



Executive Plan for the National Priorities for strengthening the response to Gender-Based Violence, Domestic Violence, and Child Protection. 2021-2023

National Council for Family Affairs (NCFA)

2020

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Context of the Executive Plan

The Executive Plan for the National Priorities for Strengthening the Gender-Based Violence, Domestic Violence, and Child Protection Regulations, hereafter “Executive Plan,” is a continuation of existing procedures towards setting an implementation framework for the national priorities matrix for strengthening the family protection system at the national level, hereafter “National Priorities,” that was approved by the Prime Minister, and is in keeping with the national team for family protection’s role, hereafter “National Team,” in overseeing the implementation of the National Priorities, as contained in the National Team’s internal bylaw No. 33 of 2016. The matrix of National Priorities was developed to strengthen the family protection system within an implementation mechanism that can translate these priorities into actionable activities and set a clear follow-up framework for them. The National Council for Family Affairs, in partnership with the United Nations Fund, updated the matrix based on the results of the regional survey conducted by the United Nations Population Fund in accordance with the "Essential Services Package" program, which aims to provide greater access to a coordinated set of essential and quality multi-sectoral services in the sectors of health, social services, and justice and policing for all those subject to gender-based violence. These Priorities were then developed into an Executive Plan titled “Executive Plan for the National Priorities for Strengthening the Gender-Based Violence, Domestic Violence and Child Protection Regulations” for the years (2021-2023). This Plan includes:

- Implementation activities for each sector that are classified according to seven main areas: human resources, capacity building, service improvement, logistical support, legislation and policies, partnership and coordination, and awareness.
- The primary and secondary stakeholders
- Timeframe
- Quantitative and qualitative performance indicators

Preparation Methodology of the Executive Plan

The methodology for preparing the Executive Plan aimed to reflect the participatory approach between government institutions, civil society organizations, international organizations, and donors to ensure the quality of coordination and thus achieve a more consistent response.

As a pre-preparation phase for the Executive Plan, UNFPA Jordan has produced a report “Review of Health, Justice and Police, and Social Essential Services for Women and Girls victims/survivors of Violence in Jordan” in 2019 as part of the Joint Global Programme on Essential Services for Women and Girls Subject to Violence, which was launched by UNFPA with participation of UNWOMEN, WHO, UNDP and UNODC. The report was first validated with members of the National Team for Family protection and other Stakeholders including relevant UN Agencies, members of the GBV SWG including civil society organizations, UNFPA and Participating UN Agencies continued introducing ESP to key stakeholders through national workshops and bilateral meetings with GBV partners and supported key GBV advocates for ESP rollout. In continuation of these efforts, the UNFPA Jordan Country Office conducted "rollout Workshop to present the ESP" at 2019 in order to share the findings and recommendations of the regional review pertinent to Jordan and facilitate development of a skeleton multi-sectoral action plan guiding the way forward in rolling the ESP in the three sectors in Jordan.

The methodology included several qualitative tools used to define the general context and identify available health, justice and policing, and social services for violence cases, in addition to bolstering the validation of relevant reports and workshops’ outcomes, building consensus on the recommendations among all

stakeholders, determining national priorities and designing activities in line with the capabilities and specializations of each stakeholder, whether primary or secondary.

Methodology Implementation and Tools

First: Literature Review of relevant reports and documents: Several related strategies were reviewed, including the National Social Protection Strategy 2019-2025; the National Strategy for Empowering Women in Jordan; and the Jordanian Response Plan, in addition to many documents and reports, including: the National Team regulations issued in the Official Gazette 2016; The shelter regulations for women at risk in 2016; The family protection shelter regulations; The accreditation and quality control standards for services provided to domestic violence cases 2014; The Family Violence Protection Law; Policies and guidelines for prevention and response to cases of violence in Jordan; An overview of the effects of COVID-19 on Women and Girls' Rights and Sexual and Reproductive Health, Family Dispute Resolution Regulations; COVID-19 and Gender in Jordan: Immediate Recommendations for Planning and Response in Jordan; Report on Strengthening National Coordination Mechanisms in the Field of Protection from Gender-Based Violence Workshops, Domestic Violence and Child Protection essential services package for girls and women subjected to violence; and a list of National Priorities prepared by the National Team.

Second: Interview design: In cooperation with the National Council for Family Affairs, relevant stakeholders were identified and contacted to hold interviews, either in person or virtually for social distancing purposes, or since some of the international and national stakeholders' representatives were outside of Jordan.

Third: The interview schedule was designed and prepared across several main and sub-themes to ensure meeting the interviews' objectives and maintaining the privacy of each interviewee and their scope of work, using targeted discussion guides.

Fourth: 17 one-to-one interviews were held with stakeholders and experts, which included representatives of governmental and non-governmental institutions, international institutions, international organizations, and relevant donors (Interview ground rules were observed by requesting formal consent to record the interviews, and clarifying the purpose of the interview and the management process of the data collected at the interview).

Fifth: The interviews were transcribed in Arabic, and some in English. The transcribed data were then classified, tabulated, and developed into a matrix based on the main interview questions, which were designed specifically for this purpose through discussions between the teams in the National Council for Family Affairs and the United Nations Population Fund.

Sixth: The data analysis was conducted and then used to assess the National Priorities in terms of content, language, and conformity with the national and local context, in order for them to better contribute to defining the activities of the executive plan.

Seventh: A comparative sectoral analysis matrix was prepared for all the recommendations made in the previous workshops, the disclosure of National Priorities, and the outcomes of the interviews.

Eighth: The activities of the Plan were designed based on the National Priorities and recommendations of the relevant authorities according to each sector, accompanied by a timeframe, performance indicators, key stakeholders, and supporting parties. (The key stakeholders are those responsible for implementing the activity, and the supporting parties are those whose role is to help complete the implementation of the activity).

Ninth: The Executive Plan was presented to the National Team, and their feedback was received, amended, approved, and presented to the international and UN organizations represented by the sub-working groups of the United Nations and approved by them.

Tenth: The Executive Plan was approved by the National Team and recommended that it be submitted to the Prime Minister in order for it to be circulated among relevant institutions and followed, and to instruct the Ministry of Planning to circulate it among international institutions and donors to place it among the funding priorities of its programs.

Eleven: Coinciding with preparing the Plan and setting procedures for its approval by the Prime Ministry, the Ministry of Social Development formed a committee headed by the Secretary-General of the Ministry of Social Development and comprised of several government agencies (according to Annex No. (4)) with the aim of developing a national plan for a multi-sectoral response to prevent violence with a comprehensive approach that contributes to reducing violence and promoting human rights and to ensure that there is no duplication between programs and plans. The committee members reviewed, discussed, and made observations on the Plan with the aim of adopting it as a national plan for a multi-sectoral response to prevent violence. Based on the committee members' review of the Executive Plan and their feedback, it was approved in its final form, and it will be a governmental plan to confront patterns of violence based on gender.

Twelve: The Executive Plan was submitted to the Cabinet for approval and adoption at the national level.

Thirteen: The Cabinet decided by its Resolution No. (3640) issued by virtue of its letter No. 3/11/1/36962 dated 12/9/2021 to approve and circulate the Plan and assign all concerned parties to include the activities of the Plan related to its work within its annual plan for the coming years.

Structure of the Executive Plan

The Executive Plan was developed to mirror the structure of the sectors in the “Essential Services Package for Women and Girls Subject to Violence” and in accordance with the national context in terms of the terminology and sections contained in the Plan which is as follows:

Sectors- include social services, justice and policing, health, coordination and partnership, and prevention.

Overall Objective - reflects the overall goal of each sector.

Component- includes the following foundational elements:

- **Human resources component:** includes all activities related to staffing in terms of recruitment and workers/employees' preparedness for dealing with violence cases, as well the selection criteria, and evaluation indicators.
- **Capacity building component:** includes developing the skills and expertise of staff through pre-service and throughout service through continued education, interactive training, and career guidance programs.
- **Services component:** includes all the proposed interventions to improve the quality of services and the speed of their provision, taking into account the guidelines of case management.

- **Logistical and technical support component:** includes all activities that ensure the provision of an institutional environment appropriate for providing services to violence cases, which includes the provision of equipment, devices, and infrastructure appropriate for case management guidelines.

Activities - the activities under each component

Main Stakeholders- the entities directly responsible for the implementation and/or follow-up of the proposed activities

Supporting Stakeholders- the entities that contribute to the implementation and/or support of activities

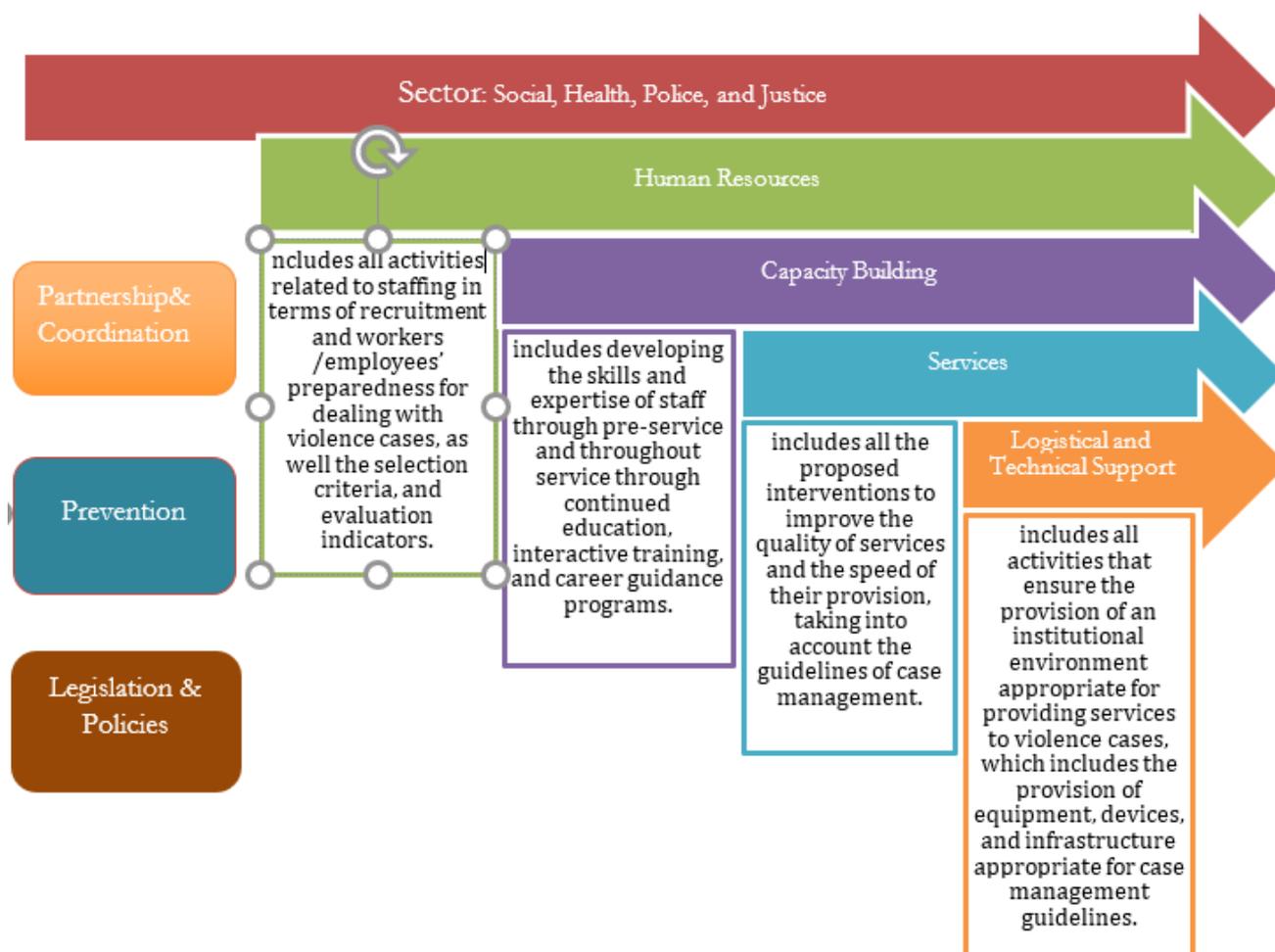
Timeframe - the expected implementation period of activities over three years

Indicators - a tool to measure the level of achievement of activities by stakeholders

Relevant entities by sector

Social Services	Justice and Policing Services	Health Services	Partnership and Coordination
The Ministry of Social Development, “Shelters, National Aid Fund,” Civil society organizations, NGOs, INGOs and women’s organizations such as Jordanian National Commission for Women (JNCW)	Ministry of Justice, Judicial Institute, Civil Courts, Religious Courts (Shari’a and Christian), Civil Society Organizations, Judicial Council, Public Prosecutor’s office, Ministry of Interior, Directorate of Public Security, Department of Family and Juvenile Protection, Royal Academy of Training, Jordanian National Commission for Women (JNCW)	The Ministry of Health (Ministry of Health hospitals, health centers, specialized clinics, ambulance and emergency departments), The Royal Medical Services Directorate including its private hospitals, The Private Hospitals Association, The Doctors’ Association; The Nurses’ Association; Local and international medical associations and organizations; The Psychiatric Association	The National Council for Family Affairs, the National Team for Family Affairs, the Ministry of Health, the Ministry of Social Development, the Ministry of Justice, the Judicial Council, the Department of Family Protection and Juveniles, Local and International Organizations, women’s organizations such as Jordanian National Commission for Women (JNCW)

Structure of the Executive plan



Monitoring, Evaluation, and Reporting

The monitoring and evaluation process are one of the most important tools of the Executive Plan management mechanism as it enhances the optimal use of resources and encourages credibility and accountability. The monitoring and evaluation part of this Plan aims to define the responsibilities for

managing and coordinating the monitoring and evaluation activities. The follow-up and evaluation system is mainly based on the evidence and sources of verification that stakeholders rely on. The system takes into account what results should be monitored, how to monitor them, and how and when to use them

To ensure that data is used to support planning, reporting, and decision-making, the National Team will continuously evaluate stakeholders' monitoring and evaluation levels, which in turn will compile reports on the implementation of activities and other qualitative and quantitative data.

The Monitoring and Evaluation Framework provides the following tools for monitoring compliance with the plan:

1. An annual monitoring and evaluation tool for the Executive Plan.
2. Periodic completion reports matrix

Benefits of monitoring and evaluation

The need for monitoring and evaluation arises from the following imperatives:

- Review accomplishments of the proposed activities in the Executive Plan and identify the reasons and justifications behind the failure to achieve some goals in different sectors
- Identify the impact of implementing the Executive Plan on violence cases
- Bolster strengths and repurpose them in developing the protection regulation
- Determine the responsibilities related to implementation and reviewing the performance of the implementers
- Inform stakeholders of what needs to be corrected or adjusted to make sure activities are going as planned.

Monitoring and Evaluation Responsibilities

To ensure the success and effectiveness of monitoring and evaluation of the Executive Plan, the National Team must identify the party responsible for implementing, monitoring and supporting the activities of all the stakeholders mentioned in the plan. This entails identifying the following:

- Who is responsible for M&E?
- Who collects the information?
- What is the scope of work of each team or individual?
- What tools do they use to communicate?
- How does information flow from the various stakeholders to the National Team?

Information required for the monitoring and evaluation process

The monitoring and evaluation framework for the Executive Plan contains a number of elements, namely:

1. **Indicators**

- a. Quantitative indicators: for example: the number of emergency ambulance centers that have trained doctors
- b. Qualitative indicators: for example: the availability of a document outlining criteria for granting financial incentives

2. **Indicators Definition:** This part defines the framework and context of the various indicators

3. **Verification sources:** the various tools used to verify the implementation of different activities, which vary according to the nature of the indicator, the implementing agency, the sensitivity of information sharing

4. **Periodicity of information/data collection:** This part defines the timeframe of the process of collecting information (annually, semi-annually).

5. **Expected risks:** This part identifies the factors that may limit the effectiveness of implementation, monitoring and evaluation.

The monitoring and evaluation document were divided according to the sectors and components included in the Executive Plan.

The Framework for approving and allocating funding

The National Council for Family Affairs team, together with the advisory team, took several measures to prepare the Executive Plan and present it to the National Team, the main and sub-working groups and international organizations.

First: Review the final draft of the plan

Second: Share the plan with the team at the United Nations Population Fund and relevant sister UN agencies involved in the ESP to review, give feedback, and coordinate with the main and sub-working groups

Third: Share the plan with the National Team to review, take notes, and approve the plan in its final form and then share it with international organizations represented in the sub-working groups of the United Nations.

Fourth: Launch the Executive Plan in its final form.

Upon the approval of the Executive Plan in its final form by all parties, several measures will be taken, including allocating funding through the following:

First: Present the Executive Plan to all international organizations and donors interested in reducing violence.

Second: Circulate the Plan among institutions to integrate the Plan's activities into their work as set in their annual plans.

Third: Appoint a liaison officer to coordinate between the members of the National Team and the main and sub-groups and ensure follow-up with the implementation of activities and evaluation of the progress of work

Fourth: Preparing periodic quarterly reports on the stakeholders' achievements and challenges and presenting them to the National Team to be submitted to the Prime Ministry.

EXECUTIVE PLAN FOR THE NATIONAL PRIORITIES FOR STRENGTHENING THE GENDER-BASED VIOLENCE, DOMESTIC VIOLENCE, AND CHILD PROTECTION REGULATIONS

The Executive Plan has been designed to include the following sectors; social services, justice and policing services, health, coordination and partnership, and Prevention. Each sector comprises four components related to the pillars(human resources, capacity building, services, and logistical and technical support), in addition to the expected timeframe for each action, and performance indicators. Indicators are aligned with activities to ensure implementation and monitoring in a consistent and participatory manner among all parties. The following is the Executive Plan covering the years 2021-2023.

First: The Social Services Sector

Social Services Sector							
Overall objective: improve the quality and readiness of the social sector to respond to violence cases							
Component one: Human Resources							
Sub-objective 1: To provide the social sector with specialized staff to ensure effective response to violence cases							
Activity number	Activity	main relevant entities	Supporting agency	2021	2022	2023	Indicator
1.	Provide shelter / safe housing with social/psychological specialists in proportion to the number of cases, workload and necessary assessment processes, at an annual rate of 15 social workers and 15 psychologists	Ministry of Social Development, Ministry of Health, Civil Service Bureau	The National Family Protection Team, civil society organizations, international bodies, donors				The Percentage of social workers/psychologists per shelter (Target 30 employees a year)
2.	Provide social service offices within reform and rehabilitation centers including social workers, at an annual rate of 10 social workers	Ministry of Social Development, Civil Service Bureau	The National Family Protection Team, Public Security Directorate, Civil Society Organizations, Donors, International Organizations				The Percentage of rehabilitation centers that have at least one social worker

3.	Develop specific criteria for selecting qualified workers to respond to cases and incidents of violence in the Organizations providing case management and psychosocial support services	Ministry of Social Development, Civil Society Organizations	The National Family Protection Team, International Organizations and Donors				Principles and criteria guidelines for selecting workers dealing with cases of violence are enforced The number of Organizations providing social and psychological services that apply the principles and criteria guidelines
4.	Take administrative measures to reversing the roles and job titles outlined in the case management methodology within the organizational structure in the entities providing psychosocial support services and all relevant authorities to standardize terminology and job descriptions and define roles and responsibilities according to the national framework for family protection.	Ministry of Social Development, Ministry of Health, Civil Society Organizations	National Family Protection Team				The Percentage of organizations that adhered to reversing roles and job titles within the organization structure
5.	Bind the social services sector actors to sign the employees' code of conduct, which contains clauses that secure the safety of the case, the service provider, and ensure the quality of performance	Ministry of Social Development, Civil Society Organizations	The National Family Protection Team.				The Percentage of organization that have a mandatory signature of CoC
Sub-objective 2: To ensure job stability for trained and qualified in the social sector staff dealing with violence cases							
1.	Provide financial incentives for social and psychological workers in shelters/ safe houses and social service offices in the Department of Family and Juvenile Protection and social service offices in the reform and rehabilitation centers	Ministry of Social Development	International organizations and donors				Criteria for the mechanism of granting financial incentives are developed Number of beneficiaries of financial incentives
2.	Take administrative measures to ensure the retention of trained staff with experience in social service offices and shelters to ensure knowledge building	Ministry of Social Development					The number of circulars issued to ensure retention of trained staff

	and exchange during their professional development.						
3.	Design a mechanism to ensure the exchange and transfer of experiences between qualified long-experienced workers and new workers in the field of GBV case management	Ministry of Social Development, Civil society Organizations	International organizations and donor agencies				A mechanism to ensure the exchange and transfer of experiences between qualified long-experienced workers and between new workers is in place
4.	Develop programs for self-care, emotional stress release and psychosocial support for service providers staff	Ministry of Social Development, Civil Society Organizations, Ministry of Youth	The National Family Protection Team, International Organizations and Donors				Number of programs emotional release and psychosocial support The Percentage of service providers benefitting from self-care programs
5.	Conduct a periodic satisfaction assessment for service providers regarding work environment.	Ministry of Social Development, Civil Society Organizations	The National Family Protection Team International Organizations, donors				A methodology for conducting the assessment The Percentage of service providers satisfied with work environment
6.	Establish a national accreditation system for services providers to ensure the quality of services	The National Council for Family Affairs, the National Family Protection Team	The National Team for Family Protection, International Organizations, donors, civil society organizations				The percentage and type of institutions receiving accreditation

Component two: Capacity Building

sub-objective 1: To develop and build the capacities of staff in the social sector service providers

1.	Conduct training needs assessment to identify training needs for service providers	Ministry of Social Development, Civil Society Organizations	The National Council for Family Affairs, International organizations and donors				Training needs assessment developed Annually updated needs assessment document
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2.	design Yearly training plan for all service providers in the social sector (training priorities in an annex)	Ministry of Social Development Civil Society Organizations	National Council for Family Affairs, international organizations, and donors				Training plan document developed on annual basis
3.	Implement a specialized/comprehensive training program for service providers staff-based training need assessment to respond to the cases of violence within social service sector	Ministry of Social Development	The National Council for Family Affairs, the National Family Protection Team, civil society Organizations, international organizations and donors, the National Institute for Public Administration				Number and type of training materials included in the comprehensive training program Number of certified trainers to implement the comprehensive training program The number of training frameworks and timeframes designed within the comprehensive training program Number of trainees disaggregated by sex

Component three: services

sub-objective 1 : To ensure the provision of social and psychological services to violence cases

1.	Provide shelter/ safe housing services in the southern region	Ministry of Social Development	National Family Protection Team International organizations and donors				The number of shelter/ safe houses in the southern region The number of cases referred to the shelter
2.	Apply accreditation and quality control standards for shelters/ safe houses	National Council for Family Affairs	Ministry of Social Development National Family Protection Team International Organizations and Donors				Number of shelters that adopted the accreditation and quality control standards Availability of accreditation and quality control standards for shelters
3.	Establish an early warning Gender Based Violence, and child protection system	Ministry of Social Development	National Council for Family Affairs, Department of Family and Juvenile Protection, National				An early warning Gender Based Violence, and child protection system

			Team for Family Protection				
4.	Provide technical and financial support to family counseling centers to improve the provided services (through the adoption of community centers and friendly spaces for women and girls, and the participation and activation of the list of service providers at the governorate level)	Ministry of Social Development, International Organizations and Donors, Ministry of Endowments, Islamic Affairs and Holy Places, Iftaa' Department	The National Council for Family Affairs, the Ministry of Social Development, international organizations and donors, civil society Organizations				The number of family counseling centers in all governorates of the Kingdom Number of programs offered and type of services The number of beneficiaries from the services of family counseling centers in each governorate, classified according to age and gender
5.	Disseminate the educational/psychological counseling service in all public and private schools and military schools	The Ministry of Education, Military Culture, the Syndicate of School Owners for the Private Sector, the Ministry of Youth	The National Family Protection Team, international organizations and donors				Number of schools provided with educational/psychological counselors Number of educational counselors in all public and private schools, military schools, and UNRWA schools
6.	Develop the procedural guide for family counseling centers, taking into account the approved national frameworks and standards	National Council for Family Affairs	The National Family Protection Team, International Organizations and Donors, Ministry of Youth				Availability of a procedural guide for family counseling centers
7.	Providing psychological support services in shelters/ safe houses	Ministry of Social Development	The National Family Protection Team Civil Society Organizations International organizations and donors				Number of shelters that provide psychological support services Number of cases of violence benefiting from psychological support services in shelters Types of psychological support services available in shelters Number of psychological support service providers in shelters

8.	Designing a criteria document for classifying emergency shelter cases	Ministry of Social Development	The National Council for Family Affairs, the National Family Protection Team, and civil society Organizations				Standards document for classifying emergency shelters
9.	Providing emergency shelter services in the early response stage until the risk factors for the case and its track are fully assessed	Ministry of Social Development	Public Security Directorate, Civil Society Organizations, National Family Protection Team International organizations and donors				Number of cases that benefited from emergency shelter services for cases of violence The number of shelters that provide emergency accommodation service
10.	Designing rehabilitation programs for abusers and testing the efficacy of these programs as a “pilot” and apply the appropriateness of the design at the national level	The National Council for Family Affairs, Ministry of Social Development, civil society Organizations,	The National Family Protection Team, international organizations and donors				Number of available programs directed at abusers Number of beneficiaries (abusers) in the program Number of cadres specialized in dealing with abusers Types of services provided to the beneficiaries (abusers)
11.	Circulate procedures for responding to cases of violence among all employees of the Ministry of Education	The Ministry of Education	The National Council for Family Affairs, the National Family Protection Team, international organizations and donors				Number of circulars issued regarding procedures for dealing with cases of violence in the Ministry of Education Number of schools committed to special procedures for dealing with cases of violence
12.	Matching the procedural guide of responding to cases of violence in the Ministry of Education for use in private sector schools, military schools, UNRWA, universities, and other educational institutes	National Council for Family Affairs	The Ministry of Education, the Ministry of Higher Education, the Institute of Private Sector Schools,				Number of entities that have adopted the procedural guide

			Military Culture and the International Relief Agency International organizations and donors				
13.	Issue Circulars to shelters to ensure the compliance of applying the procedural guides, which emphasize the enforcement of case management procedures	Ministry of Social Development	The National Family Protection Team, International Organizations and Donors				Number of circulars issued regarding compliance in the procedural guides The number of shelters that have adhered to the procedural guides
14.	Commitment to the application of accreditation standards and quality control for services provided to cases of violence for the services of shelter/safe houses	Ministry of Social Development, Civil Society Organizations	The National Council for Family Affairs, the National Family Protection Team, international organizations and donors				Periodic reports on the extent of compliance with the application Number of shelters that have adhered to accreditation and quality control standards
15.	Apply measures to maintain the work of the social service offices in the departments of Family Protection and Juveniles to work around the clock, seven days a week and in all governorates to respond to cases of violence	Ministry of Social Development	The National Family Protection Team, Family and Juvenile, Protection Department				The National Family Protection Team, Family and Juvenile, Protection Department
16.	Compliance in applying accreditation and quality control standards for services provided to cases of violence (social and psychological services)	Ministry of Social Development, Civil Society Organizations	The National Council for Family Affairs, the National Family Protection Team, International Organizations and Donors				Periodic reports on the extent of compliance with the application Number of social service providers that have adhered to accreditation and quality control standards
17.	Including cases of violence within the criteria of the National Aid Fund	Ministry of Social Development, National Aid Fund					Instructions issued to include cases of violence within the criteria of the National Aid Fund

18.	Reviewing school curricula and including concepts related to gender-based violence, domestic violence and child protection	Ministry of Education	The National Family Protection Team, international organizations and donors				The number of developed curricula.
Sub-objective 2: to promote economic empowerment programs for survivals							
1.	Conduct a market analysis to inform the design of economic empowerment programs for cases of violence	Civil Society Organizations, Ministry of Social Development, Ministry of Labor, Ministry of Planning and International Cooperation	The National Family Protection Team, international organizations and donors				A study prepared for the needs of the labor market
2.	Providing economic empowerment programs and income generating activities for survivals based on labor market requirements in all governorates	Civil Society Organizations, Ministry of Social Development, Ministry of Labor, Ministry of Youth	The National Family Protection Team, international organizations and donors				Number of economic empowerment programs provided by Organizations to survivals Number of beneficiaries of economic empowerment programs and income generating activities desegregated by sex Number of Organizations offering economic empowerment programs at the governorate level.
Component four: logistical and technical support							
Sub-objective 1: To provide the appropriate institutional environment to provide services to cases of violence							
1.	Allocating vehicles and drivers for social service offices in the Department of Family and Juvenile Protection to carry out social follow-ups and field visits to cases of violence	Ministry of Social Development	National Family Protection Team International organizations and donors				Nnumber of vehicles designated and operating for social service offices
2.	Apply building codes in service-providing Organizations (social and accommodation) to ensure privacy, confidentiality and meeting the needs	Ministry of Social Development, Civil Society Organizations	National Family Protection Team				Number of Organizations bound by building codes

	for persons with disabilities and the elderly		International organizations and donors				
3.	Provide suitable offices to provide social and psychological services to maintain confidentiality	Ministry of Social Development Organizations of civil society	National Family Protection Team International organizations and donors				Number of offices suitable for providing social and psychological services

Second: Justice and Policing Sector

Police Sector							
Overall Objective: Improve the level and preparedness of the police sector to respond to violence cases							
Component one: Human Resources							
Sub-objective 1: To provide the Family and Juvenile Protection Department with specialized human resources to ensure response to violence cases							
Activity number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
1.	Providing the Family and Juvenile Protection Department with police staff (males, females), especially females, specialized in responding to violence cases in proportion to the number of cases and at an average of thirty Annually officers	Directorate of general security, Department of Family and Juvenile Protection	National Family Protection Team				Number of police officers who are appointed at the Department of Family and Juvenile Protection disaggregated by gender
2.	Providing social service offices / the Department of Family and Juvenile Protection with social workers at an average of seventy social workers Annually	Ministry of Social Development Civil Service Bureau	Public Security Directorate, National Family Protection Team, civil society organizations, International organizations and funding bodies				Number of social workers who are appointed at social service offices / Department of Family and Juvenile Protection disaggregated by gender

3.	Providing psychiatry clinics / Department of Family and Juvenile Protection with psychiatrists at an average of 2 psychiatrists per clinic Annually	Ministry of Health, Ministry of Social Development, Civil Service Bureau	National Family Protection Team, civil society organizations, International organizations and funding bodies				Number of psychiatrists who are appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender
4.	Providing psychiatric clinics in the Department of Family and Juvenile Protection with psychiatrists at the rate of one doctor per clinic on an Annually basis	Ministry of Health, Civil Service Bureau	National Family Protection Team				Number of psychiatrists who are appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender
5.	Providing the forensic medicine clinics / Department of Family and Juvenile Protection with nursing staff, at a rate of ten nurses Annually	Ministry of Health, Civil Service Bureau	National Family Protection Team				Number of nurses who were appointed to forensic clinics in the Department of Family and Juvenile Protection disaggregated by gender
6.	Set criteria for selecting qualified workers to respond to violence cases at the Family and Juvenile Protection Department	Directorate of general security, Department of Family and Juvenile Protection	National Family Protection Plan				Provide bases and criteria for selecting workers with violence cases, the type of orientation programs that employees undergo
7.	Adopt administrative measures to reflect the roles and job titles mentioned in the case management methodology within the organizational structure of the Family and Juvenile Protection Department in order to standardize terminology and job descriptions and define roles and responsibilities according to the national framework for family protection	Directorate of general security, Department of Family and Juvenile Protection	The National Team for the Protection of the Family from Violence				The document of commitment to reflect the titles within the organizational structures in the Department of Family and Juvenile Protection
8.	Bind the police sector entities to sign the employees' code of conduct, which contains clauses that secure the safety	Directorate of general security, Department of Family and	National Family Protection				Number of people dealing with violence cases in the police sector who have signed the Code of Conduct disaggregated by gender

	of the case, the service provider, and ensure the quality of performance	Juvenile Protection				
Sub-objective 2: To ensure job stability for trained and qualified police cadres dealing with violence cases						
1.	Providing financial incentives for workers in the Department of Family and Juvenile Protection	Directorate of general security, Department of Family and Juvenile Protection	International organizations and donors			Criteria guidelines document for the mechanism of granting financial incentives Number of recipients of financial incentives disaggregated by gender
2.	Adopt administrative measures to ensure maintaining trained staff with experience in the management of family and juvenile protection, in a manner that ensures the enhancement of the knowledge and experiences that they obtain during their professional development	Directorate of general security, Department of Family and Juvenile Protection	National Family Protection Team			The number of circulars issued regarding the procedures
3.	Establishing a mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced workers and new workers in the field of dealing with violence cases	Directorate of Public Security, Department of Family and Juvenile Protection	National Family Protection Team			A mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced workers and between new workers
4.	Develop programs for emotional stress release and psychosocial support for those dealing with violence cases in the Department of Family and Juvenile Protection to ensure psychological and social stability	Directorate of Public Security, Department of Family and Juvenile Protection	The national team to protect the family from violence, local civil society institutions, international organizations and donors			Number of emotional release and psychosocial support programs The number of beneficiaries of the programs disaggregated by gender
5.	Conduct a periodic evaluation of the satisfaction of those dealing with violence cases in the police sector with the work environment	Directorate of Public Security, Department of Family and Juvenile Protection	International organizations and donors			Existence of an evaluation methodology, Periodic assessment document prepared

6.	Adopt institutional measures to meet the requirements for improving the work environment in accordance with the results of the periodic evaluation of the satisfaction of those dealing with violence cases	Directorate of Public Security, Department of Family and Juvenile Protection	International organizations and donors				Number and type of institutional measures taken to improve the work environment
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Component two: Capacity Building

Sub-objective 1: To develop and build the capacities of those who deal with violence cases in the police sector

1.	Conduct training needs assessment to identify training needs for service providers	Department of Family and Juvenile Protection	The National Family Protection Team, Civil Society Institutions, International organizations and donors				Methodology for conducting the assessment to identify needs is developed Annually updated needs assessment document
2.	Design and implement an Annually training plan for all service providers in the Department of Family and Juvenile Protection sector (training priorities in an annex)	Department of Family and Juvenile Protection	The National Family Protection Team, civil society organizations, international organizations and donors				Prepared Annually training plan document
3.	Implement a specialized/comprehensive training program for service providers staff based on surveyed needs	Department of Family and Juvenile Protection	The National Family Protection Team, Civil Society Institutions, International organizations and donors				Number and type of training materials included in the comprehensive training program. Number of certified trainers to implement the comprehensive training program. The number of training frameworks and time frames designed within the comprehensive training program. Number of trainees/at

Component three: Services

sub-objective 1:To ensure providing police services to violence cases

1.	Develop a procedural manual for the management of family and juvenile protection that ensures that cases are responded to according to national standards	Directorate of Public Security, Department of Family and Juvenile Protection	The National Council for Family Affairs, the National Family Protection Team International organizations and donors				Existence of a detailed procedures manual specifying roles and responsibilities and approved
2.	Providing specialized offices for domestic violence cases in police directorates that do not have departments affiliated to the Department of Family Protection and Juveniles concerned with receiving domestic violence cases and transferring them to the competent authorities	Directorate of Public Security	International organizations and donors				Number of specialized offices for domestic violence cases in police directorates that do not have departments under their jurisdiction of the Department of Family Protection and Juveniles
3.	Commitment to applying accreditation standards and quality control for services provided to cases of violence by the police sector	Directorate of Public Security / Department of Family and Juvenile Protection	National Family Protection Team, International organizations and donors				Number of circulars issued regarding compliance with accreditation and quality control standards. Number of service providers dealing with violence cases that have adhered to accreditation and quality control standards
4.	Strengthening coordination between the Sharia judiciary and the Department of Family and Juvenile Protection - the need to inform the Department of Family and Juvenile Protection of any decisions related to guardianship and custody in order to evaluate violence cases against children	Directorate of Public Security / Department of Family and Juvenile Protection Chief Justice Department	National Family Protection Team				An approved and marked formatting mechanism document The number of guardianship and custody decisions that have been reported to the Family and Juvenile Protection Department
5.	Establishing an integrated service center as a pioneering model that includes all concerned service	Department of Family and Juvenile	National Family Protection Team				An integrated service center as a pioneering model that includes all relevant service providers.

	providers in a way that ensures the provision of all services to violence cases.	Protection, Civil Society Institutions, Ministry of Social Development	International organizations and donors				Number of beneficiaries from the centers
Component four: logistical and technical support							
Sub-objective 1: To provide the appropriate institutional environment to provide services to violence cases							
1.	Apply building codes in service-providing Organizations (social and accommodation) to ensure privacy, confidentiality and meeting the needs for persons with disabilities and the elderly	Directorate of Public Security / Department of Family and Juvenile Protection	National Family Protection Team, International organizations and donors				Number of institutions bound by building codes
٢.	Provide appropriate offices to provide psychosocial services in the Family and Juvenile Protection Department	Directorate of Public Security / Department of Family and Juvenile Protection	National Family Protection Team, International organizations and donors				Number of offices appropriate for providing psychosocial services
3.	equipping forensic clinics in the Department of Family and Juvenile Protection with medical equipment and devices to respond to violence cases	Ministry of Health, Directorate of Public Security, Department of Family and Juvenile Protection	National Family Protection Team International organizations and donors				Number of family and juvenile protection departments that contain well-equipped forensic clinics

Justice Sector							
Overall Objective: improve the level of readiness and capabilities of the justice sector to respond to violence cases							
Component 1: Human Resources							
Sub-objective 1: To provide the justice sector with specialized staff to ensure response to violence cases							
activity number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
1.	Assign public prosecutors to investigate violence cases in the Department of Family and Juvenile Protection	Judicial Council	National Family Protection Team				The number of prosecutors attached to violence cases disaggregated by gender
2.	Recommend of settlement judges at the regular courts to hear cases of domestic violence	Judicial Council	National Family Protection Team				Number of settlement judges at regular courts in all governorates disaggregated by gender
3.	Nominate of regular judges to hear cases of domestic violence	Judicial Council	National Family Protection Team				Number of judges specialized in violence cases disaggregated by gender
4.	Provide regular courts with probation officers to work on domestic violence cases, at a rate of ten probation officers Annually	Ministry of Social Development, Civil Service Bureau	Ministry of Justice Judicial Council National Family Protection Team				Number of probation officers who were sent to regular courts disaggregated by gender
Component two: Capacity Building							
Sub-objective 1: Develop and build the capacities of those dealing with violence cases in the justice sector							

1.	Conduct training needs assessment to identify training needs for service providers	Judicial Council Ministry of Justice	National Family Protection Team International organizations and donors				There is a methodology for conducting the assessment to identify needs. Annually updated needs assessment document
2.	Design and implement an Annually training plan for all service providers in the justice sector (training priorities in an annex)	Judicial Council, Ministry of Justice	National Family Protection Team Jordanian National Commission for Women (JNCW) International organizations and donors				Prepared Annually training plan document
3.	Implement a specialized/comprehensive training program for service providers staff based on surveyed needs	Judicial Council, Ministry of Justice	National Family Protection Team International organizations and donors				Number and type of training materials included in the comprehensive training program Number of certified trainers to implement the comprehensive training program The number of training frameworks and time frames designed within the comprehensive training program
4.	Training Ministry of Interior employees on the Ministry of Interior's employees' guide to respond to cases of violence	Ministry of Interior	The National Council for Family Affairs, the National Family Protection Team				Number of personnel working in the Ministry of Interior who have been trained to deal with violence cases

Component Three: services

Sub-objective 1: To ensure the provision of violence response services in the Justice Sector

1.	Circulate the procedures of remote trials to consider violence cases Closed – Circuit Television	Judicial Council	The National Council for Family Affairs, the National Family Protection Team, international organizations and donors				The number of courts in which remote trial procedures are applied
2.	Provide legal support services for violence cases (consultation, representation and pleading)	Institutions of civil society, the Bar Association	Civil society institutions, international organizations, donors, the National Family Protection Team, Jordanian National Commission for Women (JNCW)				Number of cases for which legal representation services have been provided Number of agencies that provide legal support services to violence cases in all governorates of the Kingdom
3.	Evaluate and development of work mechanisms in the offices of reform and family reconciliation in all governorates of the Kingdom in accordance with the national methodologies and references adopted to respond to cases of violence	Chief Justice Department	National Family Protection Team				The number of family reform and reconciliation offices in all governorates of the Kingdom, Number of cases registered with family reform and reconciliation offices in all governorates of the Kingdom

Component four: Logistical and technical support

Sub-objective 1: To provide the appropriate institutional environment for providing services to violence cases in the justice sector

1.	Apply building codes in service-providing Organizations (social and accommodation) to ensure privacy, confidentiality and meeting the needs for persons with disabilities and the elderly	Ministry of Justice, Judicial Council, Chief Justice Department	International organizations and donors				Number of courts that are obligated to apply building codes to consider privacy, confidentiality and accommodation arrangements for persons with disabilities and the elderly
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2.	Providing appropriate and safe waiting rooms for violence cases	Ministry of Justice, Judicial Council	International organizations and donors				Number of courts that have adequate and safe waiting rooms for violence cases
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Third: Health Sector

Health Services Sector							
Overall Objective: improve the level, readiness, and capabilities of the health sector to respond to violence cases							
Component one: Human Resources							
Sub-objective: To provide hospitals and health centers with staff specialized in responding to violence							
Activity Number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
1.	Assign specialized doctors in emergency departments in hospitals who are trained on "clinical procedures to deal with cases of sexual assault" and initial psychological support at a minimum rate of ten doctors annually	Ministry of Health, Civil Service Bureau	National Family Protection Team & International Organizations, and Donors				Number of emergency departments that have doctors trained in clinical, forensic medical skills
2.	Enroll general physicians in forensic medicine residency programs at an Annually rate of ten physicians	Ministry of Health	National Family Protection Team & International Organizations, and Donors				Number of general physicians enrolled in forensic medicine residency programs
3.	Enroll general physicians in psychiatry residency programs at a rate of ten physicians Annually	Ministry of Health	National Family Protection Team & International Organizations, and Donors				Number of general physicians enrolled in psychiatry residency programs

4.	Conduct a review of medical and nursing curricula and explore methods to integrate Gender based Violence health service delivery training modules into medical training and continuing education interventions for medical and healthcare staff	Ministry of Higher Education	The Ministry of Health, Family protection against violence National team, international organizations and donors				Number of curricula developed and approved by universities
5.	Assign trained nursing staff at family protection clinics in the emergency departments in hospitals to ensure 24/7 support	Ministry of Health, Civil Service Bureau	International organizations and donors				Number of trained nursing staff assigned at the family protection clinics in the emergency departments
Sub-objective 2: To ensure job stability for trained and qualified staff in the health sector that deal with violence cases							
1.	Provide financial incentives for those responsible for responding to violence cases in the Ministry of Health	Ministry of Health	International organizations and donors				Criteria for the mechanism of granting financial incentives Number of recipients of financial incentives
2.	adopt administrative measures to reduce trained staff turnover in the emergency departments in a manner that ensures expertise transfer to newly recruited staff	Ministry of Health	The National Family Protection Team				Number of guidelines shared regarding the procedures
3.	Establish a mechanism to ensure the exchange and transfer of experiences between qualified long-experienced workers and newly recruited staff responding to cases of violence	Ministry of Health	The National Family Protection Team				A mechanism to ensure the exchange and transfer of experiences between qualified long-experienced workers and new workers
4.	Develop programs for staff/ wellbeing (emotional stress release and psychosocial support) for staff responding to cases of violence in the health sector to ensure psychological and social stability for service providers	Ministry of Health, Civil Society Organizations	The National Family Protection Team, Civil Society Organizations, International organizations and donors				Number of emotional release and psychosocial support programs The number of programs beneficiaries
5.	Conduct a periodic work environment satisfaction evaluation for service providers responding to cases of violence	Ministry of Health, Civil Society Organizations	The National Family Protection Team, International				Approved methodology for conducting the satisfaction assessment

			Organizations and Donors				Evaluation document prepared periodically
6.	Adopt institutional measures to meet the work improvement requirements in accordance with the results of the periodic satisfaction evaluation of service providers	Ministry of Health	The National Family Protection Team, civil society organizations, international organizations Donor agencies				Number and type of institutional measures taken to improve the work environment
Component two: Capacity Building							
Sub-objective 1: To develop and build capacities of those dealing with violence cases in the health sector							
1.	Conduct training needs assessment to identify training needs for health service providers	Ministry of Health	The National Family Protection Team, civil society organizations International organizations and donors				Methodology of training needs assessment Annually updated needs assessment document
2.	design an Annually training plan for all service providers in the health sector (training priorities in an annex)	Ministry of Health	National Family Protection Team Civil society institutions, international organizations and donors, the Private Hospitals Association, the Royal Medical Services and teaching hospitals				Prepared Annually training plan document
3.	Implement a specialized/comprehensive training program for service providers staff based on surveyed needs (provided it includes targeting the private sector, royal medical services and teaching hospitals)	Ministry of Health	The National Family Protection Team, International Organizations, Donors, Royal Medical				Number and type of training materials included in the comprehensive training program

			Services, Teaching Hospitals, Private Hospital Association				Number of certified trainers to conduct the comprehensive training program The number of training frameworks and time frames designed within the comprehensive training program Number of trainees
Component three: Services							
Sub-objective 1: To form protection committees in hospitals, health centers and clinics to respond to violence cases							
1.	Form family protection committees in all hospitals and health centers to respond to violence cases	Ministry of Health	The National Family Protection Team, International Organizations and Donors				Number of hospitals and health centers in which protection committees have been formed
2.	Review and develop the work of family protection committees in hospitals and health centers and institutionalizing their work to ensure sustainability	Ministry of Health	The National Family Protection Team, International Organizations and Donors				Number of hospitals and health centers in which protection committees have been formed
3.	Establishing family protection units in emergency departments in all hospitals across the Kingdom	Ministry of Health	The National Family Protection Team, International Organizations and Donors				The number of hospitals where family protection clinics are available in the emergency and emergency departments
4.	Develop a procedural manual for health sector workers responding to cases of violence	Ministry of Health, National Council for Family Affairs	The National Family Protection Team, International Organizations and Donors				Developed and approved procedures manual
5.	Commitment to applying accreditation standards and quality control for services provided to violence in the health sector / health services	Ministry of Health	The National Family Protection Team, International				Periodic reports on the extent of compliance with the application

			Organizations and Donors				Number of reports issued on the extent to which accreditation and quality control standards are applied in the health sector
Component four: Logistical and Technical Support							
Sub-objective 1: To provide the appropriate institutional environment to provide services to violence cases							
1.	Provide and allocate vehicles (cars) for forensic medicine to carry out their tasks to deal with violence cases around the clock, seven days a week and in all governorates	Ministry of Health	International organizations and donors				Number of dedicated and operational vehicles for forensic medicine
2.	Provide and allocate vehicles (cars) for psychiatrists to carry out their tasks to deal with violence cases around the clock, seven days a week and in all governorates	Ministry of Health	International organizations and donors				Number of dedicated and operational vehicles for psychiatrists
3.	Apply building codes in hospitals and health centers that takes into consideration privacy to ensure privacy, confidentiality and meeting the needs for persons with disabilities and the elderly	Ministry of Health	International organizations and donors				Number of hospitals and health centers complied with building codes

Fourth: Partnership and Coordination

Partnership and coordination Sector							
Overall Objective: coordinate and enhance the efforts of all stakeholders to prevent and respond to violence at the national level							
Activity Number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
Capacity building							
1.	Prepare and implement a comprehensive national	National Council for Family Affairs	National team for Family protection				A plan for National training program Number of training programs Number of engaged agencies

	training program for all service providers		International organizations Donors				
2.	Prepare and implement a specialized training diploma in the field of protection.	National Council for Family Affairs	National team for Family protection International organizations Donors ‘ Youth Ministry				A plan for the training diploma curricula
Institutionalize local, national and international coordination							
3.	Prepare “Coordination Guidelines “between the National Council for Family affairs team and protection sub-working groups	National team for Family protection International organizations	International organizations Jordanian National Commission for Women (JNCW) Donors				Approved Coordination guidelines
4.	Prepare “Coordination Guidelines” includes United Nations Agencies and other donors to organize/coordinate the adoption of the national executive plan level to enhance the protection framework	National Council for Family Affairs Ministry of Planning and international cooperation	International organizations Donors				Approved Coordination guidelines
5.	Update and sign memoranda of understanding among all service providers in order to clarify the roles, responsibilities, coordination mechanisms and services required of each party in dealing with cases of violence	Service providers	National team for Family protection International organizations Donors				Number of signed memoranda of understanding
Appropriation and allocation of resources							
6.	Prepare and implement a fundraising plan to ensure the	National Council for Family Affairs	National team for Family protection				Fundraising plan to ensure the implementation of the executive plan

	implementation of the executive plan		International organizations Donors				Number of implemented activities
Comprehensive approach of information management							
7.	Circulate and activate automation system (Data management system) of procedures to deal with violence cases on the national level	Service providers	National Council for Family Affairs National team for Family protection Jordanian National Commission for Women (JNCW) International organizations Donors				Number of agencies (bodies, stakeholders) which are committed to apply automation system
8.	Qualify users of the automation system in the skills and management aspects	National Council for Family Affairs	National team for Family protection International organizations Donors				Number of qualified individuals to use automation system
9.	Conduct a study on violence cases entered to safe houses and shelters	Ministry of Social development	National Council for Family Affairs National team for Family protection Jordanian National Commission for Women (JNCW) International organizations Donors				Prepared Study

10.	Conduct a national survey on gender-based violence, family violence and issues related to women and child protection (knowledge, attitudes, tendencies)	Ministry of social development National Council for Family Affairs	National team for Family protection Jordanian National Commission for Women International organizations Department of Statistics Donors				Survey
Coordination and governance							
11.	Develop a specific framework and methodology for issuing periodic reports by the team on the protection system	National Council for Family Affairs	National team for Family protection International organizations Donors				Framework and methodology Number of issued periodic reports
12.	Appoint a liaison officer or coordinator to follow up the action plan activities under specific terms of reference	National Council for Family Affairs International organizations Donors	National team for Family protection International organizations Donors				Work progress and achievements reports periodically
13.	Develop a mechanism to ensure service continuity to violence cases in emergency	National team for Family protection	National Council for Family Affairs International organizations Donors				Approved documents of a mechanism to ensure service continuity to violence cases in emergency
14.	Observe the principles of access to information and communication for all cases regardless of gender, race, and language.	Ministry of Social development Ministry of Health Judicial Council Family protection and Juvenile department	Donors Civil Society organizations				A document dedicated to mechanisms of observing access to information and communication principles with all cases of violence regardless of gender, race, and language.

Fifth: Prevention Sector

Prevention Sector							
Overall Objective: Raise community awareness on violence							
Activity Number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
1.	Prepare and conduct a and multi-sectoral awareness national campaign to prevent and respond to cases of violence	National team for Family protection Ministry of Culture Ministry of Youth Ministry of Labor Official Mass Media	National Council for Family Affairs International organizations Donors Visual, non-visual and written media				Campaign plan approved Campaign plan activities Allocated fund
2.	Institutionalize and implement a parental awareness program all over the kingdom	Ministry of Education Ministry of Social development Ministry of Health Ministry of Awqaf Islamic Affairs and Holy Places Civil Society organizations	National team for Family protection International organizations Donors				Number of activities within parental awareness programs Number of beneficiaries Number of institutions which Implemented the parental awareness programs all over the kingdom

3.	Issue a guidance manual for Islamic religious leaders to raise awareness on prevention of violence	National Council for Family Affairs	Ministry of Awqaf Islamic Affairs and Holy Places Supreme Judge Department General Fatwa Department				Guidance manual approved Number of conducted trainings
4.	Issue a guidance manual for Christian religious leaders to raise awareness about prevention of violence	National Council for Family Affairs	ecclesiastical courts				Prepared and approved guidance manual Number of implemented trainings
5.	Legal awareness workshops on legal rights in terms of property and inheritance	Supreme Judge Department Civil Society organizations	International organizations Civil Society organizations				Training material in this regard Number of the implemented workshops

Sixth: Legislations Sector

Legislation sector							
Sub-objective 1 : Review and issue legislation to enhance response to violence cases needs by social, Health, Justice and Policing Sectors							
Activity Number	Activity	main relevant entities	Supporting entities	2021	2022	2023	Indicator
1.	Activating the necessary systems to enforce precautionary measures and alternative penalties in judicial decisions	Ministry of Justice Judicial Council	National team for Family protection				Number of systems of precautionary measures and alternative penalties in judicial decisions
2.	Conduct an assessment study on mandatory reporting and its impact on the cases of violence	National Council for Family Affairs The Jordanian National commission for Women	National team for Family protection International organizations Donors				Assessment study on mandatory reporting and implications for cases of violence

			International organizations Donors			
3.	Issue periodic reports on legislation amendments according to national and international reports and studies	National Council for Family Affairs	National team for Family protection International organizations Donors The Women's Committee in the Senate Women and Family Committee in the House of			Special (ad hoc/ specific) periodic reports in terms of reviewing legislations related to dealing with violence cases and suggesting appropriate amendments
4.	Witnesses' and Whistleblowers protection system Advocacy campaign to enforce the provisions of family violence protection Law	National Council for Family Affairs Public Security Directorate National team for Family protection Legislation and Opinion Bureau The Women's Committee in the Senate Women and Family Committee in the House of Representatives	International organizations Donors			Number of support and advocacy activities undertaken in order to issue a witness and whistleblower protection system to enforce the provisions of the Protection against Domestic Violence law
5.	Advocacy to issue child rights law and the Juvenile amended law	National Council for Family Affairs Legislation and Opinion Bureau	National team for Family protection International organizations			Number of Advocacy and support activities to issue child rights law

		The Women's Committee in the Senate Women and Family Committee in the House of Representatives	Donors				Number of Advocacy and support activities to issue the Juvenile amended law
6.	Issuing a special system for professionalization of social work and ranking system for social specialists	Ministry of Social development National team for Family protection Legislation and Opinion Bureau The Women's Committee in the Senate Women and Family Committee in the House of Representatives	International organizations Donors				a special system for professionalization of social work and ranking system for social specialists
7.	Review and update the systems and Instructions for the admission of Cases to shelters and safe houses to ensure that service is provided to all survivors according to their needs.	Ministry of Social development	National team for Family protection				Systems and Instructions include responses to all cases
8.	Issue instructions to expand the scope of health procedures and services (consultation, treatment) covered by the decision to exempt cases of violence transferred from the Department of Family Protection and Juveniles from wages to hospitals to include cases transferred from the Ministry of Social Development and	Ministry of Health	National team for Family protection				Number of issued circulations regarding the instructions to expand health procedures and services (consultation, treatment)

	circulated to all hospitals and health centers to comply with it						
9.	Prepare a study on the economic cost of violence	National Council for Family Affairs National team for Family protection Jordanian National Commission for Women	International organizations Donors				Study on the economic cost of violence
10.	Create Standards and principles for accreditation of entities to enforce alternative community sanctions (community punishments), supervise and monitor these entities in terms of family violence cases	Ministry of Social development Ministry of Justice Judicial Council	National Council for Family Affairs National team for Family protection				Number of authorized execution actors of alternative punishment in cases of domestic violence

ANNEXES

Annex (1)

Monitoring and evaluation framework

Social Services Sector						
Overall Objective: to improve the level and preparedness of the social sector to respond to						
First component: human resources						
First sub-objective: Providing the social sector with specialized staff to ensure response to violence cases						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	The Percentage of social workers/psychologists per shelter	This quantitative indicator identifies the percentage of social workers/psychologists per shelter	List of social workers who were referred to residential care homes during the year	Annually	<ul style="list-style-type: none"> - Inability to cover salaries - unsustainability of supply - Training specialists take a long time - Transfers and resignations without providing an alternative
2.	1	The Percentage of rehabilitation centers that have at least one social worker	This quantitative indicator identifies the Percentage of rehabilitation centers that have at least one social worker	List of psychologists who were appointed at rehabilitation centers during the year	Annually	<ul style="list-style-type: none"> - Inability to cover salaries - un sustainability of supply - Training specialists take a long time

						- Transfers and resignations without providing an alternative
3.	1	Principles and criteria guidelines for selecting workers dealing with cases of violence are enforced	This quantitative indicator identifies Principles and criteria guidelines for selecting workers dealing with cases of violence are enforced	A list of social workers who were referred to social service offices in reform and rehabilitation centers during the year	Annually	- Inability to cover salaries - unsustainability of supply - Training specialists take a long time - Transfers and resignations without providing an alternative
	2	The number of Organizations providing social and psychological services that apply the principles and criteria guidelines	This quantitative indicator identifies the number of Organizations providing social and psychological services that apply the principles and criteria guidelines	A list of institutions providing social and psychological services that apply the foundations and standards	Annually	Non-compliance of institutions with the application of foundations and standards
4.	1	The Percentage of organizations that adhered to reversing roles and job titles within the organization structure	This quantitative indicator identifies the Percentage of organizations committed to reversing case management labels within organizational structures	A copy of the organizational structure of the institutions	Annually	Lack of commitment by institutions to reverse the names within the organizational structures
5.	1	The Percentage of organization that have a mandatory signature of the Code of Conduct	This quantitative indicator identifies the Percentage of organization that have a mandatory signature of the Code of Conduct	Number of employees who signed the code of conduct	Annually	Non-compliance with the participation of the number of employees who signed the Code of Conduct

Sub-objective 2: To ensure job stability for trained and qualified staff in the social sector concerned with dealing with

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Criteria for the mechanism of granting financial incentives are developed	This qualitative indicator identifies the availability of a criteria document for the mechanism of granting financial incentives	A copy of the criteria document for the mechanism of granting financial incentives	Annually	Lack of ability to cover incentives
	2	Number of beneficiaries of financial incentives	This quantitative indicator identifies the number of beneficiaries of financial incentives	List of recipients of financial incentives	Annually	Failure to share the names of the beneficiaries of the financial incentives
2.	1	The number of circulars issued to ensure retention of trained staff	This quantitative indicator identifies the number of circulars issued regarding administrative procedures to ensure retention of trained and experienced staff in social service offices and shelters.	Copies of the circulars issued regarding administrative procedures to ensure the maintenance of trained staff with experience in social service offices and shelters	Annually	<ul style="list-style-type: none"> - Not issuing circulars regarding administrative procedures to ensure the maintenance of trained staff - Non-compliance with procedures to maintain trained staff
3.	1	A mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced	This qualitative indicator identifies the availability of a mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced workers and among new workers	A copy of the mechanism for ensuring the exchange and transfer of experiences between qualified and long-experienced workers and new workers	Annually	<ul style="list-style-type: none"> - Failure to adhere to a mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced workers and new workers

		workers and between new workers				
4.	1	Number of programs on emotional release and psychosocial support	This quantitative indicator determines the number of programs on emotional release and psychosocial support.	List of Emotional release and Psychosocial Support Programs	Annually	- Inability to provide continuous emotional release programs
	2	The Percentage of service providers benefitting from self-care programs	This quantitative indicator determines the number of beneficiaries of emotional release programs	A list of the number of beneficiaries of emotional release programs	Annually	Non-compliance with sharing lists of beneficiaries of emotional release programs
5.	1	The Percentage of service providers satisfied with work environment	This qualitative indicator identifies the existence of a methodology for conducting the periodic satisfaction assessment for service providers regarding work environment.	A copy of the methodology for conducting the periodic assessment of service provider satisfaction with the work environment	Annually	- The difficulty of applying the periodic assessment of the satisfaction of service providers for violence cases in the social sector with the work environment
	2	A methodology for conducting the periodic satisfaction assessment for service providers	This qualitative indicator identifies the Percentage of service providers satisfied with work environment	A copy of the outcomes of periodic satisfaction assessment	Annually	- Failure to undertake periodic assessment

		regarding work environment.				
6.	1	The percentage and type of institutions receiving accreditation	This indicator identifies the type of institutional measures taken to improve the work environment	Reports on the number and type of institutional measures taken to improve the work environment	Semi-Annually	- Non-commitment to making changes to improve the work environment

Component two: Capacity Building

Sub-objective 1: To develop and build the capacities of workers in the social sector to respond to violence cases

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Training needs assessment developed	This qualitative indicator identifies a methodology for conducting a needs assessment	A copy of the methodology for conducting the needs assessment	Annually	Difficulty building a methodology for conducting the assessment, identifying needs
	2	Annually updated needs assessment document	This qualitative indicator identifies the existence of an Annually updated needs assessment document	Updated needs assessment results	Annually	- Inability to cover all employees with needs assessment
2.	1	Training plan document developed on an annual basis	This qualitative indicator identifies the presence of the training plan document developed on an annual basis	A copy of the approved Annually training plan document	Annually	The difficulty of building an integrated training program High job turnover prevents the training plan from being sustainable

3.	1	Number and type of training materials included in the comprehensive training program	This quantitative indicator identifies the number and type of training materials included in the comprehensive training program	A copy of the comprehensive training program, including the number and type of training materials	Annually	Lack of funding to implement training programs
	2	Number of certified trainers to implement the comprehensive training program	This quantitative indicator determines the number of trainers accredited to implement the comprehensive training program	List of approved trainers to implement the comprehensive training program	Annually	Lack of qualified and certified trainers
	3	The number of training frameworks and time frames designed within the comprehensive training program	This quantitative indicator determines the number of training and time frames designed within the comprehensive training program	Copies of the training and time frames within the comprehensive training program	Annually	Lack of funding to implement training programs
	4	The number of trainees who benefited from the training programs disaggregated by sex	This quantitative indicator determines the number of trainees benefiting from training programs	List of trainees and trainees	Annually	Failure to adhere to training programs

Component Three: Services

Sub-objective 1: To ensure the provision of social and psychological services to violence cases

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	The number of shelters in the southern region	This quantitative indicator determines the number of shelters in the southern region	A list of the names and locations of shelters in the South Province	Annually	Lack of financial and technical capabilities to build shelters in the southern region
	2	The number of cases referred to the shelter	This quantitative indicator determines the number of cases referred to the shelter	A list of the number of cases that have been referred to the shelter	Annually	Unavailability of building shelters in the southern region
2.	1	Number of shelters that adopted the accreditation standards	This quantitative indicator determines number of shelters that adopted the accreditation and quality standards	List of the number of family counseling centers in all governorates of the Kingdom	Annually	Lack of funding to support family guidance centers in all governorates of the Kingdom
	2	The availability of accreditation and quality standards	This quantitative indicator determines the number of programs offered and the type of services	A list of the number of programs offered and the type of services	Annually	Lack of funding to develop programs
3.	1	An early system for detecting violence cases that identifies risk indicators for cases of gender-based violence, domestic violence and child protection	The system defines specific indicators that identify cases of gender-based violence, domestic violence and child protection	The number of cases detected	Annually	Lack of funding to develop indicators

4.	1	The number of family counseling centers in all governorates of the Kingdom	This quantitative indicator determines the number of family counseling centers in all governorates of the Kingdom	List of the number of family counseling centers in all governorates of the Kingdom	Annually	Lack of funding to support family guidance centers in all governorates of the Kingdom
	2	Number of programs offered and type of services	This quantitative indicator determines the number of programs offered and the type of services	A list of the number of programs offered and the type of services	Annually	Lack of funding to develop programs
	3	The number of beneficiaries from the services of family counseling centers in each governorate, classified according to age and gender	This quantitative indicator determines the number of beneficiaries from the services of family guidance centers in each governorate, classified according to age and gender.	A list of the number of beneficiaries from the services of family counseling centers in each governorate, categorized by age and gender	Annually	Lack of funding to develop programs
5.	1	Number of schools provided with educational/psychological counselors	This quantitative indicator determines the number of schools that have been provided with educational/psychological counselors	A list of the number of schools that have been provided with educational/psychological counselors	Annually	Lack of educational/psychological counselors
	2	Number of educational counselors in all public and private schools, military	This quantitative indicator determines the number of educational counselors in all public and private schools, military culture schools, and UNRWA schools	A list of the number of educational counselors in all public and private schools, military culture schools, and UNRWA schools	Annually	Lack of educational/psychological counselors

		culture schools, and UNRWA schools				
6.	1	The number of family counseling centers that received funding	This quantitative indicator determines the number of family counseling centers that have received funding	A list of the number of family counseling centers that have received funding	Annually	Lack of funding to support family guidance centers in all governorates of the Kingdom
7.	1	Availability of a procedural guide for family counseling centers	This qualitative indicator determines the availability of a procedural guide for family counseling centers	A copy of the procedural manual for family counseling centers	Annually	Lack of funding to develop the guide
8.	1	Number of shelters that provide psychological support services	This quantitative indicator determines the number of shelters that provide psychological support services	A list of the number of shelters that provide psychological support services	Annually	Lack of funding to provide psychological support services
	2	Number of violence cases benefiting from psychological support services in shelters	This quantitative indicator determines the number of violence cases benefiting from psychological support services in shelters	A list of the number of violence cases benefiting from psychological support services in shelters	Annually	Transmission of violence cases and the lack of sustainability in providing psychological services
	3	Types of psychological support services available in shelters	This qualitative indicator determines the types of psychological support services available in shelters	A list of the types of psychological support services available in shelters	Annually	Lack of funding to provide psychological support services

	4	Number of psychological support service providers in shelters	This quantitative indicator determines the number of psychological support service providers in shelters	A list of the number of psychological support service providers in shelters	Annually	Lack of funding to provide psychological support services
9.	1	Standards document for classifying emergency shelter cases	This qualitative indicator determines the existence of a criteria document for classifying emergency shelters	A copy of the document of standards for classification of emergency shelters A copy of the document of standards for classification of emergency shelters	Annually	Failure to issue standards document
10.	1	The number of cases that benefited from the emergency shelter services for violence cases	This quantitative indicator determines the number of cases that have benefited from emergency shelter services for violence cases	A list of the number of cases that benefited from the emergency shelter services for violence cases	Annually	Failure of the role to provide emergency shelter services. Failure to issue an emergency classification document
	2	The number of shelters that provide emergency shelter services	This quantitative indicator determines the number of shelters that provide emergency shelter services	A list of the number of shelters that provide emergency shelter services	Annually	Failure of the role to provide emergency shelter services. Failure to issue an emergency classification document
11.	1	The number of available programs targeting abusers	This quantitative indicator determines the number of available programs directed at abusers	List of available programs directed at abusers	Annually	Lack of funding to prepare programs directed to beneficiaries (abusers)

	2	Number of beneficiaries (abusers) in the program	This quantitative indicator determines the number of beneficiaries (abusers) in the program	A list of the number of beneficiaries (abusers) in the program	Annually	Lack of funding to prepare programs for beneficiaries (abusers)
	3	Number of staff specialized in dealing with abusers	This quantitative indicator determines the number of staff specialized in dealing with abusers	A list of the number of staff specialized in dealing with abusers	Annually	Lack of funding for implementation of programs for beneficiaries (abusers)
	4	Types of services provided to the beneficiaries (abusers)	This qualitative indicator determines the types of services provided to beneficiaries (abusers)	List of types of services provided to beneficiaries (abusers)	Annually	Lack of funding for implementation of programs for beneficiaries (abusers/at)
12.	1	Number of circulars issued regarding measures to deal with cases of violence in the Ministry of Education	This quantitative indicator determines the number of circulars issued regarding measures to deal with cases of violence in the Ministry of Education	Copies of circulars issued regarding measures to deal with cases of violence in the Ministry of Education	Annually	Non-issuance of circulars, non-compliance by their employees
	2	Number of schools committed to procedures for dealing with cases of violence	This quantitative indicator determines the number of schools committed to procedures for dealing with cases of violence	List of schools committed to procedures for dealing with cases of violence	Annually	Lack of technical capacity to deal with cases of violence in schools
13.	1	Number of entities that have adopted the procedural guide	This quantitative indicator determines the number of entities that have adopted the procedural guide	List of names and locations of those who have adopted the procedural guide	Annually	Difficulty in adopting procedural evidence

14.	1	Number of circulars issued regarding compliance in procedural evidence	This quantitative indicator determines the number of circulars issued regarding compliance in procedural evidence	Copies of circulars issued regarding compliance in procedural evidence	Annually	Non-issuance of circulars, non-compliance by their employees
	2	Number of shelters that have complied with procedural evidence	This quantitative indicator determines the number of shelters that have complied with procedural evidence	List of the number of shelters that have complied with procedural evidence	Annually	Failure to comply with the role of shelter in the application of procedural evidence
15.	1	Periodic reports on the extent of compliance with the application	This qualitative indicator determines the extent to which procedural evidence is committed	Copies of periodic reports of compliance with the application	Semi-Annually	Lack of funding to prepare the list of indicators and prepare periodic reports.
	2	Number of shelters that have adhered to accreditation and quality control standards	This quantitative indicator determines the number of shelters that have adhered to accreditation and quality control standards.	List of the number of shelters that have adhered to accreditation and quality control standards	Annually	Failure to comply with the role of shelter in the application of procedural evidence
16.	1	"Approved regulatory document" to sustain the work of social service offices in the Department of Family Protection and Juveniles 24/7	This qualitative indicator determines the availability of an approved regulatory document "to sustain the work of social service offices in the Department of Family Protection and Juveniles 24/7	A copy of the approved regulatory document "to sustain the work of social service offices in the Department of Family Protection and Juveniles 24/7	Annually	Difficulty in adopting the approved regulatory document to sustain the work of social service offices in the Department of Family Protection and Juveniles 24/7

	2	Number of social service offices providing service for 24 hours a day, seven days a week	This quantitative indicator determines the number of social service offices that provide service 24 hours a day, seven days a week.	List of the number of social service offices that provide service 24 hours a day, seven days a week	Annually	Difficulty providing 24/7 service
17.	1	Periodic reports on the extent of compliance with the application	This qualitative indicator determines the extent to which compliance with accreditation and quality control standards for services provided to cases of violence (social and psychological services) is committed.	Copies of periodic reports of compliance with the application	Annually	Lack of funding to implement standards and implement their operational plans
	2	Number of service providers in dealing with cases of violence that have adhered to accreditation and quality control standards	This quantitative indicator determines the number of service providers in dealing with cases of violence that have adhered to accreditation and quality control standards.	List of service providers in dealing with cases of violence that have adhered to accreditation and quality control standards	Annually	Failure of service providers to comply with accreditation and quality control standards
18.	1	Instructions issued to include cases of violence within the standards of the National Aid Fund	This qualitative indicator determines the existence of instructions to include cases of violence within the national aid fund criteria	A copy of the instructions to include cases of violence within the standards of the National Aid Fund	Annually	Non-issuance of regulations

19.		School curricula concepts related to gender-based violence, domestic violence and child protection	This indicator identifies the school curricula reviewed and including concepts on gender-based violence, domestic violence and child protection	Copies and list of upgraded curricula	Annually	Lack of curriculum development and lack of funding
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Sub-objective 2: To promote economic empowerment programs for survivals

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	A study prepared for the needs of the labor market	This qualitative indicator determines the existence of a study of the needs of the labor market	A copy of the study of the needs of the labor market	Annually	Lack of funding to study the labor market
2.	1	Number of economic empowerment programs provided by Organizations to survivals	This quantitative indicator determines the number of economic empowerment programs provided by Organizations to survivals	List of economic empowerment programs provided by institutions for cases of violence	Annually	Enterprises do not participate in the number of economic empowerment programs periodically
	2	Number of beneficiaries of economic empowerment programs and income generating	This quantitative indicator determines the number of beneficiaries of economic empowerment programs	List of beneficiaries of economic empowerment programs	Annually	The number of beneficiaries of economic empowerment programs is not shared periodically by institutions

		activities desegregated by sex				
	3	Number of Organizations offering economic empowerment programs at the governorates level	This quantitative indicator determines the number of institutions providing economic empowerment programs at the governorates level	List of institutions offering economic empowerment programs at the governorates level	Annually	Inability of institutions to cover all governorates

Component four: Logistical and technical support

Sub-objective: To provide an appropriate institutional environment for providing services for cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of vehicles and drivers assigned and operating to social service offices	This quantitative indicator determines the number of mechanisms allocated and operating for social service offices	List of the number of mechanisms allocated and operating for social service offices	Annually	Lack of funding to provide mechanisms for social service offices
2.	1	Number of committed institutions in building codes	This quantitative indicator determines the number of enterprises committed to building codes	List of the number of committed institutions in building codes	Annually	Lack of funding to comply with construction codes
3.	1	Number of offices suitable for providing social and	This quantitative indicator determines the number of offices	List of the number of offices suitable for the	Annually	Lack of funding to provide adequate offices

		psychological services	suitable for providing social and psychological services	provision of social and psychological services		
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Second: Justice and Policing Sector

Police Sector						
Overall objective: improving the level and readiness of the police sector to respond to cases of violence						
Component one: Human Resources						
Sub-objective 1: to provide the Department of Family Protection and Juveniles with specialized human resources to ensure a response to situations of violence						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of police officers who are appointed at the Department of Family and Juvenile Protection disaggregated by gender	This quantitative indicator identifies the number of police officers who are appointed at the Department of Family and Juvenile Protection disaggregated by gender	List of numbers of police officers who are appointed at the Department of Family and Juvenile Protection disaggregated by gender	Annually	Movements and resignations without alternative staff
2.	1	Number of social workers who are appointed at social service offices / Department of Family and Juvenile Protection disaggregated by gender	This quantitative indicator identifies the Number of social workers who are appointed at social service offices / Department of Family and Juvenile Protection disaggregated by gender	List of social workers sent to social service offices	Annually	- Lack of capacity to cover salaries - unsustainable staff - long-term training of specialists - movements and resignations without alternative provision

3.	1	Number of psychiatrists who are appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender	This quantitative indicator identifies the Number of psychiatrists who were appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender	List of psychologists who have been sent to psychiatric clinics	Annually	Lack of capacity to cover salaries - Unsustainable staff - long-term training of specialists - movements and resignations without alternative provision
4.	1	Number of psychiatrists who are appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender	This quantitative indicator identifies the number of psychiatrists who are appointed to psychiatric clinics / Department of Family and Juvenile Protection disaggregated by gender	List of psychiatrists sent to psychiatric clinics	Annually	- Lack of capacity to cover salaries – unsustainable staff - movements and resignations without alternative provision
5.	1	Number of nurses appointed at forensic clinics/Department of Family Protection and Juveniles	This quantitative indicator identifies the number of nurses sent to forensic clinics/department of family protection and juveniles.	List of nurses who have been sent to the Department of Family Protection and Juveniles	Annually	- Lack of capacity to cover salaries - unsustainable - movements and resignations without alternative provision
6.	1	Provide bases and criteria for selecting workers with violence cases, the type of orientation programs that employees undergo	This qualitative indicator identifies the availability and application of the bases and criteria for the selection of workers with cases of violence in the social sector	A copy of the document on the bases and criteria for the selection of workers with cases of violence applied	Annually	Failure to comply with the principles and criteria of choice

7.	1	The document of commitment to reflect the titles within the organizational structures in the Department of Family and Juvenile Protection	This quantitative indicator identifies the number of departments of the Department of Family Protection and events committed to reflect the titles of the status management within the organizational structures	A copy of the organizational structure of the family protection departments	Annually	Non-compliance with the reflection of titles
8.	1	Number of people dealing with cases of violence in the police sector signed the Code of Conduct disaggregated by gender	This quantitative indicator identifies the number of people dealing with cases of violence in the police sector who sign the Code of Conduct disaggregated by gender	Number of people dealing with cases of violence in the police sector signed the Code of Conduct	Annually	Non-compliance with the participation of the number of people dealing with cases of violence in the police sector signed the Code of Conduct

Sub-objective 2: To ensure the functional stability of trained and qualified police cadres involved in dealing with cases of violence

Activity #	Indicator #	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Criteria document for the mechanism for granting financial incentives	This qualitative indicator determines the availability of a criteria document for the mechanism for granting financial incentives	Copy of a criteria document for the financial incentive mechanism	Annually	Lack of capacity to cover incentives
	2	Number of beneficiaries of financial incentives	This quantitative indicator determines the number of	Report on the number of hoof beneficiaries	Annually	Inability to share numbers

			beneficiaries of financial incentives			
2.	1	Number of circulars issued regarding administrative procedures to maintain trained staff	This quantitative indicator determines the number of circulars issued regarding administrative procedures to ensure that trained staff with experience in the department of family protection and juveniles are maintained and that the knowledge and experience they receive during their professional development are enhanced.	Copies of circulars issued regarding administrative procedures to ensure that trained staff with experience in the department of family protection and juveniles are maintained	Annually	- Failure to issue circulars regarding administrative procedures to ensure the maintenance of trained staff - non-compliance with procedures to maintain trained staff
3.	1	A mechanism to ensure the exchange and transfer of experiences between qualified and long-experienced workers and between new workers	This qualitative indicator determines the availability of a mechanism to ensure the exchange and transfer of expertise between qualified and experienced workers and new workers	A copy of the process of ensuring the exchange and transfer of experiences between qualified and experienced workers and new workers	Annually	Failure to comply with the mechanism of ensuring the exchange and transfer of expertise between qualified and experienced workers and new workers
4.	1	Number of emotional stress release and psychosocial support programs	This quantitative indicator determines the number of emotional stress release and psychosocial support programs	List of the number of emotional stress release and psychosocial support programs	Annually	Lack of ability to provide emotional stress release programs on an ongoing basis

	2	The number of beneficiaries of the programs disaggregated by gender	This quantitative indicator determines the number of beneficiaries of emotional stress release programs disaggregated by gender	List of beneficiaries of emotional stress release programs	Annually	Non-compliance with the participation of lists of beneficiaries of emotional release programs
5.	1	Periodic assessment document prepared periodically	This qualitative indicator determines the existence of a methodology for conducting a periodic assessment of service provider satisfaction	A copy of the outputs of periodic evaluations	Annually	Non-compliance with periodic evaluations
	2	A methodology for periodic assessment of the satisfaction of service providers for cases of violence in the social sector on the working environment	This qualitative indicator determines the existence of a methodology for conducting periodic assessment of the satisfaction of service providers for cases of violence in the police sector on the working environment	A copy of the methodology for conducting periodic assessment of service provider satisfaction with the working environment	Annually	Difficulty in applying periodic assessment of service providers' satisfaction with police violence in the working environment
6.	1	Number and type of institutional measures taken to improve the working environment	This quantitative indicator determines the number and type of institutional measures taken to improve the working environment	Reports on the number and type of institutional measures taken to improve the environment	Semi-Annually	Not committing to changes to improve the working environment

Component two: Capacity-Building						
Sub-objective 1: To develop and building the capacity of those dealing with cases of violence in the police sector						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	A methodology for conducting needs assessment	This qualitative indicator determines the existence of a methodology for conducting a needs assessment	A copy of the methodology for conducting the needs assessment	Annually	Difficulty building a methodology for assessing needs
	2	Updated needs assessment document Annually	This qualitative indicator determines the existence of an updated needs assessment document on an Annually basis	Results of an updated needs assessment	Annually	Inability to cover all employees by assessing the needs of
2.	1	Annually Training Plan Document Prepared	This qualitative indicator determines the existence of the Annually training plan document prepared	Copy of the approved Annually training plan document	Annually	The difficulty of building an integrated training program high functional turnover prevents the sustainability of the training plan
3.	1	Number and type of training materials contained in the comprehensive training	This quantitative indicator determines the number and type of training materials contained in the	A copy of the comprehensive training program containing the number and type of	Annually	Lack of funding to develop and implement training programs

		program	comprehensive training program	training materials		
2		Number of trainers accredited to implement the comprehensive training program	This quantitative indicator determines the number of trainers accredited to implement the comprehensive training program	List of trainers accredited to implement the comprehensive training program	Annually	Lack of qualified and certified trainers
3		The number of training frameworks and time frames designed within the comprehensive training program.	This quantitative indicator determines the number of training and time frames designed within the comprehensive training program	Copies of training and time frames within the comprehensive training program	Annually	Lack of funding to develop and implement training programs
4		Number of trainees/beneficiaries of training programs	This quantitative indicator determines the number of trainees/beneficiaries of training programs	List of trainees and trainees	Annually	Non-compliance with training programs

Component three: Services

Sub-objective 1 : To ensure the provision of police services for cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
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1.	1	A detailed procedure guide that identifies roles and responsibilities and is approved	This qualitative indicator determines the availability of a detailed procedure guide that identifies roles and responsibilities and is adopted	A copy of a detailed procedure guide that identifies roles and responsibilities and is approved	Annually	Not adopted by stakeholders and adhered to
2.	1	Number of specialized offices for cases of domestic violence in police departments whose competence does not have sections belonging to the Department of Family and Juvenile Protection	This quantitative indicator determines the number of specialized offices for cases of domestic violence in police departments, which do not have sections of the Department of Family and Juvenile Protection.	List of the number of specialized offices for cases of domestic violence in police departments	Annually	Lack of funding
3.	1	Number of circulars issued regarding compliance with accreditation and quality control standards	This quantitative indicator determines the number of circulars that emphasize compliance with accreditation and quality control standards (police services)	Copies of circulars issued regarding compliance with accreditation and quality control standards	Annually	Difficulty and inability to comply with accreditation and quality control standards
	2	Number of service providers in dealing with cases of violence that have adhered to accreditation and quality control standards	This quantitative indicator determines the number of service providers in dealing with cases of violence that have adhered to	List of service providers in dealing with cases of violence that have adhered to accreditation and	Annually	Difficulty and inability to comply with accreditation and quality control standards

			accreditation and quality control standards.	quality control standards		
4.	1	Document for an approved and generalized coordination mechanism for coordination between the sharia judiciary and the Department of Family protection and juveniles - the need to inform the Department of Family protection and juveniles of any decisions on guardianship and custody in order to assess cases of violence against children	This qualitative indicator determines the existence of a document for an approved and generalized coordination mechanism for coordination between the sharia judiciary and the Department of Family Protection and Juveniles	A copy of a document for an approved and generalized coordination mechanism for coordination between the sharia judiciary and the Department of Family Protection and Juveniles	Annually	Funding unavailability
5.	1	An integrated service center as a pilot model that includes all relevant service providers to ensure that all services are provided for cases of violence.	This indicator determines the establishment of a leading service center for effective centers in the provinces	Effective Center provides services in an integrated and quality manner	Annually	Funding unavailability

Component three: Logistical and technical support

Sub-objective : To provide an appropriate institutional environment for the provision of services for cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
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1.	1	Number of departments of the Department of Family Protection and committed events in building codes	This quantitative indicator determines the number of departments of the Department of Family Protection and committed events in the building codes	List of the number of departments of the Department of Family Protection and committed events in the building codes	Annually	Lack of funding to comply with construction codes
2.	1	Number of rooms suitable for providing services when providing police services in the Department of Family Protection and Juveniles	This quantitative indicator determines the number of rooms suitable for providing services when providing police services in the Department of Family protection and juveniles	List of the number of rooms suitable for providing services when providing police services in the Department of Family Protection and Juveniles	Annually	Lack of funding to provide adequate rooms
3.	1	Number of departments of the Department of Family Protection and events containing equipped forensic clinics	This quantitative indicator identifies the departments of the Department of Family Protection and events that contain equipped forensic clinics	List of the number of departments of the Department of Family Protection and events containing equipped forensic clinics	Annually	Lack of funding to provide equipped forensic clinics

Justice Sector						
Overall objective: improving the readiness and capacity of the justice sector to respond to violence						
Component one: Human Resources						
Sub-objective: To provide the justice sector with specialized human resources to ensure a response to cases of violence						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of prosecutors attached to the consideration of cases of violence disaggregated by gender	This quantitative indicator determines the number of prosecutors attached to the consideration of cases of violence	List of numbers of prosecutors attached to the consideration of cases of violence	Annually	Transfers and resignations without providing an alternative
2.	1	Number of settlement judges in the regular courts in all provinces disaggregated by gender	This quantitative indicator determines the number of settlement judges in the regular courts in all provinces	List of settlement judges in the regular courts in all provinces	Annually	Movements and resignations without alternative provision
3.	1	Number of judges specialized in domestic violence disaggregated by gender	This quantitative indicator determines the number of judges specializing in cases of violence	List of judges specializing in cases of violence	Annually	Movements and resignations without alternative provision

4.	1	Number of probation monitors sent to regular courts disaggregated by gender	This indicator determines the number of probation monitors sent to the regular courts	List of numbers of probation monitors sent to regular courts	Annually	- Lack of capacity to cover salaries - movements and resignations without alternative provision
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Component two: Capacity-Building

Sub-objective 1: To develop and building the capacity of those dealing with cases of violence in the justice sector

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	A methodology for conducting needs assessment	This qualitative indicator determines the existence of a methodology for conducting a needs assessment	A copy of the methodology for conducting the needs assessment	Annually	Difficulty building a methodology for assessing needs
	2	Updated needs assessment document Annually	This qualitative indicator determines the existence of an updated needs assessment	Results of an updated needs assessment	Annually	Inability to cover all employees by assessing the needs of

			document on an Annually basis			
2.	1	Annually Training Plan Document Prepared	This qualitative indicator determines the existence of the Annually training plan document prepared	Copy of the approved Annually training plan document	Annually	The difficulty of building an integrated training program high functional turnover prevents the sustainability of the training plan
3.	1	Number and type of training materials contained in the comprehensive training program	This quantitative indicator determines the number and type of training materials contained in the comprehensive training program	A copy of the comprehensive training program containing the number and type of training materials	Annually	Lack of funding to develop and implement training programs
	2	Number of trainers accredited to implement the comprehensive training program	This quantitative indicator determines the number of trainers accredited to implement the comprehensive training program	List of trainers accredited to implement the comprehensive training program	Annually	Lack of qualified and certified trainers
	3	Number of training and time frames designed within the comprehensive training program	This quantitative indicator determines the number of training and time frames designed within the	Copies of training and time frames within the comprehensive training program	Annually	Lack of funding to develop and implement training programs

			comprehensive training program			
4.	1	Number of personnel working in the Ministry of Interior trained to deal with cases of violence	This quantitative indicator determines the number of people working in the Ministry of Interior who have been trained to deal with cases of violence	List of personnel working in the Ministry of Interior who have been trained to deal with cases of violence	Annually	Funding unavailability

Component Three: Services

Sub-objective: To ensure that violence response services are provided in the justice sector

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of courts where remote trial proceedings are applied	This quantitative indicator determines the number of courts where remote trial proceedings are applied	List of the number of courts in which remote trial proceedings are applied	Annually	Difficulty in applying remote trial procedures

2.	1	The cases for which legal representation services have been provided	This quantitative indicator determines the number of cases for which legal representation services have been provided	List of the number of cases for which legal representation services have been provided	Annually	Difficulty in counting the number of cases for which legal representation services have been provided
	2	Number of providers of legal support services for cases of violence in all provinces of the Kingdom	This quantitative indicator determines the number of providers of legal support services for cases of violence in all provinces of the Kingdom.	List of the number of providers of legal support services for cases of violence in all provinces of the Kingdom	Annually	Difficulty in counting the number of providers of legal support services for cases of violence in all provinces of the Kingdom
3.	1	Number of family reform and reconciliation offices in all provinces of the Kingdom	This quantitative indicator determines the number of family reform and reconciliation offices in all provinces of the Kingdom.	List of the number of offices of reform and family reconciliation in all provinces of the Kingdom	Annually	Lack of funding to establish guidance centers
	2	Number of cases registered with the offices of reform and family reconciliation in all provinces of the Kingdom	This quantitative indicator determines the number of cases registered with the offices of reform and family reconciliation in all	List of cases registered with the offices of reform and family reconciliation in all provinces of the Kingdom	Annually	Difficulty in counting the number of cases registered with the offices of reform and family reconciliation in all provinces of the Kingdom

			provinces of the Kingdom			
4.	3	Work mechanisms developed for the offices of reform and family reconciliation	This indicator determines the adoption of a clear and generalized method on how to deal with cases	A supported and generalized instrument in the reform and family reconciliation	Annually	Lack of funding to develop and implement work mechanisms

Component Four: Logistical Services

Sub-objective: To provide an appropriate institutional environment for providing services for cases of violence in the justice sector

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of courts complying with building	This quantitative indicator determines	List of courts that comply with the	Annually	Lack of funding to comply with construction codes

		codes to take into account privacy, confidentiality and facilitation arrangements for persons with disabilities and the elderly	the number of courts that are obliged to apply building codes to take into account privacy, confidentiality and facilitation arrangements for persons with disabilities and the elderly.	application of building codes to take into account privacy, confidentiality and facilitation arrangements for persons with disabilities and the elderly		
2.	1	Number of courts with appropriate and safe waiting rooms for cases of violence	This quantitative indicator determines the number of courts with appropriate and safe waiting rooms for cases of violence	List of courts with appropriate and safe waiting rooms for cases of violence	Annually	Lack of funding to provide adequate and safe waiting rooms for cases of violence

Third: Health Sector

Health Services Sector
Overall objective: improving the level, readiness and capacity of the health sector to respond to violence
Component one: Human Resources
Sub-objective 1: To provide hospitals and health centers with human resources specialized in responding to cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of emergency ambulance departments with specialist doctors trained in clinical forensic skills and psychological support	This quantitative indicator determines the number of emergency ambulance departments with doctors trained in clinical forensic skills.	A list of the number of emergency ambulance departments with doctors trained in clinical forensic skills.	Annually	- Training specialists takes a long time - movements and resignations without providing an alternative.
2.	1	Number of GPs enrolled in forensic residency programs	This quantitative indicator determines the number of general practitioners enrolled in residence programs for the forensic specialty	List of the number of general practitioners enrolled in residence programs for the forensic specialty	Annually	Low enrollment rates
3.	1	Number of general practitioners enrolled in psychiatric residency programs	This quantitative indicator determines the number of general practitioners enrolled in psychiatric residency programs.	List of the number of general practitioners enrolled in psychiatric residency programs	Annually	Low enrollment rates
4.	1	Number of curricula developed and integration methods and health services included for gender-based violence	This quantitative indicator determines the number of approaches developed on services for cases of socially based violence	List of materials and curricula developed for medical and health staff	Annually	Lack of funding to develop and implement training programs
5.	1	Number of nursing staff provided to family protection clinics in ambulance and emergency departments that were	This quantitative indicator determines the number of nursing staff provided to family protection clinics in the ambulance and emergency	List of the number of nursing staff provided to family protection clinics in the ambulance and emergency departments,	Annually	Movements and resignations without alternative provision

		provided with trained nursing staff 24 hours a day	departments, which have been provided with trained nursing staff around the clock.	which were provided with trained nursing staff 24 hours a day.		
Sub-objective 2: To ensure the functional stability of trained and qualified human cadres dealing with cases of violence in the health sector						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Criteria document for the mechanism for granting financial incentives	This qualitative indicator determines the availability of a criteria document for the mechanism for granting financial incentives	Copy of a criteria document for the financial incentive mechanism	Annually	Lack of capacity to cover incentives
	2	Number of beneficiaries of financial incentives	This quantitative indicator determines the number of beneficiaries of financial incentives	List of beneficiaries of financial incentives	Annually	Non-compliance with the participation of the names of beneficiaries of financial incentives
2.	1	Number of circulars issued regarding administrative procedures to ensure that trained staff with experience in ambulance and emergency departments are maintained to ensure the transfer of expertise to the new staff	This quantitative indicator determines the number of circulars issued regarding administrative procedures to ensure that trained staff with experience in ambulance and emergency departments are maintained to ensure that the expertise is transferred to the new staff.	Copies of circulars issued regarding administrative procedures to ensure that trained staff with experience in ambulance and emergency departments are maintained to ensure that the expertise is transferred to the new staff	Annually	Failure to issue circulars regarding administrative procedures to ensure the maintenance of trained staff - non-compliance with procedures to maintain trained staff
3.	1	Mechanism to ensure the exchange and transfer of	This qualitative indicator determines the availability of a	A copy of the process of ensuring the exchange and	Annually	Failure to comply with the mechanism of ensuring the

		expertise between qualified and experienced workers and new workers	mechanism to ensure the exchange and transfer of expertise between qualified and experienced workers and new workers	transfer of experiences between qualified and experienced workers and new workers		exchange and transfer of expertise between qualified and experienced workers and new workers
4.	1	Number of emotional discharge and psychosocial support programs	This quantitative indicator determines the number of emotional discharge and psychosocial support programs	List of the number of emotional discharge and psychosocial support programs	Annually	Lack of ability to provide emotional discharge programs on an ongoing basis
	2	Number of beneficiaries of emotional discharge and psychosocial support programs	This quantitative indicator determines the number of beneficiaries of emotional discharge programs	List of beneficiaries of emotional discharge programs	Annually	Non-compliance with the participation of lists of beneficiaries of emotional discharge programs
5.	1	A methodology for conducting periodic assessment of the satisfaction of service providers for violence in the health sector about the working environment	This qualitative indicator identifies a methodology for conducting periodic assessment of the satisfaction of service providers for cases of violence in the health sector from the working environment	A copy of the methodology for conducting periodic assessment of service provider satisfaction with the working environment	Annually	Difficulty in applying periodic assessment of service providers' satisfaction with health sector violence in the working environment
	2	Periodic assessment document prepared periodically	This qualitative indicator determines the existence of a methodology for conducting a periodic assessment of service provider satisfaction	A copy of the outputs of periodic evaluations	Annually	Non-compliance with periodic evaluations

6.	1	Number and type of institutional measures taken to improve the working environment	This indicator determines the type of institutional measures taken to improve the working environment	Reports on the number and type of institutional measures taken to improve the working environment	Annually	- Failure to commit to changes to improve the working environment
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Component Two: Capacity Building

Sub-objective2: To develop and building capacity for those dealing with cases of violence in the health sector

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	A methodology for conducting needs assessment	This qualitative indicator determines the existence of a methodology for conducting a needs assessment	A copy of the methodology for conducting the needs assessment	Annually	Difficulty building a methodology for assessing needs
	2	Updated needs assessment document Annually	This qualitative indicator determines the existence of an updated needs assessment document on an Annually basis	Results of an updated needs assessment	Annually	Inability to cover all employees by assessing the needs of
2.	1	Annually Training Plan Document Prepared	This qualitative indicator determines the existence of the Annually training plan document prepared	Copy of the approved Annually training plan document	Annually	The difficulty of building an integrated training program high functional turnover prevents the sustainability of the training plan
3.	1	Number and type of training materials contained in the	This quantitative indicator determines the number and type of training materials	A copy of the comprehensive training program containing the	Annually	Lack of funding to develop and implement training programs

		comprehensive training program	contained in the comprehensive training program	number and type of training materials		
	2	Number of trainers accredited to implement the comprehensive training program	This quantitative indicator determines the number of trainers accredited to implement the comprehensive training program	List of trainers accredited to implement the comprehensive training program	Annually	Lack of qualified and certified trainers
	3	Number of training and time frames designed within the comprehensive training program	This quantitative indicator determines the number of training and time frames designed within the comprehensive training program	Copies of training and time frames within the comprehensive training program	Annually	Lack of funding to develop and implement training programs
	4	Number of trainees/beneficiaries of training programs	This quantitative indicator determines the number of trainees/beneficiaries of training programs	List of trainees and trainees	Annually	Non-compliance with training programs

Component Three: Services

Sub-objective: the formation of protection committees in hospitals, health centres and clinics to respond to cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of hospitals and health centers where protection committees	This quantitative indicator determines the number of hospitals and health centers	List of hospitals and health centers where protection committees	Annually	Difficulty in counting the number of hospitals and centers where protection

		have been set up	where protection committees have been set up	have been set up		committees have been set up
2.	1	The existence of a mechanism to sustain the work of family protection committees in hospitals and health centers and the basis of their work	This qualitative indicator determines the existence of a mechanism to sustain the work of family protection committees in hospitals and health centers and the basis of their work	A copy of a mechanism to sustain the work of family protection committees in hospitals and health centers and the basis of their work	Annually	Difficulty in counting the number of hospitals and centres where protection committees have been set up
3.	1	Number of hospitals where family protection clinics are available in ambulance and emergency departments	This quantitative indicator determines the number of hospitals where family protection clinics are available in ambulance and emergency departments.	List of hospitals where family protection clinics are available in ambulance and emergency departments	Annually	Difficulty in counting the number of hospitals where family protection clinics are available in ambulance and emergency departments
4.	1	A developed and approved action guide for health workers to deal with cases of violence	This qualitative indicator determines the availability of an advanced and approved manual of procedures for health workers to deal with cases of violence	A copy of the guide to measures for health workers to deal with cases of violence	Annually	Lack of funding to prepare the guide
5.	1	Periodic reports of compliance with accreditation and quality control standards in the health sector	This qualitative indicator determines the extent to which accreditation and quality control standards are adhered to in the health sector	Copies of periodic reports of compliance with the application	Semi-Annually	Non-compliance with reporting timeline

	2	Number of reports on the extent to which accreditation and quality control standards are applied in the health sector	This qualitative indicator determines the extent to which compliance with accreditation and quality control standards for services in the health sector is implemented.	Copies of periodic reports of compliance with the application	Annually	
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Component Four: Technical and Logistics Support

Sub-objective: to provide an appropriate institutional environment for the provision of services for cases of violence

Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of operating and specified forensics vehicles	This quantitative indicator determines the number of mechanisms allocated to forensics	List of the number of mechanisms allocated to forensics	Annually	Lack of funding to provide forensic mechanisms
2.	2	Number of psychiatric mechanisms	This quantitative indicator determines the number of mechanisms allocated to psychiatry	List of the number of mechanisms allocated to psychiatry	Annually	Lack of funding to provide psychiatric mechanisms
3.	3	Number of hospitals and health centers committed to building codes	This quantitative indicator determines the number of hospitals and health centers committed to building codes	List of hospitals and health centers committed to building codes	Annually	Lack of funding to comply with construction codes

Fourth: Partnership and coordination Sector

Partnership and coordination Sector						
General Objective: coordinate and enhance the efforts of all relevant entities to prevent violence at the national level						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	the national program for training Plan	This qualitative indicator determines the availability of the National Training Program Plan.	A copy of the national program for training plan. Number of Training programs Number of engaged agencies	Annually	Lack of financial allocations and human resources for the implementation of the national program
	2	Number of Training programs included in the national program for training Plan	This quantitative indicator determines the number of training programs within the National Training Program Plan.	List of training programs	Annually	Lack of financial allocations and human resources to design the national program
	3	Number of engaged entities in the national program for training	This quantitative indicator determines the number of engaged agencies (parties) in the national program for training	Number of engaged agencies	Annually	Competitiveness and lack of commitment to the national program by some parties and work individually

2.	1	The training diploma curricula plan specialized in protection	This qualitative indicator determines the availability of the plan on the training diploma curricula specialized in protection	A copy of the training diploma curricula plan specialized in protection	Annually	Lack of human resources and financial resources allocated to design the training diploma curricula specialized in protection
3.	1	approved Coordination guidelines between the National team for Family protection and sub-working groups	This qualitative indicator determines the availability of approved Coordination guidelines	A copy of the approved Coordination guidelines	Annually	Lack of adequate funding
4.	1	"Coordination Guidelines" between United Nations Agencies and other donors to determine priorities of funding on the national level to enhance the protection system	This qualitative indicator determines the availability of a coordination document approved by UN organizations and other donors to determine priorities of funding on the national level to enhance the protection system	A copy of the approved Coordination guidelines	Annually	The plan and the activities are not approved by the donors
5.	1	Number of memoranda of understanding signed and updated among all service providers in order to clarify the roles, responsibilities, coordination mechanisms and services required of each party in dealing with cases of violence	This quantitative indicator determines the number of signed MOU. This quantitative indicator determines the number of updated MOU. This quantitative indicator determines the number of reviewed and active MOU.	Number of signed inter-memoranda of understanding number of Updated inter-memoranda of understanding Periodic reports on the interactive activated inter-memoranda of understanding	Annually	Failure to commit to signing memoranda of understanding
6.	1	a fundraising plan to ensure the implementation of the executive plan Number of implemented activities	This qualitative indicator determines the availability of a fundraising plan to ensure the implementation of services package plan	a fundraising plan to ensure the implementation	Annually	The plan and the activities are not approved by the donors

				of services package plan Number of implemented activities		
	2	Number of implemented activities within the fundraising plan to ensure the implementation of services package plan	This quantitative indicator determines the Number of implemented activities within the fundraising plan to ensure the implementation of services package plan	List of the Number of implemented activities	Annually	difficulty to count and track activities carried out within the fundraising plan to ensure the implementation of services package plan
7.	1	Number of entities which are committed to apply automation system	This quantitative indicator determines the Number of agencies (bodies, stakeholders) which are committed to apply automation system	A list of agencies (bodies, stakeholders) which are committed to apply automation system	Annually	Lack of funding needed to expand Lack of commitment by the institutions in doing their roles
8.	1	Number of qualified individuals to use automation system	This quantitative indicator determines the Number of qualified individuals to use automation system	A list with Number of qualified individuals to use automation system	Annually	Movement without providing substitutions
9.	1	a study on violence cases entered to safe houses and shelters	This indicator determines the characteristics and causes of violence cases in shelters	Scientific study	Annually	Lack of adequate funding
10.	1	a national survey on gender-based violence, family violence and issues related to women and child protection (knowledge, attitudes, tendencies)	This indicator determines the (knowledge, attitudes, tendencies) regarding gender-based violence, family violence and issues related to women and child protection	national survey	Annually	Lack of adequate funding

11.	1	a specific framework and methodology for issuing periodic reports by the team on the protection system	This qualitative indicator determines the availability of methodology for issuing periodic reports by the team on the protection system	A copy of the methodology for issuing periodic reports by the team on the protection system	Annually	Lack of adequate funding to develop the indicators and the periodic reports
	2	Number of issued periodic reports	This quantitative indicator determines the Number of issued periodic reports on the protection system	A copy of the issued periodic reports on the protection system	Annually	Lack of commitment by the relevant authorities to share developments regarding the protection system
12.	1	Appoint a liaison officer or coordinator to follow up the Executive Plan activities for the National Priorities Matrix for strengthening the Protection System against Gender-Based Violence, Domestic Violence, and Child Protection	This indicator determines the appointment of a liaison officer or coordinator to follow up the action plan activities under specific terms of reference	A copy of the terms of reference for the liaison officer Appointed liaison officer	Annually	Lack of funding to cover the expenses of the liaison officer
13.	1	Approved documents of a mechanism to ensure service continuity to violence cases in emergency	This qualitative indicator determines the availability of the approved documents of a mechanism to sustain responses to violence cases in emergency	A copy of the approved documents of a mechanism to sustain responses to violence cases in emergency	Annually	Lack of adequate funding
14.		A document dedicated to the principles of observing the access to information and communication with all cases of	This indicator determines the document dedicated to the principles of observing the access to information and	document dedicated to principles of observing access		Lack of adequate funding

		violence regardless of gender, race, and language.	communication with all cases of violence regardless of gender, race, and language	to information and communication with all cases of violence regardless of gender, race, and language		
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Fifth: Prevention Sector

Prevention Sector						
Overall Objective: Promotion of community awareness of violence						
Activity number	Indicator number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	prepared and approved plan for the national campaign to prevent violence and violence responses	This qualitative indicator determines the availability of a prepared and approved plan for the national campaign to prevent violence and violence responses	A copy of the plan for the national campaign to prevent violence and violence responses	Annually	Lack of fund and human resources to design a plan for the national campaign to prevent violence and violence responses
	2	prepared and approved activities of the national campaign to prevent violence and violence responses	This quantitative indicator determines the number of the implemented activities within the national campaign to prevent violence and violence responses	A list of the activities number implemented within the national campaign to prevent violence and violence responses	Annually	Lack of funds and human resources to implement the activities of the National Campaign for Prevention and Response to Violence

	3	Allocated funds to implement of the National Campaign for Prevention and Response to Violence	This quantitative indicator determines the amount of the allocated funds to implement of the National Campaign for Prevention and Response to Violence	A copy of the agreements to fund the National Campaign for Prevention and Response to Violence	Annually	Competitiveness and lack of commitment by some entities to the national program and act individually
2.	1	Number of activities within the parental awareness program	This quantitative indicator determines the number of the implemented activities within the parental awareness program	A list of activities number within the parental awareness program	Annually	Lack of funds and human resources to implement the parental awareness program activities
	2	number of beneficiaries from the parental awareness program	This quantitative indicator determines the number of beneficiaries the parental awareness program	List of numbers of beneficiaries	Annually	Difficulty in tracking and identifying the number of beneficiaries of the parental awareness program
	3	Number of institutions which implemented the parental awareness program (on the kingdom level) all over the kingdom	This quantitative indicator determines the Number of institutions which implemented the parental awareness program (on the kingdom level)	A list of institutions number	Annually	Lack of funds and human resources to develop and implement awareness programmes
3.	1	Prepared and approved guidance manual for Islamic religious leaders to raise awareness on violence prevention	This qualitative indicator determines the availability of a Prepared and approved (guidance manual) for Islamic religious leaders to raise awareness on reducing violence (prevention)	A copy of the Guide adopted for Islamic religious scholars to raise awareness about reducing violence	Annually	Lack of funds and human resources to design the manual
	2	Number of trainings implemented for Islamic religious leaders to raise awareness on violence prevention	This quantitative indicator determines the Number of trainings implemented for Islamic religious leaders to raise awareness on	A list of the training numbers implemented for Islamic religious leaders to raise awareness	Annually	Difficulty in tracking and identifying the number of beneficiaries

			reducing violence (prevention)	on reducing violence (prevention)		
4.	1	Prepared and approved guidance manual for Christian religious leaders to raise awareness on violence prevention	This qualitative indicator determines the availability of a Prepared and approved (certified) (guidance manual) for Christian religious leaders to raise awareness on reducing violence (prevention)	A copy of the approved (certified) (guidance manual) for Christian religious leaders to raise awareness on reducing violence (prevention)	Annually	Lack of funds and human resources to design the manual
	2	Number of trainings implemented for Christian religious leaders to raise awareness on reducing violence (prevention)	This quantitative indicator determines the Number of trainings implemented for Christian religious leaders to raise awareness on reducing violence (prevention)	A list of the training numbers implemented for Christian religious leaders to raise awareness on violence prevention	Annually	Difficulty in tracking and identifying the number of beneficiaries from the trainings
5		Legal awareness workshops on legal rights in terms of property and inheritance	This quantitative indicator determines the availability of legal material and the number of the implemented workshops	A copy of legal material A list of the implemented workshops number	Annually	

Sixth: Legislations and Policy

Legislation sector

General Objective: Review and issue legislations to enhance responses to violence cases needs

Activity number	Indicator or number	Indicator	Indicator Definition	Verification sources	Periodicity of information collection	Expected Risks
1.	1	Number of precautionary measures systems and alternative penalties in judicial decisions	This quantitative indicator determines the Number of precautionary measures systems and alternative penalties in judicial decisions	A list of precautionary measures systems and alternative penalties in judicial decisions	Annually	Difficulty to apply precautionary measures and alternative penalties in judicial decisions
2.	1	Analytical and evaluation study on mandatory reporting and implications for cases of violence	This qualitative indicator determines the availability of the analytical and evaluation study on mandatory reporting	A copy of the analytical and evaluation study on mandatory reporting and implications for cases of violence	Annually	Difficulty to conduct the study Lack of funding
3.	1	periodic reports on legislation amendments according to national and international reports and studies	This qualitative indicator identifies the preparation of periodic reports on legislation amendments according to national and international reports and studies	A copy of the periodic reports on legislation amendments according to national and international reports and studies	Annually	Lack of necessary funding
4.	1	Number of support and advocacy activities undertaken in order to issue a witness and whistleblower protection system to	This quantitative indicator determines the Number of support and advocacy activities undertaken in order to	a list of support and advocacy activities undertaken in order to issue a witness and whistleblower protection	Annually	Difficulty in tracking and identifying the number of implemented support and advocacy activities undertaken in order to issue a witness and

		implement the provisions of the Law on Protection against Domestic Violence	issue a witness and whistleblower protection system to implement the provisions of the Law on Protection against Domestic Violence	system to implement the provisions of the Law on Protection against Domestic Violence		whistleblower protection system to implement the provisions of the Law on Protection against Domestic Violence
5.	1	Number of Advocacy and support activities to issue the Juvenile amended law	This quantitative indicator determines the Number of support and advocacy activities undertaken in order to issue the Juvenile amended law	a list of support and advocacy activities undertaken in order to issue the Juvenile amended law	Annually	Difficulty in tracking and identifying the number of activities
	2	Number of Advocacy and support activities to issue child rights law	This quantitative indicator determines the Number of support and advocacy activities undertaken in order to issue child rights law	a list of support and advocacy activities undertaken in order to issue child rights law	Annually	Difficulty in tracking and identifying the number of activities
6.	1	a special system for professionalization of social work and ranking system for social specialists duly certified	This qualitative indicator identifies the availability of a special system for professionalization of social work and ranking system for social specialists	A copy of the system for the profession of social work and the system of ranks of social workers	Annually	The system is not issued Lack of necessary funding to issue and apply the system
7.	1	Systems and Instructions include responses to all cases entered to shelters and safe houses to ensure that service	This qualitative indicator identifies the availability of Systems and Instructions include responses to all cases entered to shelters	A copy of the Systems and Instructions that include responses to all cases entered to shelters and safe houses to ensure	Annually	Instructions are not issued

		is provided to all Categories and their needs.	and safe houses to ensure that service is provided to all Categories and their needs.	that service is provided to all Categories and their needs.		
8.	1	Number of issued circulations regarding the instructions to expand health procedures and services (consultation, treatment)	This quantitative indicator determines the Number of issued circulations regarding the instructions to expand health procedures and services (consultation, treatment)	Copies of the issued circulations regarding the instructions to expand health procedures and services (consultation, treatment)	Annually	Difficulty in applying instructions to expand health procedures and services (consultation, treatment)
9.	1	a study on the economic cost of violence	This qualitative indicator identifies the availability of a study on the economic cost of violence	A copy of the study on the economic cost of violence	Annually	Difficulty to conduct the study Lack of funding
10.	1	Number of authorized execution actors of alternative punishment in cases of domestic violence	This quantitative indicator determines the Number of authorized execution actors of alternative sentences in cases of domestic violence	List of the authorized execution actors of alternative sentences in cases of domestic violence	Annually	Lack of necessary funding to support the execution actors of alternative sentences

Annex (1)

Monitoring form of the Executive Plan.

Sector								budget		
Planned activities	Expected results	Reference basis	Period				Relevant body	Activity code	necessary budget	Supporting Stakeholder
			1 st quarter	2 nd quarter	3 rd quarter	4 th quarter				
Component										
objective										
main activity										
sub- activity 1....										
sub- activity 2										
Etc.										
main Activity: 2										
sub- Activity 1										
Etc.										

Annex (2)
Matrix of periodic progress reports

Work plan	Monitoring of progress
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Planned activities	Expected results	Period				Relevant body	Activity implementation level	The level of results obtained	Notes
		1 st quarter	2 nd quarter	3 rd quarter	4 th quarter				
Sector									
Component									
Sub-objective 1									
Main Activity 1.....									
Sub-activity 1									
Sub- activity 2									
Sub- activity 3									
Sub- activity 4									
Sub- activity 4									

Instructions for the use of achievement reports matrix

- Activity implementation level column:

The implementation of the activity level must be evaluated on the basis of the reporting period, it can be done either as a summary or to be coded, for example:

1. Zero=not started yet
2. =1 greatly behind timeline
3. =2 slightly behind timeline
4. =3 as schedule
5. =4 prior to timeline
6. =5 finalized

- **The results obtained column:**

This column must be filled in parallel with the previous column, i.e. a report must be submitted about the level of achievement for the expected result in the period covered by the report. In case the expected result is expressed in numbers, fill the box using numbers to clarify what has been achieved against the annual target, for example, 200 case coordinators have been trained (in cases expressed in general, briefly show what has been achieved) example: Draft Report completed).

- Notes Column:

The notes column shall be used, when necessary, for example, to provide information on specific activities and sub-activities to indicate why the implementation of an activity failed whether it should be postponed; the implementation time of a postponed activity, possible changes in a particular activity, any relevant information.

Annex (3)

Training priorities according to Sectors

This table contains the most important topics mentioned during the previous workshops regarding training priorities by sectors noting that some training topics cross-cutting (intersect) with several sectors while other topics are specialized for one sector only:

Training priorities were categorized on the basis of capacity-building pillars and based on:	
Awareness and dissemination of information - skill building - and changing attitudes	
Awareness and dissemination of information	
Gender based violence	All Sectors
National legislation (Family Violence Protection Act, Child Protection Act, Juvenile Law (Guide) Procedural Evidence for National Laws	All Sectors
International conventions and conventions (- Convention on the Elimination of All Forms of Discrimination against Women, Convention on the Rights of the Child, and other related conventions)	All Sectors
Family Psychology	All Sectors
List of all providers of basic services "reference document"	All Sectors

Skills acquisition			
psychological - Fundamentals of psychological support	First	Aid	All Sectors
Reception skills, interviewing and preliminary evaluation - a guide to the basics of effective listening			All Sectors
Mechanism for dealing with and preserving incriminating evidence			All Sectors
Reporting skills			All Sectors
Promoting the use of the Code of Conduct			All Sectors
Accreditation and quality control standards for services provided for cases of violence - guide			All Sectors
National Framework for Protecting Families from Violence			All Sectors
Unified national measures for prevention and response to violence in Jordan			
Case management basics - Case conference skills - Safe assignment and disclosure skills			All Sectors
Employing the use of available relevant evidence (procedural evidence to deal with cases of violence), including			
Guide to health providers' procedures for dealing with sexual assault cases 2017			Health Sector
Evidence of settlement procedures for resolving domestic violence disputes - (there is evidence in the judiciary and the police)			Justice and Policing
Alternative measures: The Bribe Guide to the Application of Alternatives to Community Reform			Justice and Policing
Television electronic link system			Justice and Policing

Automation of responding procedures to domestic violence	All Sectors
Life skills: <ul style="list-style-type: none"> - Negotiation and problem-solving skills - Communication and communication skills - Behavior modification skills 	All Sectors
Self-care skills for protection workers	All Sectors
Approach to integrating men and boys of different ages in issues of violence	All Sectors
Training on health-related protocols: <ul style="list-style-type: none"> - Protocol for the Prevention of Sexually Transmitted Diseases - Post-Exposure Prevention Protocol - Emergency Contraceptive Use Protocol 	Health Sector
Changing attitudes	
Changing negative attitudes toward responding to violence cases	All Sectors
Promoting neutrality (impartiality) and professionalism in delivering services	All Sectors
Changing attitudes in responding to cases of gender-based violence, disability, language	All Sectors

Annex (4)

List of members of the Committee established under the chairmanship of the Secretary-General of the Ministry of Social Development and members of the following entities:

#	Entity
1-	Hashemite Royal Court
2-	Ministry of Interior
3-	Ministry of Awqaf Islamic Affairs and Holy Places
4-	Ministry of Labor
5-	Ministry of Youth
6-	Ministry of Culture
7-	Family protection and Juvenile department/ Public Security Directorate
8-	The Jordanian National commission for Women
9-	National Council for Family Affairs
10-	Rapporteur from Ministry of Social development

تم بحمد الله