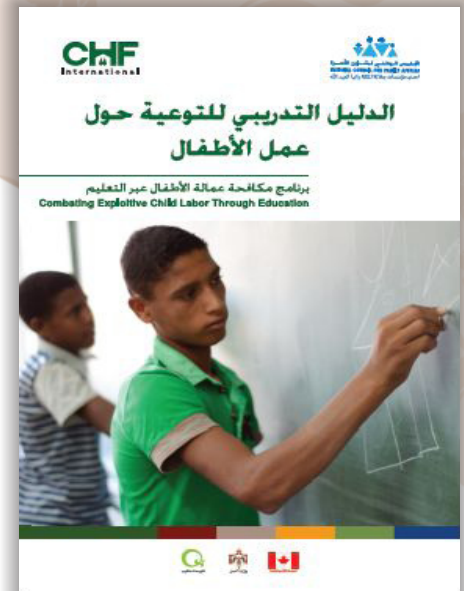
In this context, NCFA also implemented a training program on family counseling for the staff that will be joining these centers. This training was based on the manual NCFA produced. The centre began receiving several cases, finding proper solutions and giving lectures and training courses regarding many family issues.

• Combating Exploitive Child Labor through Education (CECLE):

With a view to NCFA as an umbrella to the issues of childhood, and as a think- tank institution to set up and develop national policies and legislations related to the family, NCFA began implementing the program of Combating Child Labor through Education in partnership with The Ministry of Labor, CHF International and Questscope for Social Development. This programs aims at reinforcing policies and abilities of national and official institutions, reinforcing legislations related to child labor, supporting researches, collecting scientific data, raise level of awareness towards education and rally more support for child labor issues.



In 2010, NCFA developed a National Framework to Combat Child Labor which will contribute to reducing the problem of child labor through developing a national scientific and theoretical methodology for dealing with child workers and identifying the roles and responsibilities of all institutions working in this field and response mechanisms. This framework also includes a clear mechanism for the survey and the basis for monitoring and evaluating the programs and services provided. The framework also encompasses the roles of the key bodies related to Child Labor which include The Ministry of Labor, The Ministry of Education, and The Ministry of Social Development.



In the same year, NCFA developed a Training Manual for trainers for the purpose of raising awareness amongst parents in respect with Child Labor. The Manual contains a theoretical material to guide trainers regarding managing training sessions, the required skills and basis of communication, technical information the trainer needs regarding child rights, the negative effects of child labor at various levels, in addition to educational choices available to working children and the choices of improving the income of poor families. The book also includes the practical content which deals with the progress of the training sessions, working groups and real experiences proposed for training. Many sessions were held, in cooperation with Islamic Centre Association in eight governorates in (Amman, Balqa, Irbid, Jerash, Karak, Madaba, Zarqa and Aqaba). Almost 310 women and 165 men were targeted in order to raise awareness and enable families and communities to combat child labor.

IV: Family, Education and Culture Pillar

• Child- Friendly Budgeting:

NCFA began working on the program of Child- Friendly Budgeting in Jordan in early 2009, whereby an analytical study for the budgets of four ministries was made. These ministries were: The Ministry of Health, The Ministry of Education, The Ministry of Social Development and The Ministry of Labor. Consequently, feedback was provided whether the funds allocated to children's programs were sufficient to

provide suitable services for all the children, and whether the financial allocations of children's programs were spent within their assigned programs. The Child- Friendly Budgeting Initiative aims at attracting the attention of decision- makers and legislators to the needs of children in many areas including health, education, social protection, and labor also to ensure the translation of the government's



attention regarding child rights. This can be achieved through efficient and effective expenditure on children within the state's available resources. Similar programs were conducted in the field of Child- Friendly Budgeting in many developing countries and average- income countries. However, the project in Jordan is the first of its kind in the Arab region.

In 2010, training workshops were held for those involved in the ministries and partners. The program resulted in the Child Budget Analysis and two Policy Briefs, one targeting decision- makers and the other targeting the public. Also, a training manual regarding Results Oriented Budgeting was adopted and approved in a training workshop in September to train the departments of finance and planning in the ministries concerned. Moreover, a five- year strategic plan was designed which demonstrates the future steps of the program, and the roles of the institutions involved.

In the same year, the first phase of the program involved reviewing documents and references related to the items of the CRC, Jordan's periodic reports, and the procedures of preparing periodic reports to fit the category of the youth taking their privacy into consideration.

V- Family, Health and Environmental Situation Pillar:

• Physical and Psychosocial Impact of Child Labor in Jordan:

In the field of scientific research, and through the program of Combating Exploitive Child Labor through Education, NCFA, in cooperation with the Scientific Research Committee of the program produced a document to study priorities regarding child labor in 2010. The study focused on the psychological, social and physical effects of child labor. It came to define the effects of child

labor and identify the abuse working children face whether by the family, school or employer and compared the results to those of the working children who left school and those who work while still in school and the children who join school but are not working. The study used the deductive model through a sample of children interviewed once and across multiple stages of frame. The interview method was used to collect data through the researchers trained to use this research form. The interviews with children were conducted at schools and industrial areas in five governorates and three Palestinian refugee camps in Jordan. The sample of the study covered 4008 children between the ages 6-16; blood and clinical tests were done on (304) children.

VI: Family and Media Pillar:

• Family Counseling Campaign:

The National Council for Family Affairs carried out a media campaign regarding family counseling called «Isa'la». The objective of this campaign is to raise awareness on the concept of family counseling, and increase community acceptance of this concept.

The campaign included the implementation of many activities such as designing illustrative brochures, producing flashes in the press, television and radio regarding the importance of counseling as well as producing boxes for suggestions about improving the performance of family counseling in Jordan to be delivered to the centers working in this field.



- **The Media Network for Protecting Family from Violence:**

Through the media network to protect the family from violence which was launched in 2009, NCFA held a training course to attract the mass media regarding protecting children from violence. The three- day course was in cooperation with the Arab Council for Childhood and Development and UNICEF.

- **Promoting NCFA's Programs:**

In this field, NCFA made a series of media visits for several media institutions in addition to arranging visits for the media to the programs NCFA is implementing.

NCFA also issued several illustrative brochures which are important for the family, such as the brochure for family education which includes different family issues. Furthermore, NCFA issued the Family Counseling book which is an important reference for students and institutions working in this field, as well as the Annual Media Book which covers NCFA's news and activities for the year 2009, and was delivered to all media institutions and partners.



• **Future Plans:**

- Establishing Family Counseling Centers in the southern and northern governorates.
- Producing a study about «Child Labor in Agriculture».
- Developing a Training Manual, and holding a course to train trainers for the institutions in order to implement the National Frame for coping with Child Employment.
- Establishing a body to authorize the institutions of service providers in the field of Family Violence.
- Creating an administrative unit to follow up on the authorization system within the organizational structure of NCFA.
- Producing the fourth and fifth Child Rights Report in cooperation with the concerned authorities.
- Establishing a data base on the local level to monitor and observe the reality of violence against women, in addition to the policies, legislations and work plans in this field.
- Reinforcing the institutional capacity of the interested national institutions and relevant bodies to respond effectively to the cases of violence against women and to support their role in providing data on the National Information System and updating it.
- Developing preservation and protection programs from violence through evaluating the previous efforts in the field and building on the successes and strengthening partnership on the regional level.

• **Supporters of 2010 :**

- Government of Jordan Donations .
- Netherlands Embassy in Amman.
- Arab Gulf Program for Development (AGFUND).
- UNICEF.
- CHF International Institution.
- Future International Institution.
- The UAE Red Crescent.

Our Publications in 2010:

- Family Counseling book.
- The Training Program to enhance the skills of workers in the field of Family Counseling.
- The Achievements Report of the National Plan for Childhood.
- Family Legal Education / the Family Issues (3rd, series).
- The Advocacy Plan to face Violence Against Women. /Booklet.
- The Meetings of the Family Affairs Committee 2008-2009/ Booklet.
- The Documents of the National Team for Protecting the Family from Violence /Booklet.
- Convention on the Rights of the Child (CRC)/ Booklet.
- Universal Declaration of Human Rights.
- Media leaflet/ The National Framework for Protecting the Family from Violence / a Reference Document for Authorities which work in the field of Protecting the Family.
- Media leaflet/ Collaborative work needs Integration, Coordination and Participation .
- Media leaflet/ The Media Network visit the Institution at Rusayfa.
- Media leaflet/ legislations that concern Family Expenses.
- Media leaflet/ The right to watch, To whose Benefit?
- The Annual Media Book 2009.

Acknowledgement

The National Council for Family Affairs, while celebrating the Tenth Anniversary of its establishment, would like to extend its gratitude and appreciation to the Board of Trustees Presided by Her Majesty Queen Rania Al Abullah, and all national institutions partnering NCFA to implement its programs and activities, and to all those who provide financial support to the programs and to all its employees.

Family Statistics

Statistics	Year	
Jordan Population	2010	6113000
Families Number	2010	1132000
Family Average – Number	2010	5.4%
Percentage of Families headed by a Woman	2010	11.8
Marriage Average (per thousand)	2010	10.2
Age- Average at first marriage male Female	2010	27.8
		29.5
		25.9
Babies Mortality (Per thousand)	2010	23
Final divorce average (Per thousand)	2010	2.6%
Revocable divorce average (Per thousand)	2010	4.1%
Percentage of the old + 65	2010	3.2%
Percentage of illiteracy for those who are over 15	2010	7
Average of unemployment	2010	12.5
Percentage of families that have a house	2008	67.3
Annual average – income of the family	2008	7590
Annual average – expenses of the family	2008	8516.5

Reference: Public Statistics Department www.dos.gov