



**(His Majesty King Abdullah II Ibn Al Hussein and Her Majesty Queen
Rania Al Abdullah)**



Table of Contents

- **Our family**
- **A Message From the Secretary General**
- **National council for Family Affairs): A Jordanian Identity.....A Global Vision)**
- **Jordanian family in figures**
- **Our Achievements throughout the year:**
 - Family protection
 - Senior citizens
 - Childhood
 - Legislation
 - Planning & studies
 - Communication & media
 - Institutional development
- **Partnerships & agreements**
- **Our Future plans**
- **Our Financial Resources**
- **Our Publications**

Our Family

Over twenty-two years, the National Council for Family Affairs (NCFA), guided by the Chairperson of the Board of Trustees, Her Majesty Queen Rania Al Abdullah, has successfully executed various programs, initiatives, and projects aimed at enhancing the quality of life for Jordanian families. These efforts cater to individuals of all ages within families, whether children, youth, women, or senior citizens. They involve devising plans and strategies, generating evidence, reports, studies, and research, empowering workers in this field, as well as raising awareness and building support for a range of family-related issues. Furthermore, through his coordination and networking efforts, the NCFA successfully established a strong presence across local, regional, and global levels. The NCFA membership in various technical committees also supports the work of local, regional, and global institutions.





In the name of Allah, the most merciful

A message from the Secretary General

In 2023, the NCFA achieved significant milestones across all its areas of focus, coinciding with its twentieth anniversary. The year commenced with the launch of a pilot phase for an automated system to handle violent cases. This system aimed to preserve and document case files and related information, ensuring a comprehensive electronic response to such cases. Following the successful pilot phase, the NCFA and its partner

organizations decided to expand the system. This expansion includes enhancing the skills of service providers to efficiently use the automation system and share their experiences with those working in violence protection, thereby improving service quality.

As part of its efforts to understand the current state of Jordanian families, the NCFA prepares studies to serve as a foundation for setting priorities, devising plans, and executing programs and projects. Where the NCFA has produced national reports that reflect the conditions of both Jordanian and refugee families in Jordan. These reports serve as a guide for policymaking, aiming to enhance the status and stability of families.

The NCFA's achievements and programs in 2023 demonstrate clear integration across its areas of work. To harness the benefits of the technological revolution, modern technology was introduced in trial and prosecution procedures. This move aimed to enhance the well-being of families, especially in child protection. Furthermore, the National Strategy for Juvenile Justice for the years 2024-2028 was approved. This underscores the significance of child protection, ensuring fairness in investigation and trial procedures, and improving the support and rehabilitation provided to juveniles.

In fulfillment of its responsibilities outlined in the Child Rights Law No. (17) of the year 2022 regarding monitoring the preparation of periodic reports and technical studies on the status of child rights in Jordan, as well as establishing specialized committees accordingly, the NCFA has commenced conducting technical workshops for relevant entities. These workshops aim to monitor indicators of child rights achievements and outstanding tasks to ensure a safe childhood that fully enjoys its rights.

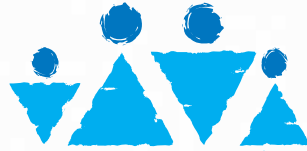
To reinforce its role in strategic planning and policy development regarding family issues, the NCFA works to deepen the understanding of these matters. It also adheres to Article (16) of the Child Law, which emphasizes the prevention of children from dropping out of or being excluded from education. Upon the delegation by the Council of Ministers and in collaboration with the Coordinating Committee to Combat Child Labor, the NCFA has prepared a monitoring report on the achievements of the executive plan of the National Strategy for Combating Child Labor. Efforts continue to protect children and ensure their right to engage in educational environments that both support and educate them.

Recognizing the critical importance of a child's early years, when brain development begins to influence behavior, and the need for nurturing, well-equipped environments to foster skill development, the NCFA has expanded its efforts. In addition to establishing institutional nurseries, they are now focusing on opening home-based nurseries. This initiative aims to positively impact children while economically empowering women by enabling their participation in the workforce and enhancing their ability to perform their duties efficiently.

Certainly, the NCFA has shown a keen interest in the issues concerning senior citizens. Presently, in line with the recommendations of the analytical report evaluating the National Strategy for the senior citizens, efforts are being made to establish day clubs in different governorates of the Kingdom. This initiative aims to create an environment that enhances the mental health of this demographic and ensures a positive aging experience.

In conclusion, we hope that all these achievements, supported by the relevant information, will serve the interests of the Jordanian families. We also extend our sincere thanks and express our appreciation to the supporter of NCFA, the Chairperson of the Board of Trustees, Her Majesty Queen Rania Al Abdullah, and members of the Board of Trustees for their continuous support for the Secretariat-General, which enables NCFA to continue its contributions and achievements in all areas. We stress that we will continue working under a participatory approach in a way that supports the efforts of this institution so that it remains an umbrella for coordinating efforts among the partner institutions concerned with family affairs, praying to Allah to guide us to serve the interest of our people under the leadership of His Majesty the Hashemite King Abdullah II bin Al-Hussein.

Secretary-General
Dr. Mohammad Fakhri Miqdadi



المجلس الوطني لشؤون الأسرة
NATIONAL COUNCIL FOR FAMILY AFFAIRS
(A Jordanian Identity, A Global Vision)

Our Vision

To create an enhanced environment for the Jordanian family to achieve stability and well-being.

Our Mission

To contribute to the formulation and steering of policies, and supporting efforts that enhance the status of the Jordanian family, optimize its role, and preserve its cultural values and heritage.

Our Values

- Transparency and accountability.
- Credibility.
- Leadership.
- Experience and competence.
- Creativity.
- Scientific methodology.
- Quality.
- Development and improvement.
- Effective partnership.
- Follow-up and evaluation.

Governance

The Board of Trustees is composed of the Minister of Education, Minister of Planning and International Cooperation, Minister of Social Development, Minister of Health, Minister of Awqaf and Islamic Affairs, Director of Public Security Directorate, and several figures in their personal capacity.



The Board of Trustees develops policies and strategies and approves the plans required for the implementation of such policies and strategies. The Board of Trustees has an executive committee that performs several tasks set out in the NCFA Law. Chaired by the Secretary-General and composed of administrative staff, the Secretariat General performs several tasks set out in the NCFA Law.

Board of Trustees during preparing the report:

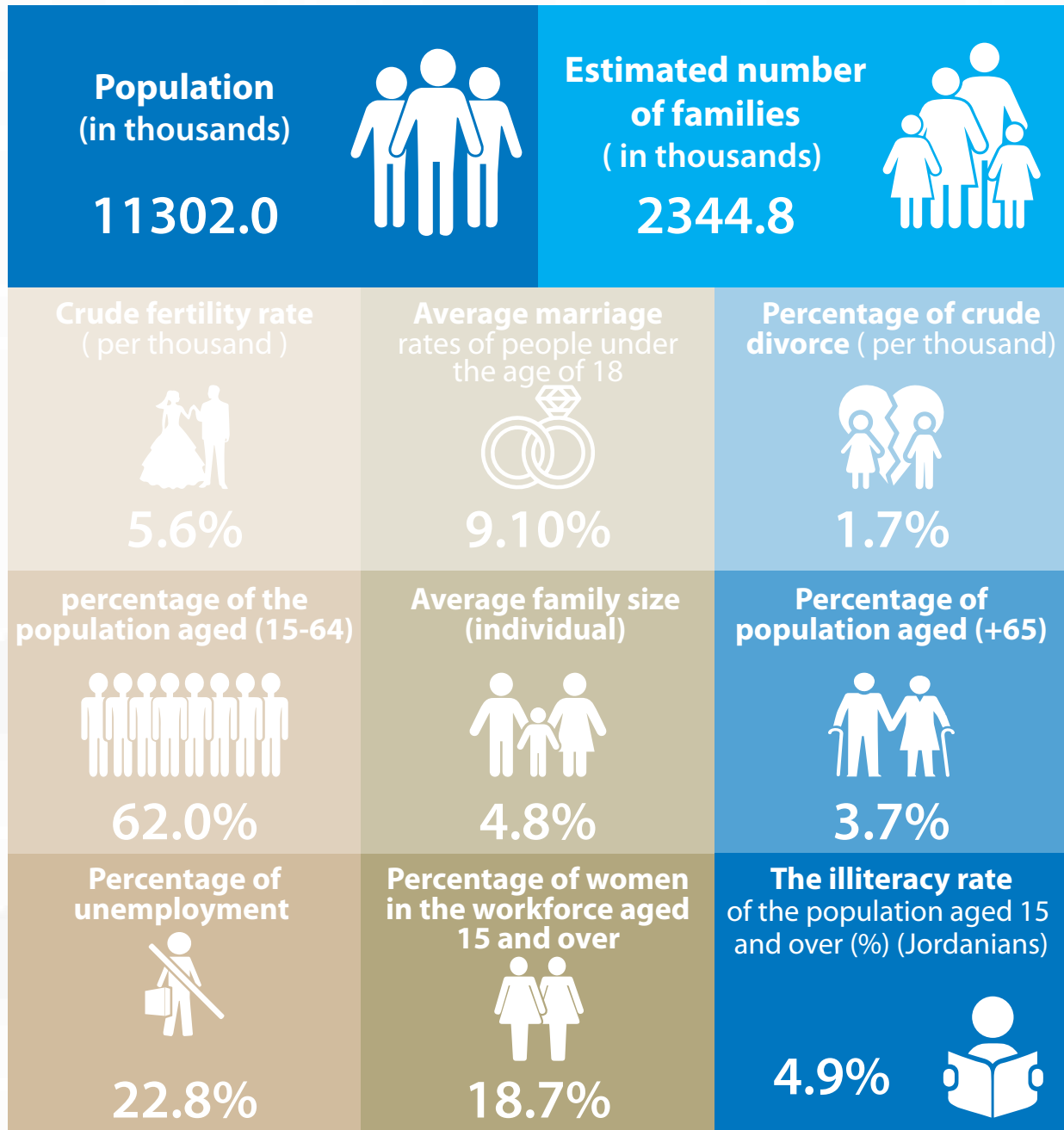
- Her Majesty, Queen Rania AL Abdullah/Chairperson of the Board of Trustees.
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- Minister of Education & minister of higher education and scientific research.
- Ministry of Awqaf and Islamic Affairs.
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- Dr. Adb Al-Saud
- Dr. Nadia Srour.
- Dr. Eiman Awamleh.

Jordanian Family in Figures

Source:

* Department of Statistics, Jordan by figures, 2022

* Supreme Judge Department/Marriage of people under the age of 18



Our Achievements Throughout the Year

First: Family protection

In 2023, the NCFA initiated the preparation of a report assessing institution's adherence to the implementation of the executive plan for the National Priorities Matrix in collaboration with the United Nations Population Fund and under the supervision of the National Family Protection team, aimed at enhancing the protection system against gender-based violence, domestic violence, and child protection for the years 2021-2023. The goal was to monitor institutional achievements based on the plan's objectives, identify challenges, and understand the reasons for unmet goals in various sectors. To ensure thorough monitoring, the NCFA conducted several technical meetings with institutional focal points to outline the work methodology and overall report concept. Field visits were also conducted to provide technical support for documenting achievements. A draft report was prepared, presented, and discussed in a workshop with the National Violence Protection Team and various UN organizations. Subsequently, the final report was developed and approved.

During the year, an intensive pilot phase was initiated to implement an automated system for handling domestic violence cases. The final version of the system was programmed and tested over six months, under direct supervision, to monitor its application and activation by relevant entities. The goal was to evaluate its usage, challenges, and obstacles, and to develop proposed strategies to ensure its nationwide rollout and sustainability. The pilot phase aimed to identify the needs and requirements for the actual implementation phase and suggest clear institutional frameworks defining roles, responsibilities, and operational requirements. This would determine the approach for activating and disseminating the system nationwide. Additionally, it involved adopting a national action plan to expand the system, based on institutional action plans for all partners. The pilot phase was conducted in various locations, including the Family and Juvenile Protection Department in East Amman, which includes the Forensic Medicine Clinic, the Psychiatric Medicine Clinic, and the Social Services Office.

Other locations included Al-Bashir Hospital, Al-Qweismeh Comprehensive Health Center, Queen Rania Family and Child Center, Hussein Social Foundation, Wafaq Family Home in Amman, Girl's Care Home in Al-Rusaifa, Children's Care Home in Amman, and the Qweismeh Directorate of Education, including the Educational Guidance Department and ten schools within the Qweismeh Directorate of Education.





The pilot phase of the system resulted in the development of a governance framework for the national rollout plan, involving key entities such as the Family and Juvenile Protection Department/Public Security Directorate, the Ministry of Health, the Ministry of Social Development, the Ministry of Education, and civil society institutions over three years. The governance framework for system expansion includes two tracks: a national track ensuring supervision, control, and coordination, and managing and sustaining the system at the national level, led by the NCFA in partnership with national institutions. The second track is the institutional track, ensuring management, expansion, and monitoring of the system's actual use at the institutional level, with each partner institution leading a working team. These tracks are reflected in a national action plan translating the implementation plans of partner entities for expanding the system at the governorate level, marking the initial stage of the national-level system expansion.

The NCFA launched the «Enhancing Access to Comprehensive Gender-Based Violence Services in Jordan» project in collaboration with the United Nations Population Fund and the Spanish Agency for International Development Cooperation, with funding from the European Union. The project aims to boost the capacities of service providers in civil society organizations to respond to and prevent gender-based violence. This involves implementing a national training program for civil society institutions and partner associations on unified national procedures for preventing and responding to violence, as well as Jordanian national legislation. The project targets all three regions of the Kingdom and includes applying accreditation standards and quality assurance for providers of gender-based violence services. An agreement was signed between the NCFA and SOS Children's Villages - Jordan to implement accreditation standards and quality control for services provided to victims of violence, aiming to achieve excellence in institutional performance in service delivery. An initial evaluation was conducted on safe houses and villages in the north, central, and southern regions, and a report was prepared and approved by the association. Development and improvement plans were also developed based on the standard's requirements and the results of the initial evaluation.

The NCFA, as part of the Survivor-Centered Approach project, finalized an approved version of the guidance manual for implementing the Survivor-Centered Approach within violence response procedures. This was based on field reviews and feedback from service providers from all relevant entities at the national level. The NCFA conducted a training program on the guidance manual for the Survivor-Centered Approach at the regional level of the Kingdom and received feedback from service providers. Additionally, training material on the guidance manual was developed to enrich it and align it with national references, resulting in an approved final version.

Our Impact

- Training (80) service providers dealing with workplace violence in organizations and civil society associations across the three regions of the kingdom (North, Central, South) on standard operating procedures (SOPs).
- A team of trainers from organizations and civil society associations, with a total of (21), from the three regions of the kingdom (North, Central, and South).
- Preparing (14) reports (monthly, quarterly, final) at all stages of the pilot phase of the automation system for targeted institutions, issued in both Arabic and English.
- Continued hosting of the automation system and its protection policies at the National Information Technology Center, providing its requirements for 2023, and targeting (44) system users in the targeted areas during the pilot phase.
- Finalized version of the guidance manual for applying the Violence Survivor-Centered approach within the violence response procedures, including approved practical training material for the manual.
- Conducted three training courses involving (75) service providers dealing with violence cases in relevant institutions on the guidance manual for applying the Violence Survivor-Centered approach within the violence response procedures across all regions of the kingdom (North, Central, South).
- Training of trainers (TOT) course for service providers in the Family and Juvenile Protection Department and partner institutions on the Department procedures manual for dealing with violence cases in the three regions of the kingdom, with the participation of (75) service providers working in the Department.
- Coordination meetings with the Family Health Care Institute/King Hussein Foundation and the Private Hospitals Association to implement a project to develop a private hospital procedures manual for dealing with gender-based violence, domestic violence, and child protection.
- Coordination meetings with Plan International and the Ministry of Health (Women's and Children's Health Directorate) to begin implementing accreditation standards and quality control for services provided to violence cases in eight comprehensive health centers across the kingdom's governorates.
- A committee comprising members of the National Team for Family Violence Protection to study the subject of the protection house licensing system and the reasons for amending the instructions.
- Participation in the global UNICEF Primero meeting for 2023 to showcase Jordan's experience in developing an automated system for dealing with violence cases.

Our Achievements Throughout the Year

Second: Senior citizens

Issues concerning senior citizens are a key focus of the NCFA efforts. In 2023, the NCFA collaborated with ESCWA to prepare an analytical report evaluating the National Strategy

for senior citizens for 2018-2022. The report aimed to assess the strategy's implementation plan, review accomplishments in fulfilling the rights of senior citizens in Jordanian society, and provide foundational recommendations. These findings will be instrumental in shaping an enhanced strategy for Senior citizens and crafting its implementation plan for the next five years (2024-2028).

Jordan has been actively participating in the international effort to establish a global treaty for the rights of senior citizens since 2018. This involvement includes submitting written contributions to discussions on drafting an international convention during the sessions of the Open-ended Working Group on Ageing held annually in New York by the United Nations. These submissions address various aspects relevant to senior citizens, such as education, health, social protection, social security, freedom, independence, long-term care, and palliative care. Jordan's contributions also focus on national legal frameworks that protect the rights of senior citizens, the standard elements that ensure these rights, and the key services provided to this demographic.

During 2023, the NCFA worked on organizing several coordination meetings with the Greater Amman Municipality and the Humanity and Inclusion organization to facilitate the opening of day clubs for senior citizens in the Kingdom. This initiative is part of the strategic outcomes for senior citizens and the analytical report evaluating the National Strategy for senior citizens for the years (2018-2022).

Recognizing the significance of issues faced by senior individuals in care facilities, the NCFA, in collaboration with the Ministry of Social Development and the United Nations Population Fund, initiated the development of an operational guide for caregivers of senior citizens since (2022). This guide was a recommendation stemming from the evaluation study on caregivers of senior citizens, which the NCFA oversaw to ensure its inclusion in the Ministry's activities, encompassing all necessary instructions and regulations.



In alignment with the International Day of Older Persons, observed on October 1st annually, the NCFA, in partnership with the United Nations Population Fund, honored members of the National Committee for Senior Citizens in appreciation of their efforts in collaborating and networking on issues related to senior citizens.

Our Impact

- Provide training to (50) service providers, consisting of (25) employees from senior citizens care facilities and (25) field workers from the Ministry of Social Development, on the procedural guide for senior citizens care workers. This training is intended to enhance their effectiveness in this field.



Our Achievements Throughout the Year

Third: Childhood

The NCFA continued its implementation of the second phase of the «First Steps, Big Step» project in collaboration with Plan International Jordan, the Royal Health



Awareness Society, Humanity & Inclusion, and the Health Care Accreditation Council, funded by the Bernard van Leer Foundation. This collaboration was formalized through a cooperation agreement aimed at enhancing early childhood care and development in Jordan. The goal is to provide high-quality care, support, and services to all children by emphasizing the importance of understanding children's needs and changing existing gender-based standards. Additionally, the project aims to expand and improve the quality of health services provided to children, unify early childhood development programs, and establish an electronic portal and a comprehensive database for all studies and national indicators related to early childhood, as well as the early childhood services within the concerned governmental and international institutions. To develop the portal, a workshop was held to review its structure and recommendations for a database specific to early childhood development programs and indicators. An e-magazine dedicated to the team's work is also being developed.

The NCFA, with the support of the Ministers of Education and Higher Education and the participation of the President of the Arab Network for Early Childhood Development, organized a technical retreat for members of the national team for early childhood development. The retreat aimed to explore global networking and coordination mechanisms in the early childhood sector across the Arab countries. Participants from Palestine, Tunisia, and Lebanon joined to exchange experiences and best practices. The outcomes of the retreat included a review of the team's achievements in 2022 and future directions. Recommendations included revising and enhancing early childhood indicators, preparing the second report on the current state, and establishing a legal framework for the team. The team also emphasized integrating climate change and business management into the analysis of early childhood issues, as well as monitoring strategies and national frameworks. Additionally, they discussed the need to create a database for projects and programs related to early childhood. The team highlighted the importance of garnering support and mobilizing backing for specific childhood issues identified in collaboration with national entities.

As part of its coordination efforts with members of the National Team for Early Childhood Development, the NCFA signed a memorandum of understanding with the Queen Rania Foundation for Education and Development. This partnership aims to develop and implement a strategy for a program that encourages parents to read to their children from birth to five years old, through an awareness campaign. Additionally, the NCFA participated in a study on the working “Conditions of Nursery and Kindergarten Educators” in the Arab world, in collaboration with the Arab Network for Early Childhood Development. They also prepared a “Guide on Establishing Early Childhood Development Networks”, at the request of the Arab Network for Early Childhood Development, to support Arab countries in establishing their networks.

In continuation of monitoring the national plan to reduce marriage for those under the age of (18), the NCFA collaborated with the United Nations Population Fund (UNFPA) to review the plan’s activities and performance indicators in partnership with implementing stakeholders. This review was conducted to prepare the annual report by gathering data and progress reports from all relevant institutions. They also updated the main activities and improved the performance indicators of the plan, led by liaison officers who approved the amendments. Additionally, an initial draft of the periodic report on the strategy’s implementation was prepared. Efforts were also made to enhance the capacity of the plan’s liaison officers in policy paper preparation, as well as advanced presentation and communication skills.

In this regard, the NCFA also participated in the project «Monitoring the National Plan to Combat Child Labor and Advocate for Children’s Issues,» collaborating with UNICEF. They drafted the progress report for the executive plan of the National Strategy for Combating Child Labor for the year (2023) and developed the executive plan for (2024) in partnership with all relevant institutions.

In the nurseries sector, as part of the second phase of the nurseries institutionalization project in Jordan in collaboration with the World University Service of Canada (WUSC), the nursery/childcare provider curriculum developed in (2020) and field-tested was updated and improved. This curriculum, comprising five training modules created in partnership with the Vocational Training Corporation, underwent a technical review and included new training topics related to children with disabilities, developmental delays, early detection, child protection from violence and abuse, and psychological and social support for caregivers in nurseries.

In this context, the NCFA also implemented the first national project in Jordan to support and establish (20) home-based nurseries in three governorates: Amman, Zarqa, and Irbid. Additionally, they supported the establishment of two institutional nurseries at Al-Khansa Hospital and Istiqlal Hospital. The goal is to expand nursery



facilities and provide job opportunities for female graduates from the Vocational Training Corporation under the «Nurseries/Childcare Provider» program. These graduates hold a certificate in « "babysitter /Childcare Provider» from the Skills and Training Enhancement Project, with a total of (362) graduates holding this certification.

The NCFA also prepared the first quality system for nurseries in Jordan, aimed at enhancing and developing the quality level of services provided to children in nurseries. The system comprises seven key areas: management and organization, learning environment, basic care, programs and activities, assessment, nutrition and healthcare, positive interactions, and collaborative relationships with families and the community. Additionally, the NCFA, in collaboration with the Health Care Accreditation Council (HCAC) and the International Rescue Committee (IRC) under the «Early Childhood Development/Sesame Program,» initiated the first pilot phase of the daycare quality system project, testing it in over (42) institutional, home-based, and private nurseries across the kingdom's governorates. The ultimate goal is to expand its implementation to all nurseries through supervision and monitoring mechanisms to ensure its sustainability and utilization in a manner that reflects the requirements and priorities for enhancing and improving the quality of services provided to children in nurseries at the national level.

To improve the nursery care sector, the NCFA collaborated with the Technical and Vocational Skills Development Commission to create and approve the «Professional Standards for Childcare Providers.» These standards aim to establish a national benchmark for regulating the outcomes of practical and training programs. They also seek to enhance their alignment with the specific needs of the job market in Jordan's nursery sector. This initiative is expected to have a positive impact on the quality of services provided to children in nurseries.

A question bank for the «Childcare Provider Certification» exam has been prepared and endorsed by the Electronic Testing Center at the Technical and Vocational Skills Development Commission. This certification aims to facilitate access for women, caregivers, and workers in the nursery sector to obtain the Childcare provider Certification. The question bank was developed in collaboration with the Ministry of Social Development, the Vocational Training Corporation, universities, the National Center for Curriculum Development, the private sector (nurseries), and civil society institutions. It offers a comprehensive collection of over (600) specialized electronic questions related to early childhood and childcare in nurseries.

The NCFA, in collaboration with the Ministry of Social Development, endeavored to revise the Nurseries Act (2023) to enhance its effectiveness. The goal is to reduce the burden on nursery owners in the licensing process and improve institutional coordination among relevant entities. Additionally, the revisions aim to expand the establishment of both home-based and institutional nurseries.

Our Impact

- A training workshop on national early childhood indicators was held for members of the Early Childhood Development team in collaboration with the Department of General Statistics. The workshop covered understanding different types of indicators, calculation methods, and key national sources related to early childhood.
- Training of Trainers (ToT) was conducted as part of the «Hope Education» program in collaboration with the Arab Council for Childhood, aiming to train and prepare (14) trainers in the field of childhood development for nurturing Arab children.
- Support was provided to establish (20) home nurseries and two institutional nurseries in three governorates.
- The nursery quality system was developed and implemented in over (42) institutional, home, and private nurseries across the kingdom in partnership with the Health Care Accreditation Council (HCAC).
- (162) Girls were trained in the «Nursery/Childcare Provider» profession by the Vocational Training Corporation.
- Trainer training sessions were conducted for (18) trainers from the Vocational Training Corporation on the nursery curriculum.
- The competency of (147) nursery caregivers was enhanced in-home nurseries. They were trained in early childhood skills and worked in nurseries to create a safe, supportive, and enriching environment for children.
- The contribution was made to numerous technical committees supporting the work of national and regional institutions on childhood issues, with approximately (20) committees. This included collaboration with the Arab Network for Early Childhood in Beirut, providing technical support on various priority issues throughout the year. The NCFA is a member of the steering committee for the network and the regional committee for studies and research. Additionally, the NCFA is a member of several national committees supporting childhood issues, as well as the International Child Labor Action Group, managed by Plan International, and the Early Childhood Development in Emergencies (ECDiE) group formed by the University of Virginia.
- A study visit to Abu Dhabi was conducted to learn about the experience of the Abu Dhabi Early Childhood Authority, exchanging experiences and learning about various projects of the authority.

Our Achievements Throughout the Year

Fourth: Legislations

Legislative-wise, NCFA undertook various projects in 2023, among which the most notable was the development of the National Strategy for

Juvenile Justice for the years (2024-2028). This strategy was endorsed by the Prime Ministry, disseminated to all executive entities, and launched during a workshop conducted in collaboration with UNICEF.



Regarding the recommendations outlined in the priority matrix of the executive plan for juvenile justice stemming from the national strategy, an analytical study was conducted on non-custodial measures in the Kingdom. This study is crucial as it aims to identify gaps and shortcomings in the implementation of these measures and to address and mitigate them through collaboration with all partners. It also seeks to define the required roles between official institutions and relevant civil society institutions, following a model based on a participatory reform approach for juveniles. A team of experts was tasked with preparing a specialized guide for those working in this field to enhance their understanding of these measures, encourage implementation, and expand their application.

Following the enactment of Child Rights Law No. (17) of 2022, which became effective on 2023/12/1, and in compliance with Article (30) of the law tasking the NCFA with establishing specialized committees and national teams to oversee its implementation and prepare regular reports and technical studies on the state of child rights in Jordan, a technical committee was formed. This committee, in collaboration with UNICEF and relevant entities, convened meetings and a workshop to draft indicators for the Child Rights Law. These indicators aim to assess the services provided to children periodically, aid in the preparation of the regular report, and identify the national need to implement the law's provisions, which cater to 40% of the population of the Kingdom.

In terms of Jordan's commitment and showcasing its achievements internationally, the NCFA translated a list of issues from the Committee on the Rights of the Child and collaborated with relevant entities to hold a workshop under the auspices of the Minister of Social Development. This workshop focused on monitoring the issues raised by the Committee and was followed by a follow-up

with the technical committee earlier this year to draft a response report. Internal meetings were held to finalize the report, which was then approved and sent to the Ministry of Foreign Affairs and Expatriates. All activities were also documented on the Committee on the Rights of the Child's website.

In continuation of previous efforts to enhance the use of closed-circuit television (CCTV) technology for child victims and witnesses, the setup of CCTV rooms has been completed in the Family and Juvenile Protection Departments in South and Central Amman, as well as in the High Criminal Court and the Public Prosecution Department at the High Criminal Court headquarters. The technology was officially launched after the completion of the setup in mid-year, and the implementation of the technology began officially.

Our Impact

- Training sessions were conducted for (25) members of the steering and technical committees for juvenile justice on the Non-Custodial Measures Handbook.
- A specialized training program on the procedural guide for working with juveniles was held in two stages, with a total of (30) participants from the steering and technical committees for juvenile justice.
- A workshop on child rights indicators was attended by (40) participants from the technical committee for implementing the Child Rights Law.
- The official launch of Closed-Circuit Television (CCTV) technology for child victims and witnesses was announced.
- The National Strategy for Juvenile Justice for the years (2024-2028) was unveiled.
- Multiple community awareness sessions were conducted on child rights law.
- Regular meetings were held for the steering and technical committees for juvenile justice to discuss matters related to juvenile justice.
- Participation in national committees and provision of technical support, including the Legislation Harmonization Committee with International Conventions, the National Technical Committee to Combat Human Trafficking, the National Committee for Implementing UN Security Council Resolution (1325) on Women, Peace, and Security, and the Justice Sector Strategy for the years (2022-2026).
- Contribution to the preparation of international reports and responses to international inquiries regarding children and women, showcasing national efforts and progress at the state level.

Our Achievements Throughout the Year

Fifth: Research & studies

Recognizing the significance of a comprehensive statistical database as a crucial resource for policymakers in shaping policies, plans, and programs to enhance family well-being,

the NCFA has collaborated with the Gender and Adolescence: Global Evidence (GAGE) project to prepare and disseminate two policy papers on adolescent mental health in Jordan. These papers explore strategies for addressing the mental health issues that adolescents in Jordan face, focusing on key determinants to provide assistance where needed.

In this regard, a methodology for preparing the third periodic report on the status of Jordanian families has also been established. This methodology includes key areas such as health, education, economy, and social relationships. A technical committee consisting of experts from various disciplines has been assembled to draft the report and its sections using a scientific approach.

The NCFA also addressed the existence of a database describing the situations of refugee families in Jordan. As a result, collaboration was established with the United Nations High Commissioner for Refugees (UNHCR) and national and international institutions represented by members of the technical committee to prepare the second periodic report on the conditions of refugee families. A sample of (1,224) refugee families was selected from the governorates of Amman, Irbid, Zarqa, Mafraq, and the Zaatari and Azraq camps. The qualitative method was used in the study through focus group discussions with several refugee families. Based on the results, several recommendations were made regarding the interventions needed to address the priorities of these families and the gaps in the services provided.

In the field of protecting children against online exploitation and sexual abuse, the NCFA has commenced the second phase of a study titled « Online Child Sexual Exploitation and Abuse.» This study is being conducted in collaboration with the International Child Protection Organization, INTERPOL, the UNICEF Innocenti Research and Policy Office, and the UNICEF Office in Jordan. Its objective is to furnish policymakers with high-quality data concerning the nature and extent of online child exploitation and abuse, as well as the response of national systems in protecting children.



Our Impact

- A survey involving (1500) families was conducted to gather opinions on the key aspects of the Jordanian Family Status Report, yielding precise scientific results. These results were used to formulate plans and identify national priorities aimed at enhancing the well-being of Jordanian families.
- With the participation of (75) individuals from refugee families in Jordan, they were engaged in focus groups to contribute to a report on the status of refugee families.
- Approximately (80) experts, specialists, and representatives from national institutions participated in discussions on policy papers concerning the mental health of adolescents in Jordan.



Our Achievements Throughout the Year

Sixth: Communication & Media

As part of its commemoration of its two-decade journey, the NCFA highlighted its many achievements across all its areas of operation.



These accomplishments were encapsulated in an animated video showcasing the NCFA contributions and successes over this impactful journey.

Continuing its efforts on the Communication for Development strategy aimed at changing behaviors and correcting societal misconceptions that justify violence rather than mitigating it, the NCFA collaborated with the three religious' institutions (Ministry of Awqaf and Islamic Affairs, General Iftaa Department, and the Supreme Juge Department) and partnered with UNICEF to develop the guidance manual for family protection from violence. This manual includes a set of messages for preventing and protecting families from violence.

Recognizing the importance of mobilizing support for various family issues; NCFA continued its work on the Child Protection Advocacy Project in collaboration with UNICEF. This initiative involved developing a specialized website on child-related issues and implementing an awareness campaign conveying key messages about child protection.



Our Impact

- Training was provided to (50) individuals on the Family Violence Prevention Guide, targeting students of correctional and family counseling, as well as religious media in Jordanian universities. The training also focused on service providers in family counseling centers to enhance their capabilities, which positively impacts the recipients of counseling services.
- Approximately (80) written reports were published in print media and news websites, and (30) radio and television interviews were conducted regarding the NCFA work in areas such as childhood, senior citizens care, family counseling, violence prevention, policies, and legislation. Additionally, videos were created to document the NCFA achievements in these fields.
- Around (60) social media posts were published, featuring messages about family issues related to the NCFA work, including a variety of messages and videos.

Our Achievements Throughout the Year

Seventh: Institutional Development

The NCFA regularly seeks to enhance the efficiency of its employees in various fields. During this year, several training programs were conducted to enhance their skills and capabilities, including:



- A training program targeting (16) employees on the Power BI course for a duration of (7) training days.
- A training course for (14) employees on Organizational Learning in collaboration with the Gender and Adolescence: Global Evidence Project (GAGE).

Partnerships & Agreements

- Generations for Peace
- SOS Children`s Villages Jordan
- Jordan Hashemite Charity Organization
- Arab Network for Early Childhood (ANECD) and the Arab Council for Childhood and Development (ACCD)
- World University Service of Canada (WUSC)



Generations for Peace



SOS Children`s Villages Jordan



Jordan Hashemite Charity Organization



Arab Network for Early Childhood (ANECD) and the Arab Council for Childhood and Development (ACCD)



World University Service of Canada (WUSC)

Our Future Plans

- Implementation of a national plan to strengthen the protection system in Jordan over 5 years, as Jordan is a member of the «Global Partnership to End All Forms of Violence Against Children.»
- Expansion of the automation system at the national level.
- Development of a guide for private hospitals to deal with cases of domestic violence.
- Accreditation of (8) health centers under the Ministry of Health adhering to accreditation standards and referral system for violence cases.
- National strategy for senior citizens for the years (2024-2028).
- Establishment of (2) day clubs in the governorates of Amman and Irbid.
- Family counseling departments in the General Fatwa Department.
- Electronic platform for early childhood in Jordan, including project rules and indicators.
- An electronic magazine for early childhood focusing on the work of the National Early Childhood Team.
- Monitoring the national plan to combat child labor advocate for child labor issues, and collect performance indicators.
- Monitoring the national plan to combat the marriage of those under the age of 18.
- Opening (25) home nurseries.
- Monitoring the enforcement of the Child Rights Law, the indicators document, preparing the first report and launching it.
- System for the work of the Steering Committee for Juvenile's Justice, and monitoring the executive plan for the Juvenile's Justice Strategy.
- Periodic report on the status of Jordanian households and a report on the status of refugee families.
- Mobilizing support for child rights issues and implementing media campaigns on kindergarten and various childhood issues.
- Guidance and educational guide for family violence protection targeting church denominations.

Our Financial Resources

- Government of the Hashemite Kingdom of Jordan.
- International Rescue Committee (IRC).
- United Nations Children's Fund (UNICEF).
- United Nations Populations Fund (UNFPA).
- United Nations High Commissioner for Refugees (UNHCR).
- Canadian Government through World University Service of Canada (WUSC).
- Plan International.
- Spanish Agency for International Development Cooperation (AECID).
- Economic and Social Commission for Western Asia (ESCWA).



Our Publications

