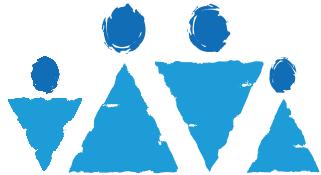




(His Majesty King Abdullah II Ibn Al-Hussein and Her Majesty Queen Rania Al-Abdullah)



المجلس الوطني لشؤون الأسرة
NATIONAL COUNCIL FOR FAMILY AFFAIRS

The Annual Report 2016

Prepared
Communication & Monitoring Unit



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In the name of God most compassionate most merciful



Fadel Mohammad Al-Humoud
Secretary-General

During the course of the year 2016, the National Council for Family Affairs (NCFA) intensified its efforts and was able to reach new milestones through the implementation of several initiatives, projects and programs in different areas so as to attain its prime objective of "improving the quality and livelihood of the Jordanian family and its members".

One of the highlights of 2016 achievements is the promulgation of the National Team for Family Protection against Violence Regulations No. 33 for the year 2016 and its publication in the Official Gazette to regulate the functions and work mechanisms of the National Team for Family Protection against Violence. Under the new regulations, the Team monitors and supervises the implementation of national directives and policies pertaining to family protection against violence. Equally important was the launch of the updated National Framework for Family Protection against Family Violence on 14/3/2016 which was attended by HM Queen Rania Al-Abdullah, Chairperson of the NCFA Board of Trustees, who reiterated the:-

The need to apply accountability whereby all stakeholders bear their responsibilities and work as a team; uphold the rule of law; raise public awareness about the dangers of family violence; and invest in the systems and programs that are already in place such as the automated tracking system for family violence cases (Automation Project) and the closed circuit television (CCTV) network in courts.

To achieve this end, NCFA signed a cooperation agreement to institutionalize the automated system for handling family violence cases with a view to regulate and determine the roles of all partners in implementing the project and rolling it out at the national level throughout the next five years.

Believing in the important role of the legislative authority in the protection of the family, NCFA conducted two workshops for members of the parliament (MPs) to lobby their support for the Protection against Family Violence Draft Law.

The workshops were attended by members of relevant committees in the House of Representatives and representatives from concerned governmental and non-governmental institutions, NCFA is to conduct yet another workshop early 2017 for relevant committees in the Senate to mobilize their support for the endorsement of this law.

To update the National Strategy for Senior Citizens, NCFA collaborated with the United Nations Population Fund (UNFPA) to conduct 12 panel sessions attended by participants from different age groups (males and females) representing all governorates of the Kingdom. The meetings yielded a report which outlined attendants' views with regard to the services provided for senior citizens in health, social, educational, environmental and economic areas.

With regard to the area of early childhood, NCFA launched the "Workers with Families at Risk" Manual in cooperation with Quest Scope targeting workers with families at risk. Counselors and specialists working in family counseling centers and workers in charity associations were trained on the use of the manual. Moreover, NCFA opened (8) institutional nurseries in cooperation with Petra University, Isra' Hospital, Isra' University, Dhleil Factories Complex, As-Safi Factory/Madaba, Al-Asr Fatory/Irbid, Al-Areen Factory/Deir Abu Said and Pine Tree Factory/ Muwaqqar. The established nurseries were equipped in accordance with approved standards in a manner that provides appropriate environments for children. It should be noted that the nurseries were launched under NCFA's "Advancement and institutionalization of services provided for children in nurseries" Project which is implemented in cooperation with the Ministry of Labor (MoL) and Employment, Technical and Vocational Education Training (E-TVET) Fund.

In line with the organizational development of its work, NCFA opened a nursery at its headquarters in addition to a specialized library that can help provide family-related references and resources in all areas. It also worked to develop its human resources management system based on the latest cutting-edge concepts and functional requirements, with a view to enhance its administrative efficiency, staff productivity and training, cut costs and increase job satisfaction. Also developed was NCFA's document management system with the aim of automating and tracking incoming correspondence to save time and cost. Furthermore, NCFA adopted an alternative energy source system to convert solar energy into electric energy to be used instead of the traditional source to save costs.

As we put forward NCFA's accomplishments for the year 2016, we would like to extend our sincere appreciation to members of NCFA Board of Trustees for the continued guidance and support for the General Secretariat, all governmental and non-governmental partner institutions, the private sector, international partners and NCFA employees for their work and dedication which was pivotal to our work and achievements. May God the Almighty guide us all to work for the best interest of the people of Jordan under the guidance of His Majesty King Abdullah II Bin Al-Hussein.



Forward

ESTABLISHMENT

National Council for Family Affairs (NCFA) was established under Law No. 27 for the year 2001 with the aim to improve the livelihood of the Jordanian family and its members, be they children, youth, women or elderly. youth, women or elderly.

VISION

An enhanced environment for the Jordanian family to achieve stability and well-being.

MISSION

Contributing to formulate and steer policies as well as support efforts that aim to enhance the status of the Jordanian family, optimize its role and preserve its values and heritage.

INSTITUTIONAL VALUES

- ✓ Transparency and accountability.
- ✓ Development and improvement.
- ✓ Scientific methodology.
- ✓ Expertise and efficiency.
- ✓ Creativity.
- ✓ Quality.
- ✓ Credibility.
- ✓ Leadership.
- ✓ Active partnership.
- ✓ Monitoring and Evaluation.

GUIDING PRINCIPLES

- ✓ The tolerant provisions of Islamic shariah.
- ✓ The Jordanian Constitution.
- ✓ Ratified international and Arab conventions.
- ✓ National legislation.
- ✓ NCFA's Law.
- ✓ Royal guidelines and directives.
- ✓ Positive social heritage.

NCFA ROLES

- ✓ Policy formulation.
- ✓ Management of research and data resources.
- ✓ Coordination and Networking.
- ✓ Monitoring and evaluation.
- ✓ Organizational development.
- ✓ Advocacy.

Members of NCFA Board of Trustees During The Rporting Period

- ✓ H.M Queen Rania AL-Abdullah/Chairperson of NCFA Board of Trustees.
- ✓ H.E. Senator Dr. Rajai Muasher / Vice-Chairman.
- ✓ H.E Minister of Education.
- ✓ H.E Minister of Planning and International Cooperation.
- ✓ H.E Minister of Health.
- ✓ H.E Minister of Social Development.
- ✓ H.E Minister of Awqaf and Islamic Affairs.
- ✓ H.E. Senator Dr. Mohammed Hamdan.
- ✓ H.E. Mr. Nabih Shuquem.
- ✓ Director of the Public Security Directorate.
- ✓ H.E. Mrs. Laila Sharaf.
- ✓ H.E. Dr. Lana Mamkegh.
- ✓ Dr. Mou'men Al-Hadedy.
- ✓ H.E Mrs. Hala Zureikat.
- ✓ Dr. Tahseen Al-Qatawneh/ Legislation and Opinion Bureau.
- ✓ Dr. Adab Al-Saoud.
- ✓ H.E Fadel Al-Hmoud/ Secretary –General.



The General Secretariat

It functions as NCFA's executive body and is supervised by the Secretary General. (To attain the goals and mission of NCFA, a multidisciplinary team of staff undertakes the responsibility of executing NCFA works and activities).

Our Accomplishments

First: In the field of family protection against violence:

A survey study for the child helpline showed that 73% of the helplines affiliated with non-governmental institutions, and 27% affiliated with government entities.

To strengthen the response of national institutions to family violence cases, an executive action plan was prepared by an ad hoc committee formed by the Minister of Interior on 24/3/2015 to put into effect the recommendations that have emanated from the Fact Finding Committee formed by the National Family Protection Team in its meeting on 29/10/2014. The action plan aims to strengthen the family protection system at the national level and scale up the efficiency of the national institutional response to family violence cases. On 3/12/2015, the plan was submitted through a joint letter signed by Minister of Interior and Minister of Social Development to the Prime Minister to be endorsed and rolled out to relevant entities to ensure compliance therewith. The plan was approved by the Cabinet of Ministers on 5/1/2016. Under the plan, relevant entities will undertake executive measures under the supervision of the National Family Protection Team.

During 2016, the National Family Protection Team Regulations No. 33 for the year 2016 was issued and published in the Official Gazette to regulate the work and mechanisms of the team. Under this Regulations, the Team undertakes the responsibility of monitoring and overseeing the implementation and adherence of national institutions to national directives and policies related to family protection as their guiding references when preparing their plans in the area of family protection. Moreover, in accordance with Article (9) of the Regulations, NCFA prepared the executive guidelines for the implementation of the provisions of the regulations in a manner that further enhances the role of the Team; they were approved by NCFA Board of Trustees on 10/7/2016. Since then, the team began working on the preparation of periodic reports on the achievements of the team and its member institutions along with the challenges that confront the protection system at the national level.

On 8/2/2016, NCFA conducted a survey study on the child helplines aimed at identifying the extent of their expansion, the services offered through them, the national and legal frameworks that regulate their work and the loopholes and gaps that stand in the way of their activation at the institutional and national levels.

Among the achievements made in this sector was the preparation of the second updated edition of the National Framework for Family Protection against Family Violence, which outlined the general guidelines for the system of prevention/protection from family violence at the national level, and determined the rules of coordination among stakeholders (from all sectors: social, health, educational, police, judicial and administrative). The framework was launched in the presence of HM Queen Rania Al-Abdullah in



14/3/2016. The Cabinet of Ministers approved the framework document by decision no. 15302 on 4/5/2016 and the second edition of the National Framework was adopted as a national reference document for family protection against violence according to which all relevant entities are obligated to work within their respective competences. At a later stage, the framework document was rolled out to the relevant entities for implementation.

Other accomplishments included the launch of the Accreditation and Quality Assurance Standards for care centers (juveniles, elderly, family violence cases, begging, and orphans) on 29/3/2016. The standards were developed in partnership with the Ministry of Social Development and Health Care Accreditation Council (HCAC) to help care centers in enhancing the level of services delivered to its beneficiaries. In this connection, a cooperation agreement was signed with (HCAC) to institutionalize the implementation of the above standards at the national level through the development and launch of an accreditation and quality assurance system for care centers services to be implemented on a national level.



Ministry of Health, Ministry of Social Development, Public Security Directorate, Jordan River Foundation, United Nations Children's Fund/UNICEF Jordan and United Nations High Commissioner for Refugees (UNHCR)/Jordan Office.

In a related issue, a project agreement was signed on 14/12/2016 to institutionalize the Automated Tracking System for Family Violence Cases Project as a national priority. The agreement seeks to regulate and determine the roles of all partners in the implementation of the project and its expansion at the national level within the next five years. The Agreement was signed by institutions concerned with family protection which consist of Ministry of Education,

Second: In the area of family counseling:

The number of family counseling centers established from 2011 up until the year 2016 reached (10) centers.



In 2016, NCFA established a family counseling center in the Balqa Governorate in cooperation with "Al-Beira Charity Society" in Eira and Yarqa. Another family counseling center was opened in Mafraq Governorate in cooperation with the Islamic Center Charity Society. Following the opening, centers started conducting awareness lectures for members of the local community on several family issues.



Another key event was the organization of a family awareness day in the Northern Badia/ Deir Al-Kahf (Governorate of Mafraq) under the patronage of Sharifa Zein Bint Nasser and in collaboration with the Hashemite Fund for Development of Jordan Badia. The event included a range of interactive activities directed towards children and their families. To ensure the success of this important day, NCFA cooperated

with an array of national and public sector institutions to hold a variety of programs and activities. These institutions included: Islamic Center Charity Society, Anti-Narcotics Department/Public Security Directorate, Civil Defense Directorate, Royal Medical Services, National Library Department, Shoman Library, Tkiyet Um Ali, Zain Mobile Telecommunication Company, Kenzi Company and Minawi Company). As part of its efforts to build capacities of counsellors and social specialists working in family counseling centers, NCFA conducted a training workshop on the "Workers with Families at Risk" Manual which was prepared by NCFA in cooperation with Quest Scope. It also conducted another training workshop on family counseling and its technicalities in cooperation with Nisa' At-Tafieleh Association targeting workers in Al-Amal Counseling Center run by the association. In addition, five awareness lectures were organized in the governorates of Ajloun, Madaba and Mafraq to raise awareness on family counseling issues in cooperation with Tkiyet Um Ali and the Hashemite Fund for Development of Jordan Badia.



With an eye towards enhancing partnerships with national institutions, NCFA signed several cooperation memoranda and agreements with:-

- ◆ Petra Development and Tourism Region Authority to raise awareness on family issues Several awareness workshops were organized on key family and counseling topics.
- ◆ Economic Empowerment of Women Program (GIZ) through the "Here I am" campaign.

Twenty five workers in family counseling centers were trained on the "Here I am" awareness campaign guidebook.

- ◆ The JCAP Project (Tawasol in Arabic) to cooperate on several family issues including family counseling, marriage counselling and nursery issues.
- ◆ German Jordanian University (GJU) to cooperate on several family issues.

Third: In the area of senior citizens:

More than (200) male and female individuals representing different segments and governorates of the Jordanian society were targeted to identify their views on the services provided for senior citizens in their respective communities.

In keeping with its efforts to advance the status of senior citizens and their services, and under the co-operation agreement signed between NCFA and the United Nations Population Fund to update the National Strategy for Senior Citizens, a number of panel discussions were organized under the supervision of the Follow-up Committee on the Implementation of National Strategy for Senior Citizens. The sessions aimed at seeking the views of Jordanians from different community and age groups on elderly issues and the challenges that confront them. All Jordanian governorates were taken into account (Amman, Zarqa, Madaba, Balqa, Irbid, Ajloun, Jarash, Karak, Tafieleh, Maan and Aqaba); the age groups surveyed were:-



- ◆ The age group (18-30).
- ◆ The age group (31-59).
- ◆ Above 60 years.

Also in this respect, an analytical study on the status of senior citizens was carried out and reviewed with members of the aforementioned National Follow-up Committee. In a related matter and upon the Government's directives, work was under way to establish an elderly fund,

whereby technical committee was formed comprising members from the Ministry of Social Development, Ministry of Finance and NCFA. The committee commenced its work by putting forward a general framework for its work, and concluded that the fund should be under the organizational structure of the Ministry of Social Development. Work is underway currently to set the Fund's regulations.



Fourth : In the area of early childhood:

- ◆ (10) Awareness and counseling sessions were held targeting (60) families from three Jordanian regions (Central, Northern and Southern) in cooperation with various societies. Furthermore, (25) representatives from family counseling centers were trained on the "Workers with Families At Risk" Manual.
- ◆ (8) Institutional nurseries were opened under the "Support and Activation of the Establishment of Nurseries in the Private Sector" Project to encourage the participation of women in the labor market (one of the projects of the National Employment Strategy).



On another key issue, NCFA continued working on the Child-Friendly Budgets Project in cooperation with UNICEF which was first launched in 2009. The project was the first of its kind in the region making Jordan one of the leading Middle-Eastern countries to initiate a child-budget analysis study for some of its institutions. During 2016, NCFA carried out the following activities :-

- ◆ A workshop for its Youth Team on 18/1/2016 on child-friendly budgets, followed by a training workshop for the same team in the period 19-21/1/2016 for monitoring and evaluation.
- ◆ An analysis study for the budgets of the Higher Council of Youth and Ministry of Public Works and Housing.
- ◆ A meeting with members of the financial Committee of the House of Representatives to present the findings and recommendations of the Child Budget Analysis (CBA) for the Higher Council of Youth and Ministry of Public Works and Housing to mobilize their support and to advocate for child budgets on 10/2/2016.
- ◆ Launch of the Child Budget Analysis Study (CBA) for the ministries mentioned above on 25/10/2016.

Moreover, NCFA finalized its work for the year 2016 on the Development of Services Provided for Children from Birth to Four Years of Age Project implemented by NCFA and funded by the Arab Gulf Program for Development (AGFUND). Under the project, the Hashemite University Nursery opened under the patronage of HM Queen Rania AL-Abdullah on 24/2/2016. NCFA equipped and staffed the NCFA nursery with childcare workers to provide a friendly and suitable environment for the children of male and female NCFA employees on 6/8/2016.



Furthermore, NCFA conducted a training course in the period between the 11th and the 16th of December 2016 entitled "Advancement and Institutionalization of Services Provided for Children in Nurseries" in the Arab Open University (AOU)/ Riyadh Branch for Ministry of Education employees and nursery workers in Saudi Arabia to train them on the manual designed to train and qualify nursery care-providers on early childhood skills for ages from birth to four years.

The efforts exerted by NCFA in its prevention project were culminated by the launch of the "Workers with Families at Risk" Training Manual in 15/5/2016 commemorating the International Day of Families under the patronage of the Director of the Public Security Directorate/Member of the NCFA Board of Trustees. The Manual, prepared by NCFA in collaboration with Quest Scope, aims to provide appropriate skills to support families at risk psychologically and emotionally to be able to cope with social challenges positively before they escalate. In this regard, a training course on the use of the manual was held between 19-20/7/2016 for family counseling centers.



With a view to learn and benefit from the expertise of developed countries in plan childhood programs; their mechanisms of formulating and incorporating childhood development policies and action plans into national strategies; and most importantly the interpretation of such strategies into programs on the ground, the NCFA held three training workshops on childhood policies and strategies in cooperation with the Senior Experts Service in Germany as follows:-

- ◆ workshop for NCFA's partners concerned with childhood issues between 28th and 30th of August, 2016.
- ◆ A workshop for NCFA's Youth Team on 31/8/2016.
- ◆ A workshop for the technical departments in NCFA on the 1st and 4th of September 2016.

Moreover, NCFA started preparing the children's Situation Analysis Report (SitAn) in Jordan in cooperation with UNICEF/Jordan which provides a database for future childhood-related policies. As such, NCFA held two workshops on some the pillars of the report the outcomes of which will be fed into the report.

in order to bridge the gap between the theoretical and implementation sides in social sciences relevant to family affairs; and in line with NCFA's plan aiming to enhance cooperation and networking between national implementing agencies and academic institutions, a cooperation plan has been formulated and submitted to the Prime Ministry for approval and consequently circulated to all universities.

The outputs of the Project "Advancement and institutionalization of services provided for children in nurseries" were as follows:

- ◆ Adoption and agreement among the three parties (NCFA, Arab Open University (AOU)/ Jordan and the Arab Gulf Program for Development (AGFUND)) over the project's action plan.
- ◆ Formation of a team of experts, specialists and technical personnel from AOU and NCFA specialized in the development of training manuals in the field of early childhood and nurseries to revise the training manual which is designed to train and qualify students on childhood and nursery skills.
- ◆ Organization of a workshop to review the training manual held between 29th and 30th of March, 2016 with the attendance of the revising team mentioned above.
- ◆ Formation of a national training team comprising members from (AOU/Jordan) and NCFA.
- ◆ Finalization, design and printing of the Training Manual "Training and Qualifying Nursey Workers on Early Childhood Skill".
- ◆ Implementation of six training courses on childhood and nursery skills for (AOU/ Jordan) students, the total of which were 139 male and female students.



Under the "Support and activation of the establishment of nurseries in the private sector" Project to encourage women to take part in the labor market which is one of the projects of the National Employment Strategy in cooperation with the Ministry of Labor and the Employment, Technical and Vocational Education Training (E-TVET) Fund, the following were achieved:-

- ◆ Signing and adoption of the project's roadmap on 29/2/2016 by the Ministry of Labor, NCFA and the Fund comprising practical implementation steps agreed by the partners. The signing is considered as an official restart of the project which was put on hold since 1/7/2015.
- ◆ Institutional nurseries were opened in the following locations: Dleil Factories Complex, University of Petra, Isra Hospital, Isra University, As-Safi Factory/Madaba, Al-Asr Factory/Irbid, Al-Areen Factory/ Deir Abu Said and Pine Tree Factory/Al Muaqqar.



- ◆ (202) females from the Civil Service Bureau list were trained and qualified on early child hood and nursery skills in the governorates of Amman (the capital), Maan and Irbid.
- ◆ (33) Work opportunities were secured within the established nurseries for females from the Civil Service Bureau lists.

Fifth: In the area of legislation:

During the course of 2016, NCFA continued to push further in its efforts to mobilize support and advocate for the Protection against Family Violence Law through the following:-

- ◆ Following-up with the Legislation and Opinion Bureau (LOB) to send the draft law to the House of Representatives to be finalized for promulgation.
- ◆ Meeting with the Ministry of Social Development to prepare for the parliamentary deliberations on the draft law and taking part in the formulation of a unified response that includes the compelling reasons for the law.
- ◆ Attending meetings of relevant parliamentary committees to discuss the draft law.
- ◆ Holding two workshops to lobby the support of the House of Representatives as outlined below:-
- **The first** workshop held between 16-18/12/2016 for members of the joint committee comprising two House committees: the Legal and the Women Family Affairs.
- **The second** workshop held between 22-24/12/2016 for members of the Legal, Freedom and Human Rights and Women and Family Affairs committees.



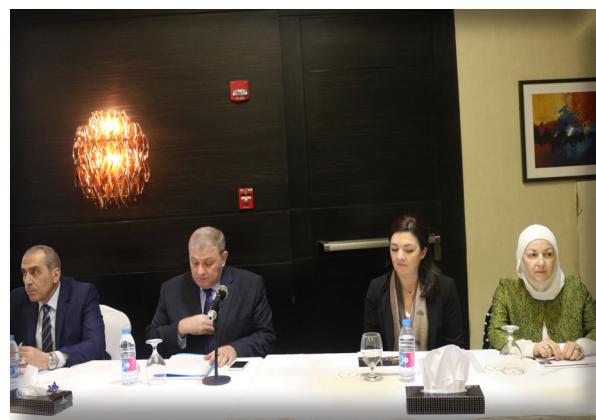
On another note, a legislative memo containing the compelling reasons for drafting a Pan-Arab agreement on personal status issues was prepared. Furthermore, an analytical synopsis of relevant agreements was developed to build upon during the formulation of the current draft. The signed agreements that were addressed in the analysis included the Convention on the Rights of the Child (CRC) and the Convention on the Elimination of all Forms of Discrimination against Women (CEDAW).

Throughout 2016, NCFA undertook the responsibility of preparing the bylaws and instructions for the Juvenile Law No.32 for the year 2014:-

- ◆ The Juvenile Law instructions were promulgated and published in the official gazette including:-
 - ◆ The postcare by-law.
 - ◆ Dispute settlement by-law.
 - ◆ Principles of applying non-custodial penalties instructions.
 - ◆ Instructions for rehabilitation programs for the parents of juveniles in need for protection and care.
 - ◆ Instructions for the enrollment of the juvenile in education and training.
 - ◆ Instructions for the transfer of juveniles.
 - ◆ Instructions for the probation officer.
 - ◆ Instructions for granting leaves to juveniles.

With regard to pilot projects on juvenile justice, NCFA conducted in the period 22-24/3/2016 a training workshop in the Governorate of Zarqa. Furthermore, a memorandum of understanding (MoU) was drafted defining responsibilities among stakeholders (The Judicial Council, Ministry of Social Development, Juvenile Police Department, NCFA, UNICEF/Jordan Office and the Justice Center for Legal Aid). On 10/5/2016, the technical committee met to discuss all papers submitted by the expert regarding the authorities of the facilitator in juvenile dispute settlement and other technical issues in addition to the draft agreement.

Between the 23rd and the 24th of May 2016, a round table was held joining the European Council (EC) and partner institutions to discuss the Jordanian child draft law. This was followed by a workshop on 19/12/2016 attended by relevant entities and members of the Jordanian House of Representatives which addressed Arab legislation and criteria pertaining to child rights; relevant Jordanian legislation; and the document containing the compelling reasons submitted by the national and international expert. Moreover, a technical committee was formed to incorporate all matters that are deemed relevant into the draft law.



Sixth: In the area of studies and research:

During the discussion sessions on the outcome of the Jordanian Family status report, more than (150) representative of governmental and non-governmental institutions and experts participated.

NCFA started working on the second status of the Jordanian family report, and in this regard the following were achieved during 2016 :-

- ◆ NCFA held a series of meetings for a small working group formed to follow-up on the status of the Jordanian family report. The meetings concluded with a set of recommendations which were submitted as a final document to members of the National Team for Family Protection against Violence and later on sent via official letters to relevant entities for implementation.
- ◆ The questionnaire, the field researcher guide, the glossary of terms and an analysis plan were prepared; and data was processed through the(CSPro) data entry program. Furthermore, a list of relevant indicators was developed and the field questionnaire was tested on 100 families from Amman, Zaqa and Irbid.
- ◆ The technical committee for the second status of the Jordanian family report was reshaped by adding four new members from academia to go through the methodology, in light of the lack of financial resources, and to ensure the continued implementation of the report periodically. As such, the committee agreed on a methodology which included the implementation of a quantitative research (field survey) every five years on a representative sample at the level of governorates. The committee also agreed to implement a qualitative research on a priority issue chosen in accordance with the report findings in the period intervening between the two reports. To prepare the report for 2017, a quantitative methodology was adopted representing Jordanian families at the level of the Kingdom.
- ◆ Later on, means of cooperating with the Department of Statistics were addressed so as to gain their assistance in sample design and training researchers in the field. NCFA continued its work in this regard by conducting several discussions sessions as one of the outcomes of the first situation status of the Jordanian family report prepared in 2014. The sessions aimed to shed light on and study several family issues in light of the findings of the report survey and to conclude practical and applicable recommendations that can be rolled out to relevant entities for implementation. During the course of the year 2016, NCFA conducted the following discussion panels which focused on key report findings:-

□ **The first discussion session** was centered on the female headed households and was headed by H.E. Dr. Adab Al-Saoud/ Member of the NCFA Board of Trustees and attended by representatives from relevant national govern mental and non-govern mental institutions.



□ The second discussion session focused on school drop-outs in light of the compulsory education and was headed by the H.E. Deputy Prime Minister and Minister of Education Dr. Mohammad Thneibat /Member of the NCFA Board of Trustees, and attended by representatives from relevant national governmental and non-govern mental institutions.



□ The third discussion session was on family participation in the political life headed by H.E. Vice President of NCFA Board of Trustees Dr. Rajai Muasher and attended by Minister of Parliamentary and Political Affairs and representa tives from relevant national governmental and non-governmental institutions.

□ **The fourth panel discussion** was on the use of modern means of communication and their effects on the family in addition to their pros and cons. The session was headed by H.E. Dr. Lana Mamkegh/Member of NCFA Board of Trustees and at tended by representatives from relevant national governmental and non-govern mental institutions.



Accordingly, several technical commit tees were formed to follow-up on the recommendations emerging from the sessions and to draw up the appropriate action plans and measures necessary for their implementation in cooperation with relevant entities.

Based upon the recommendation of the National Team for Protection against Family Violence, a committee was formed, to address early marriages with the purpose of ensuring complementarity of efforts among stakeholders. By 2017, the early marriage committee will work to develop an integrated national action plan funded by relevant international entities.

In follow-up on a panel discussion held in 2015 and its emerging recommendations which focused on "the role of the family in combating extremist thinking", NCFA has prepared a reference document to fight extremist thinking from a family perspective. This document is considered the first national document centered on protecting the family and safeguarding it against extremist thinking which leads to violent acts.

Seventh: In the area of Communication and Mentoring:

More than (60) male and female media representatives at the national and regional levels in regional workshop "Towards a child-friendly media".

With an eye on addressing child issues and developing the capacities of media persons in handling the issue of violence against children, the second half of 2016 witnessed the organization of a regional workshop titled "Towards a child-friendly media" in cooperation with the Arab Council for Childhood and Development and the League of Arab States. The workshop included training on the professional principles (code of conduct) of Arab media's handling of child rights issues and targeted media professionals from all media outlets. Here are the key recommendations that have emerged from the workshop:-

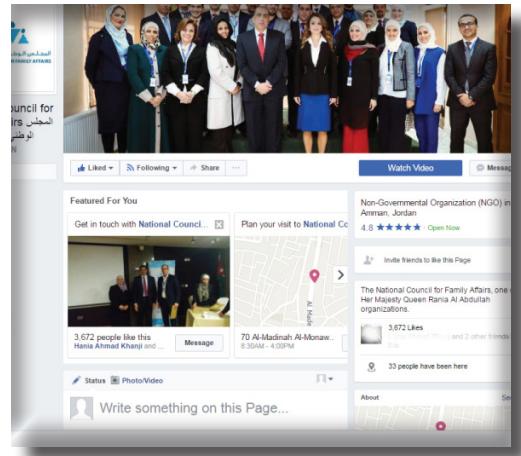
- ◆ Enforcing, revising and harmonizing national laws pertaining to childhood with international standards on child rights as contained in conventions and agreement on child rights and other supporting agreements in the best interests of the child.



- ◆ Emphasizing the importance of formulating a unified media policy towards child rights issues following a developmental rights-based approach, giving it utmost priority on the media agenda.
- ◆ Focusing on media literacy among children, their families and those concerned with the upbringing of the child so as to enhance their competencies in handling the media, the electronic media in particular, in a manner that contributes to sound parenting and averts the negative and harmful effects.

On a similar note, and to promote its vision, activities and programs, NCFA increased its efforts and achieved the following: -

- ◆ Began production of a TV documentary, showcasing NCFA's work, programs and accomplishments.
- ◆ Developed a media plan incorporating several activities to highlight NCFA's role through the media.
- ◆ Expanded partnerships with several media outlets (audio, visual and print media)
- ◆ Prepared a monthly report tracking the media coverage of NCFA's activities.
- ◆ Activated NCFA's outreach through social media (NCFA's Facebook page) by posting its activities and messages that focus on family issues.



On 5/6/2016, during a visit by the taskforce responsible for preparing and giving effect to the Comprehensive National Plan for Human Rights to its offices, NCFA presented an overview of its executive plan for 2016, highlighting points of convergence with the Comprehensive National Plan for Human Rights. During the meeting, the Government Liaison for Human Rights approved the matrix format prepared by NCFA for all institutions involved in giving effect to the National Plan. NCFA also prepared a similar matrix covering points of convergence between NCFA's executive plan on the one side and the recommendations of the Universal Periodic Review (UPR) for human rights and the recommendations of National Center for Human Rights on the other side and submitted it to the Prime Ministry.

Eighth: In the area of Organizational Development:

In the area of organizational development, NCFA worked to develop its human resources management system based on the latest cutting-edge concepts and functional requirements to improve its administrative efficiency, staff productivity and training, cut costs and increase job satisfaction. It also developed the documents management system which aims to automate incoming correspondence and thus cut costs and time. Also to cut costs, NCFA adopted an alternative energy system by making use of sun energy converting it into electric energy instead of depending on normal electricity.

In addition, NCFA opened a library within its offices during 2016 under the patronage of H.E. Rajai Muasher which will offer a wide variety of resources and references in the field of the family and other areas. Through this opening, NCFA achieved the following:-

- ◆ Uploading KOHA, an electronic library software, to the main library system through which books can be entered allowing NCFA to have an inventory of all books. The library will offer its beneficiaries research and borrowing services.
- ◆ Training NCFA staff assigned to the library on the use of the new system by company professionals.
- ◆ NCFA invited tenders to subscribe for the periodicals and specialized journals.
- ◆ A study was made on the needs of the library beneficiaries, and accordingly the library was provided with additional information resources covering all fields (health, economy, psychology, and social studies).
- ◆ A subscription was made to the Abdul Hameed Shoman Public Library to benefit from their services including borrowing and using their electronic database.

Future Trends

- ◆ During 2017, the automation system for the management procedures of family violence cases will be implemented following the signing of the agreement which took place in 2016.
- ◆ Unified Procedures Manuals for National Framework for Family Protection against Violence Project.
- ◆ The institutionalization and regulation of the Helpline 110 for Families and Children Project.
- ◆ The Clinical Procedures Manual for Handling Victims of Sexual Abuse and Rape Project.
- ◆ The Project "National Study on Violence against Children in Jordan".
- ◆ Opening a family counseling center in Ajloun in cooperation with Islamic Center Charity Society and expansion of other centers.
- ◆ Training family counseling centers' staff on the Premarital Manual designed for couples entering into marriage and how to plan this phase in cooperation with Tawasol Project (JCAP).
- ◆ Finalizing and printing the Analytical Study of the Status of the Elderly in cooperation with UNICEF.
- ◆ Following-up on the National Strategy for Senior Citizens in cooperation with the United Nations Population Fund.
- ◆ Preparing the Child Situation Analysis in Jordan in cooperation with UNICEF.
- ◆ Initiating the Child-friendly Budget Analysis for the Ministry of Municipal Affairs, the National Aid Fund and three other municipalities.
- ◆ Issuing the second draft periodic report on the situation of the Jordanian family.
- ◆ Continue pushing for the endorsement of the Protection against Family Violence Law through advocacy and mobilization of support and conducting a workshop early 2017 to be attended by members of the Senate from the following committees: the Legal Committee, the Public Rights and Freedoms Committee, and Women's Committee and members of the Legal Committee in the House of Representatives with the participation of other relevant governmental and non-governmental institutions.
- ◆ Following-up on the Jordanian Child Right Draft Law.

Family Statistics

No. of Households	1,977,534
Average household Size	Person 4.8
Percentage of Males	53%
Percentage of Females	42%
Child Population Rate	Males 58% Females 42%
Percentage of Married 13 years and older	Males 54% Females 21.2%
Early female Marriage Rate (13-18) years	7.4%
Participation rate of Jordanian children in the age of basic education (15-6 years)	95% similar in Males and Females
Literacy rate for Jordanians 13 years and older	6.7%
Citizens are covered by Health Insurance	86%
Economic participation rate	Males 71% Females 21%
Child Labor rate at the age of (9-16)	Males 4.8% Females 1.5%

(Source: General Population and Housing Census 2015, Department of Statistics)

Our Financial Resources

NCFA's financial resources, according to Article (14) of NCFA Law No. 27 for the year 2001, were as follows:-

- ◆ Income of movable and immovable funds owned by NCFA.
- ◆ Returns of funds, projects and programs managed by NCFA.
- ◆ Jordanian government's grant.
- ◆ Donations and contributions approved by NCFA provided that approval of the Cabinet shall be obtained if such donations are from a non-Jordanian source.
- ◆ Any other resources approved by NCFA.

Our 2016 Sponsors

- ◆ The Jordanian government.
- ◆ Employment- Technical and Vocational, Education and Training Fund (E-TVET).
- ◆ Arab Gulf Development Program (AGFUND).
- ◆ UNICEF.
- ◆ United Nations Population Fund (UNFPA).

Our Publications



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